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MAIN MENU FLOW CHART 71
Congratulations on your purchase of the Uniden Digital Expandable Cordless Telephone System! This unit is different from conventional cordless telephones. When the base unit is connected to AC power and a telephone line, it can support up to 10 handsets. You can now place a fully-featured cordless handset anywhere in your home or office where AC power is available to connect the handset chargers. Extra handsets also allow you to establish a 4-way conference call among 2 handsets, the base speakerphone, and an outside line.

Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.

As an Energy Star® Partner, Uniden has determined that this product or product models meets the Energy Star® guidelines for energy efficiency. Energy Star® is a U.S. registered mark.

Features

- 5.8GHz Digital Expandable
- Dual Keypad and LCD Screen at Base
- 10 Multi-Handset Expandability
- Hands-Free Duplex Speakerphone in the Handset and Base
- Caller ID/Call Waiting Deluxe (subscribe through local telephone company)
- 100 (handset) and 50 (base) Programmable CID or Memory Locations
- Trilingual Display Options (English, French and Spanish)
- Intercom/Call Transfer Between Handsets
- 20 Distinctive Ring Options (10 ringer tones and 10 melody ringers)
- Mute and Hold Features
- Do Not Disturb (DND) Feature
- DirectLink™ Mode
- Room/Baby Monitoring
- Battery Level Indicator
- Clock Display
- Animation Displays
This series features AutoTalk™ and AutoStandby™. AutoTalk allows you to answer a call by just removing the handset from the cradle so you don't have to waste time pushing buttons. AutoStandby allows you to hang up by simply returning the handset to the cradle.

To protect you against mis-billed calls that might result from your phone being activated by other equipment, this series has Random Code™ digital security, which automatically selects one of more than 10,000,000 digital security codes for the handset and base.

Digital Spread Spectrum Technology uses a wider frequency band than standard digital transmissions. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

IntegriSound™ Built in sound quality which provides life-like conversations.

With DirectLink™ mode, you can use 2 or more handsets as radio transceivers (walkie-talkies).

Be sure to visit our web site: www.uniden.com

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AutoTalk, AutoStandby, DirectLink, IntegriSound and Random Code are trademarks of Uniden America.

Terminology

• Standby Mode - The handset is not in use, and talk/flash or speaker has not been pressed. No dial tone is present.
• Talk Mode - The handset is not in the cradle, and talk/flash or speaker has been pressed, enabling a dial tone. Talk appears on the display.
Controls & Functions

1. Handset Antenna
2. Beltclip Hole
3. Speakerphone Speaker and Ringer
4. Handset Battery Compartment
5. New Message LED
6. Handset Earpiece
7. LCD Display
8. **soft** Keys (P. 8)
9. **cid/vol/\^** (volume up) (P. 49, 34 & 17)
10. **redial/p/vol/\_** (volume down) (P. 34 & 31)
11. **#/tone/\_** (P. 36 & 42)
12. **speaker** (P. 31)
13. **intcom/hold** (P. 55 & 32)
14. Headset Jack Cover
15. **talk/flash** (P. 31 & 32)
16. **end** (P. 31)
17. **phonebook** (P. 40)
18. **#/\_** (P. 42)
19. **\(\) (Message) (P. 39)
20. Handset Microphone
21. Handset Charging Contacts
22. In use LED
23. phonebook (P. 40)
24. cid (P. 49)
25. Charge LED
26. Base Charging Contacts
27. intercom/hold (P. 55 & 32)
28. mic (microphone)
29. find handset (P. 58)
30. do not disturb (P. 35)/DND LED
31. # / tone / < (P. 36)
32. LCD Display
33. soft Keys (P. 8)
34. Base Speaker
35. speaker/speaker LED (P. 31)
36. flash (P. 32)
37. mute (P. 35)
38. exit (P. 44)
39. ▲/volume ▼ (volume up/down)
(P. 36 & 17)
40. # / > (P. 42)
41. DC IN 9V Jack
42. TEL LINE Jack
43. Base Antenna
Display and Icons

Example of the standby mode display

*Handset*

![Handset Display](sun1200a.png)

- **Ringer off icon** (when the ringer is off) / day of the week and time / battery icon
- **Handset ID and Banner**
- **Number of new Caller ID calls received** (If there are no new Caller ID messages, the Handset ID appears here.)

*Base*

![Base Display](sun1200a.png)

- **Ringer Volume Level**
- **Day of the week and time**
- **envelope icon**
- **Number of new Caller ID calls received**

* This icon changes depending on ringer volume level (High, low and off)

<table>
<thead>
<tr>
<th>ICON</th>
<th>Appears During</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="sun1200a.png" alt="Ringer" /></td>
<td>Standby/Talk</td>
<td>Battery icons indicate the handset battery status. This icon changes depending on the battery status (empty, low, medium and full).</td>
</tr>
<tr>
<td><img src="sun1200a.png" alt="Ringer" /></td>
<td>Standby</td>
<td>The <strong>Ringer off</strong> icon indicates that ringer is turned off.</td>
</tr>
<tr>
<td><img src="sun1200a.png" alt="Mute" /></td>
<td>Talk</td>
<td>The <strong>Mute</strong> icon appears when you mute the handset or base.</td>
</tr>
<tr>
<td><img src="sun1200a.png" alt="Speak" /></td>
<td>Talk</td>
<td>The <strong>Speaker</strong> icon appears when the handset speaker phone is used (handset only).</td>
</tr>
<tr>
<td><img src="sun1200a.png" alt="Privacy" /></td>
<td>Talk</td>
<td>The <strong>Privacy</strong> icon appears when the Privacy Mode is turned on.</td>
</tr>
<tr>
<td><img src="sun1200a.png" alt="Envelope" /></td>
<td>Standby</td>
<td>When a new message is received, an envelope icon is displayed on the LCD screen (base only).</td>
</tr>
</tbody>
</table>
Animation Displays (Handset only)
The handsets have a variety of animation displays. Below are examples of the animation screens and what they mean:

- **Turning on the phone:** Welcome! Please Wait...
- **Hanging up the phone:** End 1:53
- **Confirmation (Done!):** Done!
- **Deleting (Deleted!):** Deleted!
- **Making a call:** Talk 0:00
- **Find Handset/Paging the Handset:** Paging
- **Also, the animation display changes depending on the ringer volume setting.**

- **Ringer Volume OFF:**
- **Ringer Volume LOW:**
- **Ringer Volume HIGH:**
- **Out of Range:**
- **Unavailable:**
- **Low Battery:**

[www.uniden.com](http://www.uniden.com)
Soft Key Function

"Soft" keys are keys that change function during the operation of the phone. There are three soft keys on the base and three on each handset.

The function of each soft key is determined by the icon that appears directly above it. For example, when the base is in standby mode, pressing soft key 1 will redial the last number. When the handset is in talk mode, pressing soft key 1 will mute the microphone. Complete information on the features controlled by the soft keys can be found under each feature.

In standby mode
Handset

In talk mode
Handset

Base

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SOFT KEY FUNCTION [8]
A. Choose the best location

When choosing a location for your new phone, here are some important guidelines you should consider:

- The location should be close to both a phone jack and a continuous power outlet (one which is not connected to a switch).
- The base and handset should be kept away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- For better reception, place the base as high as possible.
- The base should be placed in an open area for optimum range and reception.
- If your home has specially wired alarm equipment connected to phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

For maximum range:
- Keep the antenna free of obstruction.
- When the handset is not in use place the handset in an upright position.
- Do not hold the handset where you would block the signal.

- Metal and reinforced concrete may affect cordless telephone performance.
B. Install the rechargeable battery pack into the handset

The handset is powered by a rechargeable battery pack. The battery recharges automatically when the handset is placed in the base unit. To maximize the charge capacity of your battery pack, DO NOT plug the telephone cord into the base unit and wall jack until the battery is fully charged.

1) Press down on the handset battery case cover (use the finger indentation for a better grip) and slide the cover downward to remove.
2) Turn the battery pack so that the connector with the red and black wires is near the jack inside the battery compartment. Match the connector's wire colors to the polarity label in the battery compartment (the connector notches fit into the grooves of the jack only one way). Push the battery pack connector into the jack until it clicks into place.
3) Make sure you have a good connection by gently pulling on the battery wires. If the connection is secure, the battery jack will remain in place.
4) Place the battery case cover back on the handset and slide it upwards until it clicks into place.

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C. Connect the base unit

1) Connect the AC adapter to the DC IN 9V jack and to a standard 120V AC wall outlet. Connect the AC adapter to a continuous power supply (i.e., an outlet that is not controlled by a switch).

2) Set the base on a desk or tabletop, and place the handset in the base unit. Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.

3) Make sure that the charge LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the base charging contacts.

4) After installing the battery pack in the handset, charge your handset for at least 15-20 hours before plugging into the phone line.

5) Once the handset battery pack is fully charged, connect the telephone line cord to the TEL LINE jack and to a telephone outlet.

If your telephone outlet isn’t modular, contact your telephone company for assistance.

note

- Use only the supplied [AD-830] AC adapter. Do not use any other AC adapter.
- Place the power cord so that it does not create a trip hazard or where it could become chafed and create a fire or electrical hazard.
Mounting the Base Unit on a Wall

**Standard wall plate mounting**
This phone can be mounted on any standard wall plate.

1) Make the AC adapter and the telephone line cord through the hole on the wall mount adapter.
2) Plug the AC adapter into the **DC IN 9V** jack.
3) Plug the telephone line cord into the **TEL LINE** jack.
4) Slide the wall mount adapter into the notches on the base.
5) Plug the AC adapter into a standard 120V AC wall outlet. Hook the cord on the notch of the wall mount adapter.
6) Plug the telephone line cord into the telephone outlet. Hook the cord on the notch of the wall mount adapter.
7) Align the mounting slots on the base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.
Direct wall mounting
If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Try to mount your phone within 5 feet of a working phone jack to avoid excessive lengths.
- Make sure the wall material is capable of supporting the weight of the base and handset.
- Use #10 screws (minimum length of 1 & 3/8 inches) with anchoring devices suitable for the wall material where the base unit will be placed.

1) Insert two mounting screws into the wall (with their appropriate anchoring device), 3 & 15/16 inches apart. Allow about 1/8 of an inch between the wall and screw heads for mounting the phone.
2) Refer to steps 1 through 7 on page 12 to mount the telephone.
Expanding Your Phone

10 Handset Expandability
Your phone supports up to 10 handsets, including any handsets supplied with your phone. You can now place a fully-featured cordless handset anywhere AC power is available to connect the handset charger. Up to 2 handsets can be used in DirectLink Mode or on an intercom call without interfering with incoming calls. It is possible to have a 4-way conference among the base, 2 handsets, and one outside line. All of the handsets ring when a call is received.

Backwards/Forwards Compatibility
Your phone is compatible with other Uniden 5.8GHz Digital Expandable Handsets. Compatible models include the TCX400, TCX440, and ELX500. (Please check www.uniden.com for an updated list of expansion handsets compatible with this series.)

Connecting the Charger
1) Connect the AC adapter to the DC IN 9V jack and to a standard 120V AC wall outlet.
2) Set the charger on a desk or tabletop, and place the handset in the charger with the keypad facing forward. (See “B. Install the rechargeable battery pack into the handset” on page 10.)

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GETTING STARTED [14]
Register the Handset

If you purchase an expansion handset, you need to register the handset before use. Only one handset can be registered at a time.

Handsets supplied with the phone are registered to the base by the factory. When charged, pre-registered handsets display a handset ID number. Handsets that have not been registered display Models vary! Charge handset on the base for registration or refer to Owner’s Manual. When you register an extra handset to the base, the handset ID will be assigned.

Register the expansion handset to main base

Before an expansion handset is registered, the battery pack MUST be charged for 15 hours.

To register TCX805, simply place it in the main base.

While the handset is registering, Handset Registering will appear in the LCD. When Registration complete is displayed, the handset has been registered to the base. If Registration failed appears, please try these steps again.

To register a ELX500, TCX440, or TCX400 handset, follow the steps below:

1) Disconnect the AC adapter from the main base.
2) While pressing down find handset, reconnect the AC adapter.
3) On the handset, press and hold # until you hear a beep.

While the handset is registering, Handset Registering will appear in the LCD. When Registration complete is displayed, the handset has been registered to the base. If Registration failed appears, please try these steps again.
Main Menu Options

Your phone has six main menu options: DirectLink Mode, Room Monitor, Handset Setup, Base Setup, Global Setup and Deregister HS. You can change Room Monitor, and Global Setup settings from the base or from any handset. DirectLink Mode, Handset Setup, and Deregister HS are only available from a handset. Base Setup is only available from the base.

Handset and Base Setup Default Settings
The default settings set from the factory match the features that most people use. You may not need to change them. However, there are a number of options you must set and entries you must make in memory to take full advantage of all the phone features. The table below lists the default settings.

<table>
<thead>
<tr>
<th>Function</th>
<th>Handset</th>
<th>Base</th>
<th>Function</th>
<th>Handset</th>
<th>Base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edit Voice Mail</td>
<td>None</td>
<td>Day &amp; Time</td>
<td>SUN 12:00 AM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ringer Volume</td>
<td>High</td>
<td>CW / CWDX</td>
<td>CW on/CWDX off</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ringer Tones</td>
<td>Flicker</td>
<td>-</td>
<td>Area Code</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td>Distinctive Ring</td>
<td>On</td>
<td>-</td>
<td>Dial Mode</td>
<td>Tone</td>
<td></td>
</tr>
<tr>
<td>Auto Talk</td>
<td>Off</td>
<td>-</td>
<td>Voice Mail Tone</td>
<td>Off</td>
<td></td>
</tr>
<tr>
<td>Anykey Answer</td>
<td>Off</td>
<td>-</td>
<td></td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Banner</td>
<td>-</td>
<td>-</td>
<td></td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Language</td>
<td>English</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contrast (LCD Contrast)</td>
<td>Level 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Key Touch Tone</td>
<td>On</td>
<td>-</td>
<td></td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Animation Screen</td>
<td>On</td>
<td>-</td>
<td></td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Room Monitor (allow monitoring)</td>
<td>On</td>
<td>-</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For Global Setup, and Deregister HS menu options, make sure the line is not in use and the handsets are within range of the base.

Main menu flow chart is provided on page 71.
Setting Menu Options

Using the interface
Below are some tips for using the software interface on your phone.

- Press the **MENU** soft key to access the main menu.
- Use **volume up/down** to scroll through options.
- Press the **OK** soft key to make a selection.
- Press the **BACK** soft key to return to the previous screen.
- Press **end** or **exit** to exit the menu.
DirectLink Mode (Handset only)

In DirectLink mode, a pair of handsets can function as two-way radios. DirectLink Mode allows two handsets to communicate with each other without the base unit or a telephone line. Use them at sporting events or while shopping to stay in contact with family members or friends. You must set both handsets to DirectLink Mode to activate this feature.

Using DirectLink Mode

1) Press the **MENU** soft key and select the DirectLink Mode menu. To enter DirectLink mode press [ENTER] appears.
2) Press the **ENTER** soft key to enter the DirectLink mode. You will hear a confirmation tone, and *DirectLink Mode Complete* appears.
3) To return back to the normal mode, press the **CANCEL** soft key and then the **OK** soft key, or return the handset to the cradle.
Room/Baby Monitor

This feature allows you to monitor sounds in another room. Place the base or a handset in the room you wish to monitor; it will function as a microphone. A second handset can be set to function as a remote speaker, allowing you to monitor sounds in the room.

Using Room/Baby Monitor
1) Press the MENU soft key and select Room Monitor menu.
2) Select the handset or base you want to monitor by using volume up/down.
3) Press the OK soft key. Monitoring appears, and you hear sounds in the room where the handset or the base is installed.
4) To turn off the Room Monitor, press the END soft key, or end.

If you want to prevent other handsets or the base from monitoring this handset, press the MENU soft key. Select the Handset Setup menu, and then the Room Monitor submenu. Select Off and press the OK soft key.

note
This feature only works when the handset(s) is within the range of the base.
Handset Setup / Base Setup
The following submenu options must be set separately for each handset and the base.

**Programming your Voice Mail Access Number**
Edit voice Mail allows you to program or delete the voice mail access number.
1) Press the MENU soft key. Select the Handset Setup menu or the Base Setup menu, and then the Edit Voice Mail submenu. Edit V.mail No. appears. (Image is for the base)
2) Enter your personal access number using the number keypad (0-9), */tone/<, #/>., the DELETE soft key, redial/p/vol/ √ (for handset) or the PAUSE soft key (for base) (up to 20 digits).
3) Press the OK soft key. You will hear the confirmation tone.

To delete the current Voice Mail Access Number, delete all numbers in step2 using the DELETE soft key and the OK soft key.

**Selecting a Ringer Volume**
Ringer volume lets you choose from one of three ringer volumes.

From the handset
1) Press the MENU soft key. Select the Handset Setup menu, and then the Ringer Volume submenu.
2) Press volume up/down to select HIGH, LOW, or OFF.
3) Press the OK soft key. You will hear a confirmation tone.
From the base
In standby mode, press **volume up/down** to select one of three ringer volumes (Off, Low, or High).

**Selecting a Ringer Tone (Handset only)**

Ringer tone lets you choose from 10 ringer tones or 10 melodies:
- Ringers (Flicker, Clatter, Soft Alert, Wake Up, Light Bug, Beep Boop, Tone Board, Chip Chop, Party Clap, Reminder)
- Melodies (Beethoven's Symphony #9 [Beethoven9], For Elise [Elise], We Wish You A Merry Christmas [Merry- Xmas], Home Sweet Home [Hm Swt Hm], Lorri Song #6 [Lorri Song], When the Irish Eyes Are Smiling [Irish Eyes], Aura Lee, Let Me Call You Sweet Heart [Sweetheart], Star Spangled Banner [Star Spngl], Old MacDonald [Old MacDld])

You must set a separate ringer tone on each handset.

1) Press the **MENU** soft key. Select the Handset Setup menu, and then the Ringer Tones submenu.
2) Press **volume up/down** to move the pointer. You will hear the ringer or melody as you scroll through the options.
3) Press the **OK** soft key. You will hear a confirmation tone.
Distinctive Ringer Setup (Handset only)

Distinctive Ringer allows you to assign a designated ring tone to a stored phonebook number. When a call is received and the Caller ID information matches the information in one of the phonebook memory locations, the phone uses the distinctive ring assigned to that particular caller. You can assign distinctive rings to multiple phonebook memory locations. Switching the setting to Distinctive Off disables distinctive ringing: all incoming calls will have a normal ring tone. Switching to Distinctive On activates all programmed distinctive ring memory locations.

1) Press the MENU soft key. Select the Handset Setup menu, and then the Distinctive Ring submenu.
2) Press volume up/down to select On or Off.
3) Press the OK soft key. You will hear a confirmation tone.
**Setting AutoTalk (Handset Only)**

Autotalk allows you to answer the phone simply by removing the handset from the cradle. You do not have to press any buttons to answer the call.

1) Press the **MENU** soft key. Select the Handset Setup menu, and then the AutoTalk submenu.
2) Press **volume up/down** to select On or Off.
3) Press the **OK** soft key. You will hear a confirmation tone.

**Setting Anykey Answer (Handset only)**

Anykey Answer allows you to answer the phone by pressing any number key, */tone/-, or #/> on the handset.

1) Press the **MENU** soft key. Select the Handset Setup menu, and then the Anykey Answer submenu.
2) Press **volume up/down** to select On or Off.
3) Press the **OK** soft key. You will hear a confirmation tone.
Setting the True Banner (Handset only)

True Banner lets you customize the name your handset displays. The name will be displayed on the LCD screen during Standby Mode, Intercom, Intercom Hold, Room Monitor and Copy Phonebook operation. The banner name will be displayed on the receiving handset as well.

1) Press the `MENU` soft key. Select the Handset Setup menu, and then the Banner submenu.
2) Use the number keypad (0-9), */tone/#, or the `DELETE` soft key to enter or edit the name.
3) Press the `OK` soft key. You will hear a confirmation tone.

Selecting a Language

You can change the language the menu display will use. Choose from English, French, or Spanish.

1) Press the `MENU` soft key. Select the Handset Setup menu or the Base Setup menu, and then the Language submenu.
2) Press `volume up/down` to choose English, Français (French), or Español (Spanish).
3) Press the `OK` soft key. You will hear a confirmation tone.
Adjusting the LCD Contrast

Contrast adjusts the handset and base LCD brightness. Choose one from the 10 levels for optimum viewing.

1) Press the MENU soft key. Select the Handset Setup or the Base Setup menu, and then the LCD Contrast (for handset) or the Contrast (for base) submenu.
2) Press volume up/down to adjust the contrast of the LCD (10 levels.)
3) Press the OK soft key. You will hear a confirmation tone.

Setting the Key Touch Tone (Handset only)

Key Touch Tone is the tone your keypad makes when keys are pressed. You can turn this tone on or off.

1) Press the MENU soft key. Select the Handset Setup menu, and then the Key Touch Tone submenu.
2) Press volume up/down to select On or Off.
3) Press the OK soft key. You will hear a confirmation tone.
Setting the Animation Screen (Handset Only)

The Animation Screen displays animation on the handset LCD. The animations will be displayed on the LCD screen during a call, ringer volume setting, paging operation, when you hang up and so on.

1) Press the MENU soft key. Select the Handset Setup menu, and then the Animation Screen submenu.
2) Press volume up/down to select On or Off.
3) Press the OK soft key. You will hear a confirmation tone.

See "Animation Displays (Handset only)" on page 7 for all the available screens.
Global Setup

If you change one of the global settings, you change that setting for all registered handsets and the base. Only one handset can change global settings at a time.

Setting Day and Time

Day & Time sets the day and time of your display.

1) Press the **MENU** soft key. Select the Global Setup menu, and then the Day & Time submenu option (image is for the handset).
2) Press **volume up/down** to select the day of the week, and then the → soft key.
3) Press **volume up/down** to set hour, and then press the → soft key.
4) Press **volume up/down** to set minute, and then press the → soft key.
5) Press **volume up/down** to choose AM or PM, and then press the **SAVE** soft key. You will hear a confirmation tone.
Setting CIDCW (Caller ID on Call Waiting)

CIDCW sets the Caller ID on Call Waiting (CIDCW) displays the name and number of an incoming call while you are on the line. Call Waiting Deluxe (CWDX) allows you to handle call waiting calls in seven different ways.

1) Press the MENU soft key. Select the Global Setup menu, and then the CIDCW submenu. 
2) Press volume up/down to select CW On/CWDX On, CW On/ CWDX Off, or CW Off/CWDX Off, and then press the OK soft key. You will hear a confirmation tone.

Setting the Area Code

If you enter a 3-digit area code number in the "Area Code" option, your local area code does not appear in the Caller ID message. For calls received from outside your local area code, you will see a full 10-digit number.

1) Press the MENU soft key. Select the Global Setup menu, and then the Area Code submenu. 
2) Press the number keypad (0-9) to enter a 3-digit area code. 
3) Press the OK soft key. You will hear a confirmation tone.

If the area code has already been stored in memory, the stored area code will be displayed. To change it, use the DELETE soft key and number keys to enter the new area code.
Setting the Dial Mode

Dial Mode sets the dial mode to tone or pulse. Most phone systems use tone dialing; the default setting is tone dialing. Set the dialing mode to match the dialing system used by your local phone service.

- If you are not sure of your dialing system, set the unit to tone dialing. Make a trial call. If the call connects, leave the setting as is; otherwise set the unit to pulse dialing.
- If your phone system requires pulse dialing and you need to send DTMF tones in certain situations during a call, you may switch over to tone dialing (refer to "Tone Dialing Switch-over" on page 36).

1) Press the MENU soft key. Select the Global Setup menu, and then the Dial Mode submenu.
2) Press volume up/down to select Tone or Pulse (the initial setting is Tone).
3) Press the OK soft key. You will hear a confirmation tone.
Setting Voice Mail Tone

Voice Mail Tone sets the voice mail tone. If your service does not support SDT message signal, set your VMWI (Visual Message Waiting Indicator) not to detect SDT message signal.

1) Press the MENU soft key. Select the Global Setup menu, and then the Voice Mail Tone Submenu.
2) Press volume up / down to set the voice message indication (SDT message signal) to On or Off.
3) Press the OK soft key. You will hear a confirmation tone.

De-register the Handset (Handset only)

Deregister the handset's ID from the main base unit or the base ID from the handset. You will usually only deregister the handset if you are moving it from one base to another, if you are having a problem with your phone or if you need to change the digital security code (see page 58).

1) Press the MENU soft key. Select the Deregister HS in the menu and press the OK soft key. Deregister HS? appears.
2) Press volume up/down to select Yes and then the OK soft key. When de-registration is complete you will hear a confirmation tone, and Deregistration Complete appears.
3) After de-registering the handset, you must re-register the handset before you can use it.
Making and Receiving Calls

This handset has a built-in speakerphone that allows you to have a hands-free conversation. This feature allows you to easily communicate while performing other tasks, such as cooking. The icon appears on the display during hands-free conversations.

You can easily switch a call from normal conversation to hands-free conversation. To switch a call, press **speaker** during the call.

<table>
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<tr>
<th>From the Handset</th>
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<tr>
<td><strong>Handset Off the Cradle</strong></td>
<td>Press <strong>speaker</strong>.</td>
</tr>
<tr>
<td>Press any number key, */tone/&lt;=, or */#/&gt; (Any Key Answer), or press <strong>talk/flash</strong>.</td>
<td>1) Press <strong>speaker</strong>.</td>
</tr>
<tr>
<td><strong>To hang up</strong></td>
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</tr>
<tr>
<td>Press <strong>end</strong> or return the handset to the cradle (AutoStandby).</td>
<td>3) Dial the number.</td>
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<tr>
<td><strong>To enter a pause within the dialing sequence</strong></td>
<td><strong>When you dial the number in standby mode, press <strong>redial/p/vol</strong> ▼<strong>P</strong> appears in the display, which represents a pause.</strong></td>
</tr>
<tr>
<td>When you dial the number in standby mode, press <strong>redial/p/vol</strong> ▼ <strong>P</strong> appears in the display, which represents a pause.</td>
<td>When you dial the number in standby mode, press the <strong>PAUSE</strong> soft key.</td>
</tr>
</tbody>
</table>

**Note**

- To set “AutoTalk”, see page 23 or to set “Anykey Answer” see page 23.
- The handset microphone is located at the bottom of the handset (see “Controls and Functions” on page 4). Position yourself as near to the handset as possible and speak clearly.
- If the line is in use by another handset(s), “Line In Use” appears in the base’s display, and “InUse” appears in the display of all registered handset’s display that are not in use.
- For the location of the base microphone, see “Controls and Functions” on page 5. Position yourself as near to the base as possible.

[31] BASICS
Call Waiting
If you have Call Waiting service and a call waiting tone sounds while you are on a call, press talk/flash on the handset or flash on the base to accept the waiting call. There is a short pause, and then you will hear the new caller. To return to the original caller, press talk/flash on the handset or flash on the base again.

Placing a Call on Hold
1) During a call, press intcom/hold on the handset or intercom/hold on the base. The call will be put on hold.

Tip If you leave a call on hold for more than 10 seconds, the base display screen will read, Line On Hold and handset display screen will read Hold.

2) To talk to the caller, press talk/flash or speaker on a handset (or speaker on the base). The phone will return back to the call.
Redialing a Call

The last three phone numbers dialed can be quickly redialed from the handset or base.

1) With the phone in standby mode, press `redial/p/vol/` on the handset or the `REDIAL` soft key on the base.
2) Press `volume up/down`. Each press of `volume up/down` will display one of the last three numbers dialed.
3) Press `talk/flash` or `speaker` on the handset (or `speaker` on the base). The selected number is dialed.
4) To hang up, press `end` (or `speaker` on the base).

You can also display the redial list for redial number with the handset in talk mode. Press the MENU soft key, then select the Redial menu. Press `volume up/down` to select the number you want to dial. Press the DIAL soft key to redial the number.

Deleting a Redial Record (Handset only)

1) Press `redial/p/vol/` in standby mode.
2) Press `volume up/down` repeatedly to display the number to be deleted.
3) Press the EDIT soft key.
4) Press `volume up/down` to choose `Delete?` and then press the OK soft key.
5) Press `volume up/down` to choose `Yes`.
6) Press the OK soft key. The redialed number is deleted.
Storing a Redial Record (from the handset only)

1) Press \texttt{redial/p/vol/} \checkmark in standby mode.
2) Press \texttt{volume up/down} repeatedly to display the number to be stored.
3) Press the \texttt{EDIT} soft key, then select \texttt{Store into PB?}, and then \texttt{OK} soft key.
4) To complete the setting, follow the steps 3-8 in "Phonebook (Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial)" on pages 40-41.

Adjusting the Earpiece and Speaker Volume

\textbf{Earpiece and Speaker Volume}
You can select from among six volume levels on the handset and ten levels on the base. Pressing \texttt{volume up/down} on the handset or base during a call will change the earpiece or speaker volume. This setting will remain in effect after the telephone call has ended.

If you press \texttt{volume up} when the earpiece is at the maximum volume level, an error tone sounds. The error tone also sounds if you press \texttt{volume down} at the lowest volume.

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Muting the Ringer

Do Not Disturb (DND)

The do not disturb feature (DND) allows you to mute the ringer, the base, and any registered handsets at the same time. The phone must be in standby mode. Press and hold do not disturb on the base. You will hear a confirmation tone, and the DND LED illuminates. To cancel the DND feature, press do not disturb again. You can also mute the ringer tone while the phone is ringing by pressing do not disturb on the base.

Temporarily Muting the Ringer

To mute the ringer tone temporarily for each handset or the base, when the phone is ringing, press end or the MUTE soft key on the handset you want to mute or the MUTE soft key on the base. The mute will last for the current incoming call only. The ringer tone will return to the previous setting starting with the next incoming call.

Mute Microphone

With the handset

You can temporarily mute the microphone so that the caller cannot hear you. Press the MUTE soft key during talk mode (while the phone is in use) to mute the microphone. Mute On and appear in the display. To cancel muting, press the MUTE soft key again. Mute Off appears.
With the base
While using the base speakerphone, press mute on the base to mute the microphone. Mute On and appear in the display. To cancel muting, press mute again or press speaker. Mute Off appears.

Tone Dialing Switch-over
If your telephone company requires pulse dialing, you can switch-over to tone dialing after the call connects. This feature is useful when you need tone dialing to use any automated menu systems, such as telephone bank tellers, telephone prescription refills, customer support menus, etc.

If your phone is set to pulse dialing mode, make your call normally. Once your call connects, press the key. Any digits you enter from then on will be sent as tone digits. When this particular call ends, the phone automatically returns to pulse dialing mode.

Traveling Out of Range
During a call, as you begin to move your handset too far from your base unit, noise may increase. If you pass the range limits of the base unit, you will hear a beep and see Out of Range on the display, and then the handset returns to standby mode.

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Privacy Mode

Privacy Mode prevents interruption from other registered handsets or the base. This works only when the phone is in use.

On the base
While you are talking on the phone, press the PRIVACY soft key.

On the handset
1) While you are talking on the phone, press the MENU soft key.
2) Use volume up/down to select Privacy Mode, then press the OK soft key.

Privacy Mode On and OFF appear in the display. To exit the Privacy Mode, simply repeat the same steps. Privacy Mode Off appears.

Conferencing

If you have more than one handset, up to four people can participate in a conference call.

3-Way Conferencing
• Outside line + Handset + Base (or Handset)

4-Way Conferencing
• Outside line + Handset + Handset + Base
When speaking on the handset
1) Press *speaker* on the base to initiate the 3-conference call.
2) To hang up, press *speaker* on the base. The handset will still be connected to the call.

When speaking on the base
1) Press *talk/flash* or *speaker* on the handset to initiate the 3 or 4-conference call.
2) To hang up, return the handset to the cradle, or press *end* on the handset. The base will still be connected to the call.
Using One Touch Voice Mail Access

If you subscribe to voice mail service, you can use your phone to access your voice mailbox. The New Message LED flashes whenever you have messages waiting in your voice mailbox. Just program the handset with your access number, and you can get your messages at the touch of a button. (The voice mail service provider will supply you with the access number. This number may be simply a phone number. Refer to the provider’s literature.)

To program or delete your Voice Mail Access Number, See page 20.

When you have messages, simply press the soft key on the base or on the handset. If you have not entered the access number or it has been deleted, when you press the soft key on the base or on the handset, No Number Stored Store number in Setup appears and you will hear a beep. The phone returns to standby mode.

Resetting the New Message LED

If the LED remains on after you’ve retrieved your messages, you may need to reset the indicators. With the phone in standby mode, press and hold find handset on the base until the paging sound stops (about 5 seconds).

note
You must subscribe to voice mail service from your telephone company in order to use this feature. The voice mail service company will provide you with the access number.
Phonebook (Storing Phone Numbers, Names, Distinctive Rings and Speed Dial)

You can store names and numbers in your phone’s phonebook, search for names alphabetically, and dial phonebook entries with just a few key presses. You can store up to 50 numbers in the base and up to 100 additional numbers in each registered handset.

The phone uses the same memory to store phonebook entries and Caller ID messages. If the shared memory is already full, the phone will not store any more phonebook entries. You will have to delete some of the Caller ID messages before you can store a new phonebook entry.

1) When the phone is in standby mode, press phonebook.

2) Press the STORE soft key, Store/Edit Name appears.

3) Enter the name (up to 16 characters) by using the number keypad (see the "Steps for Entering Names and Special Characters" on page 42).

If a name is not required, go to step 4. <No Name> will be used as the name.
4) Press the **OK** soft key to store the name; **Store/Edit No.** appears.

5) Use the number keypad, */tone/*, or */#/* to enter the phone number (up to 20 digits).

   If you make an error, use the **DELETE** soft key to erase the incorrect digits. When you are finished, press the **OK** soft key to store the number.

6) If you store the phonebook entry from the handset, **Distinctive Ring** appears. Press **volume up/down** to move the pointer to one of the Distinctive Ring options and then press the **OK** soft key.

7) **Speed Dial** appears. Press **volume up/down** to move the pointer to select the Speed dial location (10 locations: SPD1-SPD10).

8) Press the **OK** soft key. You will hear a confirmation tone, and **Done!** appears in the display.

### Chain Dialing

The phonebook entries in the handset are not limited to phone numbers. You can also store a group of numbers (up to 20 digits) that you need to enter once your call connects. This is referred to as Chain Dialing.

An example of this is a bank account number. Store the account number in one of the phonebook entries (refer to "Phonebook (Storing Phone Numbers, Names, Distinctive Rings and Speed Dial)" on page 40). When you call your bank and are prompted to enter the account number, scroll through your phonebook entries until you find your account number, and then press the **DIAL** soft key.
Steps for Entering Names and Special Characters

Refer to the letters on the number keys to select the desired characters. With each press of a number key (0-9), the displayed character appears in the following order: Upper case letters first, lower case letters next and finally the number corresponding to the key.

If you make a mistake while entering a name
Use */tone/* or */#*/ to move the cursor to the incorrect character. Press the DELETE soft key to erase the wrong character, and then enter the correct character. To delete all characters press and hold the DELETE soft key.
For example, to enter Movies:

1) When the phone is in standby mode, press Phonebook and the STORE soft key. Store/Edit Name appears.
2) Press 6 once, and then press #/> to move the cursor to the right.
3) Press 6 six times.
4) Press 8 six times.
5) Press 4 six times.
6) Press 3 five times.
7) Press 7 eight times.
8) When finished, press the OK soft key.

To continue to store the telephone number, proceed to step 5 in "Phonebook (Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial)" on page 41.
Viewing the Phonebook

Your phone stores names/numbers in the phonebook memory entries, and you can search names in alphabetical order. You can view the phonebook even while the phone is in use.

1) Press **phonebook**. If you recall the phonebook during a call, only the **BACK** soft key will appear.

2) Press **volume up/down**, or the number keypad to scroll through the phonebook entries. Phonebook entries appear in alphabetical order (from first to last when you press **volume down**, from last to first when you press **volume up**).

You can also use the letters on the number keys to select the first letter of the desired name. Press a number key (2-9 and 0) once for the first letter, twice for the second letter, and so on. The first location that begins with the letter you entered appears.

For example, to search for Movies, press 6 once. Press **volume up/down**, until the phonebook entry is displayed.

3) To finish the viewing operation:

   From Handset - press **end** (or the **BACK** soft key or **talk/flash** during a call).
   From Base - press **exit** key or the **BACK** soft key.

**note**

During a call, don't press **end** on the handset or the call will be disconnected.
Making Calls Using the Phonebook

From Standby Mode
1) When the phone is in standby mode, select the phonebook entry you want to dial (see "Viewing the Phonebook" on page 44).
2) Press talk/flash or speaker on the handset or speaker on the base. The displayed number is dialed.
3) To hang up, press end on the handset or speaker on the base. (or return the handset to the base.)

From Talk Mode
1) Press talk/flash or speaker on the handset or speaker on the base.
2) Select the phonebook entry you want to dial (see "Viewing the Phonebook" on page 44).
3) Press the DIAL soft key. The number in the displayed phonebook location is dialed.
4) To hang up, press end on the handset or speaker on the base. (or return the handset to the base.)

Speed Dialing
If you store a phone number in a speed dial memory location (10 locations: SPD1 - SPD0), you can use the speed dialing feature. When the phone is in standby mode, press and hold a number key (0-9) associated with the speed dial until the phone number appears, and then press talk/flash or speaker on the handset or speaker on the base. The number stored in the speed dial (SPD1 - SPD0) is dialed.
Editing or Erasing a Phonebook Entry

1) When the phone is in standby mode, press **phonebook**.
2) Press **volume up/down**, or the number keypad to select the phonebook entries
   (see "Viewing the Phonebook" on page 44).

a. Editing the Stored Data
   1) When the phonebook entry to be edited appears, press the **EDIT** soft key. From
      the handset, then select **Edit?**. **Store/Edit Name** appears.
   2) Follow the steps 3 to 7 under "Phonebook (Storing Phone Numbers, Names,
      Distinctive Rings, and Speed Dial)" on pages 40-41 to complete the editing
      operation.
   3) Press the **OK** soft key. You will hear a confirmation tone.

b. Deleting the Stored Data
   1) When the phonebook entry to be deleted appears, press the **EDIT** soft key on the
      handset or the **DELETE** soft key on the base. From the handset, then select
      **Delete?**.
      **Delete Memory?** appears.
   2) Press **volume up/down** to move the pointer to **Yes**.
   3) Press the **OK** soft key. You hear a confirmation tone.
      **Deleted!** appears in the display.
Copying Phonebook Entries

Copy Phonebook allows you to transfer stored phonebook entries from handset to handset or from base to handset (or from handset to base) without having to manually re-enter names and numbers. You can transfer one memory (phonebook entry) at a time, or all memory entries at once.

1) When the phone is in standby mode, press phonebook.

2) Press the COPY soft key.

3) Press volume up/down to select the handset or base which you want to transfer the phonebook entries to and then press the OK soft key.

4) Press volume up/down to select One Memory or All Memories, and then press the OK soft key.

   If you select All Memories, Are you sure? appears on the display screen. Press volume up/down to select Yes, and then press the OK soft key.

   If you select One Memory, press volume up/down, or the number key (2-9 and 0) to select the phonebook entry you want to export and then press the COPY soft key.

5) The phonebook entries will be transferred to the handset (or the base). Copying and the receiving handset name (or base) appear. When the transfer is completed Done! appears on the handset (or the base).
Caller ID and CIDCW (Caller ID on Call Waiting)

You must subscribe to Caller ID services through your local telephone provider to use these features.

When the telephone rings, the Caller ID feature allows you to view the caller’s name, phone number, date and time of call. With CIDCW (Caller ID on Call Waiting), you will hear a call waiting tone while you are on a call, and the Caller ID data is displayed. To accept the waiting call, press talk/flash on the handset or flash on the base (see page 32). Additionally, you can dial a number stored in the Caller ID list or save data to your Phonebook locations.

**Important:**

Memory entries for Caller ID messages and Phonebook entries (including Speed Dials) are common; you can store up to 100 entries for each handset and up to 50 entries for the base. Caller ID message are not stored when you have stored 100 phonebook entries in the handset (or 50 entries in the base). When you have stored 100 phonebook entries and Caller ID messages in the handset (or 50 in the base), the earliest Caller ID message is overwritten.

The date and time received: 12/21 12:30PM
Caller’s name: Jane Smith
Caller’s phone number: 214-555-1234

1) When the Caller ID message is received, the display shows the caller’s phone number along with the date and time. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller’s name, the name will appear in the display (up to 15 characters).

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You may receive any one of the following messages:
When invalid data is received; Incomplete Data
When a private name is received; Private Name
When a private number is received; Private Number
When a unknown name is received; Unknown Name
When a unknown number is received; Unknown Number

2) When you pick up the phone, the display changes to Talk.
   (AutoTalk feature is set to on.)

Data errors appear as "●."

Viewing the Caller ID List
You can view the Caller ID list through the handset or base during a call or when
the phone is in standby mode.

1) With the phone in standby mode, press cid or cid/vol/
   Or with the handset in talk mode, press the MENU
   soft key. Use volume up/down to select Caller ID,
   then press the OK soft key.
   The summary screen appears. The screen shows the
   number of new messages and total messages.

2) To view the Caller ID messages in historical order (from new to old or from old to
   new), repeatedly press volume down to scroll through the messages from the
   latest to the earliest, or volume up to scroll back through the messages.
To view the Caller ID messages with alphabetical search, press the number keypad (2-9 and 0) with the letter associated with the first letter of the desired message.

Once you view the Caller ID list with alphabetical search, you cannot switch back to historical order (from new to old or from old to new) unless you exit and re-enter the operation.

3) To finish the viewing operation:

   From Handset - press end (or the BACK soft key or talk/flash during a call).
   From Base - press exit key or the BACK soft key.

Deleting a Caller ID Message

Deleting Information from the Caller ID List

1) When the phone is in standby mode, view the Caller ID information to be deleted (see “Viewing the Caller ID List” on page 49).

2) From the base, press the DELETE soft key. From the handset, press the EDIT soft key, then use volume up/down to select Delete?.

3) Press volume up/down to choose Yes.

4) Press the OK soft key. You will hear a confirmation tone.

During a call, don’t press end on the handset or the call will be disconnected.

Once the Caller ID data has been deleted, the information cannot be retrieved.
Deleting all Caller ID names/numbers

1) When the phone is in standby mode, press \texttt{cid} or \texttt{cid/ vol/}. 
   Press the DELETE soft key. Delete All? appears.

2) Press \texttt{volume up/down} to choose Yes.

3) Press the OK soft key. You will hear a confirmation tone.

Using the Caller ID Message List

Calling a party from the Caller ID list

Standby mode

1) When the phone is in standby mode, select the Caller ID message (see "Viewing the Caller ID List" on page 49).
2) To have the phone dial a "1" before the displayed Caller ID number, press \texttt{*/tone/}. To have the phone dial the stored area code before the displayed Caller ID number, press \texttt{#/>}
3) Press talk/flash or speaker on the handset or speaker on the base. The displayed phone number dials automatically.
**Talk mode**

**From the base**
1) During talk mode, press cid to review Caller ID message.

**From the handset**
1) During talk mode, press the MENU soft key. Use volume up/down to select Caller ID, then press the OK soft key.
2) Select the Caller ID message you want to dial (see "Viewing the Caller ID List" on page 49).
3) When the Caller ID number is located, press the DIAL soft key and the number will be dialed.

**Storing Caller ID messages in the Phonebook**
Messages shown in the Caller ID list can be stored in the phonebook. The phone number and name of the party on the Caller ID list can be stored in memory.
1) When the phone is in standby mode, select the Caller ID message to be stored. Then press the STORE soft key on the base or the EDIT soft key on the handset. From the handset, then select Store into PB?, and then press the OK soft key. Store/Edit Name appears. If the Caller ID message is already stored in memory, you will hear a beep and This data is already stored!! appears. The number will not be stored.
2) To complete the setting, follow the steps 3-8 in "Phonebook (Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial)" on pages 40-41.
Call Waiting Deluxe Features

Your phone gives you new options for call waiting. At the touch of a button, you can place the caller on hold, send them to your voice mail service, or conference them into your current call. You must subscribe to Call Waiting and Call Waiting Deluxe to use these features. Not all features are available in all areas. Check with your local telephone company for details.

From the base
1) When you receive a Call Waiting call, press the CWDX soft key for a list of options.

From the handset
1) When you receive a Call Waiting call, press the MENU soft key, and select CallWaitDeluxe for a list of options. Press the OK soft key.
2) Press volume up/down or the number keypad (1-7) to select an option.
   For example:
   press volume down 4 times   press volume down 2 times

3) Press the OK soft key. A confirmation screen will appear, and the phone returns to the call.

Your phone is pre-programmed with seven call waiting options. You can select to ask the calling party to hold, send them a busy message, forward them to your voice mail, or answer and drop the first caller. You can also select to conference them into the current call or, at any time, choose to drop the first or drop the last caller. Check with your local telephone company for a full list of options.
Multi-Handset Features

The features in this section require a minimum of two handsets to operate. To add additional handsets to your system, see "Expanding Your Phone" on page 14.

Using DirectLink Mode

To use this feature, you must enter the handsets into DirectLink mode first. To enter DirectLink mode, see page 18.

**DirectLink call**

1) When the phone is in the DirectLink standby mode, press the **DirectLink** soft key (example of DirectLink from handset #1).

2) Select the handset to which you wish to DirectLink with by pressing the number keys (0-9). Your handset will then page the other handset.

3) On the receiving handset, press **talk/flash**, the **ANSWER** soft key, or if Any Key Answer is on, press any number key, *tone/<, or #/>. 

4) When you finish your conversation, press **end** or the **END** soft key on either handset. To cancel DirectLink mode (and return to normal standby mode), return the handset to the cradle, or press the **CANCEL** soft key and then the **OK** soft key.

Handsets can be in DirectLink mode while other handsets are in use.
Intercom/Call Transfer Feature

Intercom and Call Transfer features are available for your phone.

Intercom

From handset to handset or handset to the base

1) In standby mode, press **intercom/hold**.
2) Select the base or the handset you want to talk with within 30 seconds. To select the handset (or the base), press **volume up/down**, and then press the **OK** soft key. If you select **All**, all other handsets and the base will be paged. An intercom tone sounds.

To cancel intercom, press the **CANCEL** soft key.

3) To answer the page on a handset, press **talk/flash**, **intercom/hold**, or the **ANSWER** soft key. If Any Key Answer is enabled, pressing a number key, */tone/*, or */> will answer the page. If AutoTalk is enabled, you can answer the page by simply picking up the handset.

To answer a page from the base, press **intercom/hold**, **speaker**, or the **ANSWER** soft key.

4) To hang up the intercom call, press **end** or the **END** soft key on either handset (or the **END** soft key or **intercom/hold** on the base).
From the base to a handset
1) In standby mode, press intercom/hold on the base.
2) Select the handset you want to talk with within 30 seconds. To select the handset, press volume up/down, and then press the OK soft key. If you select all, all handsets will be paged. An intercom tone sounds. To cancel intercom, press intercom/hold or the CANCEL soft key.
3) Follow the steps 3-4 under "From handset to handset or handset to the base" on page 55.

Call Transfer Feature
From handset to handset or to the base
1) During a call, press intercom/hold on the handset.
2) Select a handset or the base to transfer the call to within 10 seconds. To select the handset (or the base), press volume up/down, and then press the OK soft key. If you select all, all other handsets and the base will be paged. The call will automatically be placed on hold, and an intercom tone sounds. To cancel the transfer, press talk/flash, the CANCEL soft key or speaker on the initiating handset.
3) To answer the page on a handset, press talk/flash, intercom/hold, or the ANSWER soft key. If Any Key Answer is enabled, pressing any number key, */tone/<, or #/> will answer the page. If AutoTalk is enabled, you can answer the page by simply picking up the handset. To answer a page from the base, press intercom/hold, speaker, or the ANSWER soft key.
4) To hang up the intercom call, press the END soft key or end on the handset.
5) To speak to the caller, press talk/flash on the receiving handset or speaker on the base.

**From the base to a handset**

1) During a call, press intercom/hold on the base. The call will automatically be placed on hold.

2) Select the handset you want to talk with within 10 seconds. To select the handset, press Δ/volume/▲ or Δ/volume/▼ and then press the OK soft key. If you select **All**, all handsets will be paged. An intercom tone sounds. To cancel the transfer, press intercom/hold, speaker or the CANCEL soft key on the base.

3) To answer the page on a handset, press talk/flash, intercom/hold, or the ANSWER soft key. If Any Key Answer is enabled, pressing any number key, */tone/°, or */tone/> will answer the page. If AutoTalk is enabled, you can answer the page by simply picking up the handset.

4) To hang up the intercom call, press intercom/hold on the base.

5) To speak to the caller, press talk/flash on the receiving handset.
Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code. To change the digital security code:
1. De-register all the handsets you have (see "De-register the Handset (Handset only)" on page 30).
2. Register the handsets by following the steps under "Register the Handset" on page 15.

Find Handset

To locate the handset, press find handset on the base when the phone is in standby mode. All registered handsets beep for 60 seconds, and Paging appears on the handset display. To cancel paging, press any key on the handset or find handset on the base.

If the battery pack is completely drained, the handset will not beep when paging.
Installing the Beltclip

To attach the beltclip
Insert the beltclip into the holes on each side of the handset. Press down until it clicks.

To remove the beltclip
Pull either side of the beltclip to release the tabs from the holes.

Headset Installation

Your phone may be used with an optional headset. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headset may be purchased by calling the Uniden Parts Department or visiting the web site. See back page.)
Note on Power Sources

**Battery replacement and handling**
When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery.

**Warning**
To avoid the risk of personal injury or property damage from fire or electrical shock, only use the Uniden battery model and Uniden adapter model specifically designated for this product.

**Power Failure**
During the period that the power is off, you will not be able to make or receive calls with the telephone.

**Caution**
- Use only the specified Uniden battery pack (BT-446).
- Do not remove the batteries from the handset to charge them.
- Never throw the battery into a fire, disassemble them, or heat them.
- Do not remove or damage the battery casing.

**Low battery alert**
When the battery pack is very low, the phone is programmed to eliminate functions in order to save power.

The battery pack needs to be charged when:
- The empty battery icon appears.
- Low Battery appears in the display.
If the phone is in standby mode, none of keys will operate. If you are on a call, complete your conversation as quickly as possible, and return the handset to the cradle.

**Cleaning the battery charging contacts**

To maintain a good charge, it is important to clean the charging contacts on the handset once a month. Using water only, dampen a cloth to clean the charging contacts. Then make sure to go back over the charging contacts with a dry cloth before returning the handset to the base.

**Caution:** Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.
General Information

The phone complies with FCC Parts 15 and 68. Operating temperature: 0 °C to +50 °C (+32 °F to +122 °F)

**AC Adapter Information**

- AC Adapter part number: AD-830 for the base
- Input Voltage: 120 AC 60Hz
- Output Voltage: 9V DC 400mA

- AD-0005 for the charger
- (TRU8065-4/TRU8865-2 only)
- 120V AC 60Hz
- 9V DC 210mA

**Battery Information**

- Battery part number: BT-446
- Capacity: 800mAh, 3.6V

- To avoid damage to the phone use only Uniden AD-830 and BT-446, and AD-0005 with your phone.
- If the handset is left off of the base, the actual Talk mode duration will be reduced respective to the amount of time the handset is off the base.

Recharge your phone on a regular basis by returning the handset to the base after each phone call. When the operating time becomes short even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

A replacement Uniden adapter or battery may be purchased by contacting the Uniden Parts Department (see back page).

Specifications, features, and availability of optional accessories are all subject to change without prior notice.

www.uniden.com
Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

<table>
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<th>Symptom</th>
<th>Suggestion</th>
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| The charge LED won't illuminate when the handset is placed in the cradle. | • Make sure the AC adapter is plugged into the base or the charger (if you have more than one handset) and wall outlet.  
• Make sure the handset is properly seated in the cradle.  
• Make sure the charging contacts on the handset are clean. |
| The audio sounds weak.                               | • Move the handset and/or base away from metal objects or appliances and try again.  
• Make sure that you are not too far from the base. |
| Can't make or receive calls.                         | • Check both ends of the base telephone line cord.  
• Make sure the AC adapter is plugged into the base and wall outlet.  
• Disconnect the AC adapter for a few minutes, and then reconnect it.  
• De-register the handset (see "De-register the Handset (Handset only)" on page 30) and register the handset (see "Register the Handset" on page 15).  
• Make sure that you are not too far from the base.  
• Make sure the line is not in use.  
• If an outside call is already established, you can not make another outside call. |
| The handset doesn't ring or receive a page.         | • Charge the batteries in the handset for 15-20 hours by placing the handset on the base or charging cradle.  
• Make sure that you are not too far from the base.  
• De-register the handset (see "De-register the Handset (Handset only)" on page 30) and register the handset (see "Register the Handset" on page 15). |
| Unavailable appears in the display.                  | • Make sure that another handset(s) or the base is not in use, and try the phone again.  
• Make sure that you are not too far from the base. |
<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
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| Severe noise interference.                   | • Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.  
• Move to another location or turn off the source of interference. |
| The Caller ID does not display.              | • The handset was picked up before the second ring.  
• The call was placed through a switchboard.  
• Call your local telephone company to verify your Caller ID service is current. There may be a problem with your Caller ID service. |
| You cannot register the handset at the base. | • Charge the battery pack for 15-20 hours.  
• De-register the handset (see "De-register the Handset (Handset only)" on page 30) and register the handset (see "Register the Handset" on page 15). |
| The handset doesn't communicate with other handsets. | • De-register the handset (see "De-register the Handset (Handset only)" on page 30) and register the handset (see "Register the Handset" on page 15).  
• Make sure that you have registered all handsets. |
| An extra handset can't join the conversation. | • Make sure there are not 2 handsets already using the 3-way conference feature. |
| The handset or the base can't join the conversation | • Make sure that another handset or base is in privacy mode. |
| Room Monitor feature does not work.          | • Make sure to place the handset(s) within the range of the base. |
Liquid Damage

Moisture and liquid may damage your cordless phone. Follow the steps below if your phone gets wet:

<table>
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<tr>
<th>Case</th>
<th>Action</th>
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<tr>
<td>If the exterior plastic housing on the handset or base is exposed to moisture or liquid.</td>
<td>Wipe off the liquid, and use as normal.</td>
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</table>
| If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base). | **Handset:**
  1) Remove the battery cover and leave it off for ventilation.
  2) Disconnect the battery pack. Leave the battery cover off and the battery pack disconnected for at least 3 days.
  3) Once the handset is completely dry, reconnect the battery pack and the battery cover.
  4) Recharge the handset's battery pack for 20 hours before using.
**Base:**
  1) Disconnect the AC adapter from the base, cutting off electrical power.
  2) Disconnect the telephone cord from the base.
  3) Let dry for at least 3 days.
**IMPORTANT:** You must **unplug the telephone line while recharging the battery packs** to avoid charge interruption.
**CAUTION:** DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven.
After following these steps, if your cordless telephone does not work, please call our Customer Service Hotline at 1-800-297-1023.
**Precautions!**

Before you read anything else, please observe the following:

**Warning!** Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

**Rechargeable Nickel-Metal-Hydride Battery Warning**

1. This equipment contains a rechargeable Nickel-Metal-Hydride battery.
2. Nickel is a chemical known to the State of California to cause cancer.
3. The rechargeable Nickel-Metal-Hydride battery contained in this equipment may explode if disposed of in a fire.
4. Do not short-circuit the battery.
5. Do not charge the rechargeable Nickel-Metal-Hydride battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner’s manual. Using another charger may damage the battery or cause the battery to explode.

**SAVE THESE INSTRUCTIONS**

**NOTICE:** According to telephone company reports, AC electrical surges, damage from these types of surges, or a surge arrestor is recommended.

**Before you read anything else, please observe the following:**

1. Do not disassemble any component of this product.
2. The FCC Wants You To Know
   - This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. Do not replace the battery of this equipment with a battery that is not the same as the original battery or as recommended by the equipment manufacturer. A battery that is misapplied can explode or leak, resulting in personal injury, death, or property damage.
   - The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.
   - The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most areas, the sum of RENs should not exceed five (5.0).
   - The number of devices that may be connected to this equipment is determined by the smaller of the REN or the REN of the telephone line.
   - If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice isn’t practical, the telephone company will notify the customer as soon as possible. Also, if this equipment causes harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
   - The customer is advised to consult a qualified telephone technician if difficulties are encountered that relate to interference or compatibility.
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**Important Safety Instructions**

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible battery disposal instructions.
5. Do not disassemble any component of this product.

**Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation to check applicable tariffs before installing party line service.**

**Should you experience trouble with this equipment, please contact Uniden customer service at 800-297-1023.**

**Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner’s manual, could void your authority to operate this product.**

**Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.**

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**PRECAUTIONS & WARRANTY [66]**
Cordless Telephone Privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION (“Uniden”) ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kit, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction not covered by this warranty, (E) used in any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty, Uniden will, at its option, repair or replace any defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by Uniden or its representatives in connection with the performance of this warranty. Uniden, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Uniden is headquartered in the United States of America.

PROCEDURE FOR ORIGINAL PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76135
I.C. Notice

TERMINAL EQUIPMENT

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

RADIO EQUIPMENT

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".
## Memory List

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<th>Name</th>
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Main Menu Flow Chart

- From standby mode
- Base

- Handset
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May be covered under one or more of the following U.S. patents:

4,797,916 5,381,460 5,426,690 5,443,905 5,491,745 5,493,605
5,533,010 5,574,727 5,581,598 5,650,790 5,660,269 5,661,780
5,663,981 5,671,248 5,696,471 5,717,312 5,732,355 5,754,407
5,758,289 5,768,345 5,787,356 5,794,152 5,801,466 5,825,161
5,864,619 5,893,034 5,912,968 5,915,227 5,929,598 5,930,720
5,960,358 5,987,330 6,044,281 6,070,082 6,125,277 6,253,088
6,314,278 6,418,209 6,618,015 6,671,315 6,714,630 6,782,098
6,788,920 6,788,953

Other patents pending.