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Welcome

Congratulations on your purchase of the Uniden cordless telephone. This phone is designed and engineered to exacting standards for reliability, long life and outstanding performance. To enjoy the best performance from this phone's features, please read this manual carefully and save it for future reference.

Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.

As an Energy Star® Partner, Uniden has determined that this product or product models meets the Energy Star® guidelines for energy efficiency. Energy Star® is a U.S. registered mark.

Note: Energy Star® applies to TRU5865 only.

Features

- 5.8 GHz Spread Spectrum Technology
- Two Handset Expandability
- Hands Free Speakerphone in the Handset
- Caller ID and Call Waiting Caller ID
- Dynamic Memory Location for Caller ID Messages and Phonebook Locations (up to 100 numbers in total)
- Trilingual Language Option
- 4 Hour Talk Time
- 8 Day Standby Battery Life
- 3-Line, 16 Character Backlit Handset Display
- One Touch Dialing
- Call Transfer
- 32 Digit Redial / 3 Last Number Redial Locations (handset only)
- 10 Distinctive Ring Options (6 ringers and 4 melodies)
- Mute Feature
- Flash and Pause
- Find Handset
- Hearing Aid Compatible
- Tone/Pulse Dialing
- Handset Earpiece, Handset Speaker, and Ringer Volume Control
The TRU5865 series features include AutoTalk™ and AutoStandby™. AutoTalk allows you to answer a call by just removing the handset from the base so you don't have to waste time pushing buttons. AutoStandby allows you to hang up by simply returning the handset to the base.

To protect you against mis-billed calls, which might result from your phone being activated by other equipment, the TRU5865 series has Random Code™ digital security, which automatically selects one of over 65,000 digital security codes for the handset and base.

RocketDial™ is a one touch speed dial key that automatically dials your most important or frequently called number. The number dialed is a preset number stored by the user.

Digital Spread Spectrum Technology utilizes a “wider frequency band” vs. a “single narrow band” used in standard digital transmissions. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

Be sure to visit our web site: www.uniden.com

Uniden® is a registered trademark of Uniden America Corporation.

AutoTalk, AutoStandby, Random Code, and RocketDial are trademarks of Uniden America Corporation.
INSTALL THE HANDSET BATTERY

1. Remove the cover.
2. Connect the battery pack connector with the correct polarity.
3. Replace the cover.

Connecting

CONNECT TO A PHONE LINE
When the handset battery pack is fully charged, plug the telephone cord into the base unit and then into a telephone wall jack.

Note: You must charge the battery pack continuously for 15-20 hours before using the phone.

TO SELECT CALLER ID OPTIONS
1. Press menu/mute
2. Press # or - to move the pointer to "Caller ID Setup", then press select/ch
3. Press # or - to move the pointer to an option, then press select/ch
4. Press # or - to change the option setting.
5. Press select/ch and return the handset to the base.

TO CHOOSE THE LANGUAGE
1. Press menu/mute
2. Press # or - to move the pointer to "Language", then press select/ch
3. Press # or - to change the option setting.
4. Press select/ch and return the handset to the base.

Step 3 Setting up the Caller ID Options/Language

Note: Three Caller ID options are available: Auto Talk, Caller ID on Call Waiting (CIDCW) and Area Code.
Controls and Functions

1. Handset Antenna
2. Headset Jack Cover
3. Beltclip Hole
4. Handset Battery Compartment
5. Voice Mail LED
6. Handset Earpiece
7. LCD Display
8. * call id (Caller ID)/# (right cursor) Key
9. (Phonebook)/RocketDial/ left cursor) Key
10. spkr (speaker) Key
11. tone Key
12. dial/p (pause) Key
13. Menu/ (mute) Key
14. Handset Microphone
15. Talk/flash Key
16. # (up) Key
17. - (down) Key
18. End Key
19. # Key
20. Xfer (transfer)/ del (delete) Key
21. Select/ch (channel) Key
22. Handset Charging Contacts
23. Hands Free Speaker
24. Base Antenna
25. Base Speaker
26. Status LED
27. Ringer Off LED
28. Redial Key
29. Flash Key
30. Base Charging Contacts
31. Memory Key
32. Ringer Key
33. Find handset Key
34. /tone Key
35. Pause Key
36. Transfer Key
37. Mute Key
38. (up) Key
39. (down) Key
40. (talk) Key/Speaker LED
41. # Key
42. Microphone
43. Telephone Line Jack
44. DC Power Input
45. Charging Contacts (TRU5865-2 only)
46. Charge LED (TRU5865-2 only)
47. DC Power Input (TRU5865-2 only)
Read this First

This cordless telephone must be set up before use. Follow these steps:

**Step 1 (page 9)**
Unpack the telephone and accessories.

**Step 2 (page 10)**
Next, choose the best location to set up the base unit.

**Step 3 (page 11 to 14)**
Then, insert the battery pack into the handset. Connect the base unit. You must charge the battery pack for 15-20 hours before plugging into the phone line and using the phone.

**Step 4 (page 15 to 17)**
Finally, set the Caller ID options, and store your area code in the memory to use the Caller ID service. Choose the language of your display.

**Note:** Skip the area code setting if your calling area requires 10-digit dialing.

**About the digital security code**
This cordless telephone uses a digital security code to prevent unauthorized access to your base unit. This security code prevents other cordless handsets from making calls through your base unit. If you want to change the security code, see page 46.
Checking the Package Contents

Make sure you have received the following items in the package. If any of these items are missing or damaged, contact the Uniden Parts Department.

- Base unit (1)
- Handset [TRU5865 (1) / TRU5865-2 (2)*]
- AC adapter [TRU5865 (1) / TRU5865-2 (2)]
- Rechargeable battery [TRU5865 (1) / TRU5865-2 (2)]
- Telephone cord (1)
- Beltclip [TRU5865 (1) / TRU5865-2 (2)]
- Charger (1) [TRU5865-2 only]

Also included:
- This Owner’s Manual
- Other Printed Material

* For operations and restrictions on the second handset, read “Expanding your phone” on page 42.

Uniden Parts Department
(800) 554-3988
Hours: M-F 7:00 a.m. to 5:00 p.m. CST.
We can also be reached on the web at www.uniden.com.
Setting up the Phone

Do the following steps:
A. Choose the best location  C. Connect the base unit
B. Install the battery pack  D. Choose the dialing mode

A. Choose the best location
Before choosing a location for your new phone, read “Installation Considerations” on page 52. Here are some important guidelines you should consider:

Avoid excessive moisture, extremely low temperatures, dust, mechanical vibration, or shock
Avoid heat sources, such as radiators, air ducts, and sunlight
Avoid television sets and other electronic equipment
Avoid noise sources such as a window by a street with heavy traffic
Avoid microwave ovens
Avoid excessive moisture, extremely low temperatures, dust, mechanical vibration, or shock
Avoid personal computers
Avoid other cordless telephones

Choose a central location
B. Install the battery pack

Charge the battery pack for at least 15-20 hours before plugging the phone line into your base unit.

1) Press down on the battery cover release and slide the cover down until it comes off.

2) Connect the battery pack connector observing the correct polarity (black and red wires) to the jack inside the battery compartment.

   Do not exert any force on this connection. It could cause damage to the battery or to the handset. The plastic connectors will fit together in only one way. Once you are certain that you have made a good connection, then insert the battery pack into the battery compartment. Do not pinch the wires.

3) Securely close the battery compartment cover by sliding it up until it snaps into place.

4) Place the handset in the charging cradle with the keypad facing forward.

• Use only the Uniden battery (BT-446) supplied with your phone. Replacement batteries are also available through the Uniden Parts Department. (See page 9.)

• Recharge your phone on a regular basis by returning the handset to the base after each phone call.
Battery use time (per charge)
Fully charged (15-20 hours charge time)
• 4 hours continuous use
• 8 days when the handset is in the standby mode

When you charge the handset, Caller ID summary screen and the name of the handset, HS1 appears. For TRU5865-2, if HS2 appears, you are charging the handset No. 2.

Low battery alert
When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is in the standby mode, "Low Battery" appears on the LCD and none of the keys will operate. If the phone is in use, "Low Battery" appears and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

The last number dialed in the redial memory is retained for up to 2 minutes while you replace the battery pack.

Cleaning the battery charging contacts
To maintain a good charge, it is important to clean the battery contacts on the handset and base unit with a dry cloth or a pencil eraser about once a month. Do not use any liquids or solvents.
C. Connect the base unit

1) Connect the AC adapter to the **DC IN 9V** jack and to a standard 120V AC wall outlet.

2) Set the base and charger (for TRU5865-2 only) on a desk or tabletop, and place the handset in the base unit as shown.

3) Make sure the **status** LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and that the handset makes good contact with the base charging contacts.

- Use only the supplied AD-313 AC adapter.
- Do not use any other AC adapter.
- Disconnect the AC adapter to a continuous power supply.
- Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.

- After installing the battery pack in the handset, charge your handset at least **15-20 hours** before plugging into the phone line. Once the handset battery pack is fully charged, connect the telephone line cord to the base and telephone wall outlet.

4) Connect the telephone line cord to the **TEL LINE** jack and to a telephone outlet once the handset is fully charged.

- If your telephone outlet isn't modular type, contact your telephone company for assistance.
D. Choose the dialing mode

Most phone systems use tone dialing, which sends DTMF tones through the phone lines. However some phone systems still use pulse dialing such as in rural areas. The default setting is tone dialing. Depending on your dialing system, set the mode as follows:

1) When the phone is in the standby mode, press menu/mute.

2) Press + or - to move the pointer to "Dial Mode".

3) Press select/ch and the display will show the current setting. (The initial setting is Tone.)

4) Press + or - to change the selection.

5) Press select/ch, and you will hear a confirmation tone.

6) Press end to exit.

Terminology

Throughout this manual, terms such as Standby and Talk Mode are used. Below is the terminology explanation.

Standby Mode - The handset is not in use, is off the base, and talk/flash or spkr has not been pressed. A dial tone is not present.

Talk Mode - The handset is not in the base and talk/flash or spkr has been pressed enabling a dial tone. "Talk" appears on the display.
Setting Caller ID Options

There are three Caller ID setup options available: AutoTalk, CIDCW (Caller ID on Call Waiting), and Area Code. See page 16 for Area Code setup instructions.

AutoTalk allows you to answer the phone without pressing talk/flash or spkr. If the phone rings when AutoTalk is On, simply remove the handset from the base and the phone automatically answers the call. Or if the handset is not in the base, press any number key, * /tone, or # to answer the call. If you set AutoTalk to Off, you must press talk/flash or spkr to answer the call.

Caller ID on Call Waiting (CIDCW) performs the same as regular Caller ID on a call waiting number. CW Deluxe allows you to handle call waiting calls in seven different ways. (See page 41.)

You must subscribe to CIDCW from your phone company in order to use this feature.

The CW Deluxe is a separate service available through your phone company.

To change your Caller ID options:

1) When the phone is in the standby mode, press menu/mute.

2) Press + or - to move the pointer to "Caller ID Setup", then press select/ch.

3) Press + or - to choose "Auto Talk" or "CIDCW", then press select/ch.

4) Press + or - to change the selection.

   AutoTalk: "Auto Talk On" or "Auto Talk Off"

   CIDCW: "CIDCW On", "CW Deluxe On" or "CIDCW Off"

5) Press select/ch and you will hear a confirmation tone.

6) Press end to exit.
Entering Your Area Code

If you enter a 3-digit area code number in the "Area Code" option, your local area code does not appear in Caller ID messages. For calls received from outside your local area code, you will see a full 10-digit number.

1) When the phone is in the standby mode, press menu/mute.

2) Press + or - to move the pointer to "Caller ID Setup", then press select/ch.

3) Press + or - to move the pointer to "Area Code", then press select/ch.

4) Use the number keypad (0 to 9) to enter a 3-digit area code.

5) Press select/ch, and you will hear a confirmation tone.

6) Press end to exit.

• If your calling area requires 10-digit dialing, do not program this option.
• When the area code has already been stored in memory, the stored area code will be displayed. To change it, press xfer/del three times. Then enter the new area code. Or you can use 1/RocketDial/ or call id/ to move the cursor and edit the area code.
Selecting a Language

Language option can be used to choose the language of your display. You can select English, French, or Spanish.

1) When the phone is in the standby mode, press menu/mute.

2) Press + or - to move the pointer to "Language", then press select/ch.

3) Press + or - to choose English, French (Français), or Spanish (Español).

4) Press select/ch, and you will hear a confirmation tone.

5) Press end to exit.
### Making and Receiving Calls

On the handset, you may also use the speakerphone while talking on your phone. Using the handset speakerphone is called “hands-free conversation”. This feature allows you to easily communicate while performing other tasks, such as cooking. \( \text{spkr} \) appears during hands-free conversation.

You can easily switch a call from normal conversation to “hands-free conversation”. To switch a call, press \( \text{spkr} \) during the call.

<table>
<thead>
<tr>
<th>To answer a call</th>
<th>From the Handset</th>
<th>From the base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal conversation</td>
<td>Hands-free conversation</td>
<td>Press ( \text{spkr} ) (talk).</td>
</tr>
<tr>
<td><strong>Handset On the Base</strong></td>
<td>Pick up the handset (AutoTalk) or pick up the handset and press <strong>talk/flash</strong>.</td>
<td><strong>Handset Off the Base</strong></td>
</tr>
<tr>
<td><strong>Handset Off the Base</strong></td>
<td>Press any number key, ( * )/tone, or ( # ) (Any Key Answer), or press <strong>talk/flash</strong>.</td>
<td><strong>Press spkr.</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>To make a call</th>
<th>From the Handset</th>
<th>From the base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal conversation</td>
<td>Hands-free conversation</td>
<td>Press ( \text{spkr} ).</td>
</tr>
<tr>
<td><strong>Handset Off the Base</strong></td>
<td>1) Press <strong>talk/flash</strong>. 2) Listen for the dial tone. 3) Dial the number.</td>
<td><strong>Handset Off the Base</strong></td>
</tr>
<tr>
<td><strong>OR</strong></td>
<td><strong>Handset Off the Base</strong></td>
<td>1) Press ( \text{spkr} ). 2) Listen for the dial tone. 3) Dial the number.</td>
</tr>
<tr>
<td>**Dial the number, then press <strong>talk/flash</strong>.</td>
<td><strong>OR</strong></td>
<td>**Dial the number, then press <strong>spkr</strong>.</td>
</tr>
<tr>
<td><strong>Note:</strong> If a call is not established, you will hear a beep and “Unavailable” will appear in the display.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>To hang up</th>
<th>From the Handset</th>
<th>From the base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal conversation</td>
<td>Hands-free conversation</td>
<td>Press ( \text{end} ). or return the handset to the base (AutoStandby).</td>
</tr>
<tr>
<td><strong>Press spkr.</strong></td>
<td><strong>Press ( \text{talk} ).</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>To enter a pause within the dialing sequence</th>
<th>From the Handset</th>
<th>From the base</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normal conversation</td>
<td>Hands-free conversation</td>
<td>Press ( \text{redial/p} ).</td>
</tr>
<tr>
<td>“( \text{p} )” appears in the display, which represents a pause.</td>
<td><strong>Press ( \text{talk} ).</strong></td>
<td><strong>When you dial the number, press <strong>pause</strong>.</strong></td>
</tr>
</tbody>
</table>
Redialing a Call

The last three phone numbers dialed can be quickly redialed.

**Redialing from Standby Mode**

1) Press `redial/p`. The phone number that was last dialed appears on the display.
2) Press `redial/p` again. Each press of `redial/p` will display one of the last three numbers dialed.
3) Press `talk/flash` or `spkr`. The selected number is dialed.
4) To hang up, press `end`.

- If you have not pressed any key for 30 seconds, the phone returns to standby mode.
- If you press `end`, the operation is canceled and the phone will return to the standby mode.

**Redialing from Talk Mode**

1) Press `talk/flash` or `spkr`.
2) Press `redial/p`. The last number dialed will be displayed and redialed.
3) To hang up, press `end`.

- When using the redial feature in talk mode, only the last number dialed will be displayed.

**Redialing from the Base**

1) To call the last number dialed from the base, press `@` (talk).
2) Press `redial` on the base. The last number dialed from the base is redialed.
3) To hang up, press `@` (talk).

**Note**

- If the number exceeds 32 digits, only the first 32 digits are retained in redial memory.
- If the redial memory is empty, you will hear a beep.
Ringer Volume Setup

1) When the phone is in the standby mode, press menu/mute.

2) Press + or - to move the pointer to "Ringer Volume".

3) Press select/ch.

4) Press + or - to move the pointer through the ringer settings (Ringer Off, Ringer Low, or Ringer High). You will hear a ringer or melody at the selected volume.

5) Press select/ch, you will hear a confirmation tone.

6) Press end to exit.

Ringer Mute (temporarily)

You can temporarily mute the ringer tone. When the handset is off the base and the phone is ringing, press end. The ringer tone will return to the previous setting starting with the next incoming call.

Base Volume

In the standby mode, press ringer on the base to select one of three base ringer volume settings (High, Low, or Off). You will hear the current ringer volume level. Each time ringer is pressed, the volume setting is changed.

Ringer Tone Setting

1) When the phone is in the standby mode, press menu/mute.
2) Press + or - to move the pointer to "Ringer Tones", then press select/ch.
   You can choose from 6 ringers or 4 melodies:
   - Ringers [Flicker, Clatter, Leap Frog, Ping Ball, Reminder, Soft Alert]
   - Melodies [Beethoven9, For Elise (Elise), Merry Christmas (Merry-Xmas), Home Sweet Home (Hm Swt Hm)]
3) Press + or - to move the pointer. You will hear the ringer or the melody as you scroll through the options.
4) Press select/ch and you will hear a confirmation tone.
5) Press end to exit.

Distinctive Ringer Setup

"Distinctive Ringer" allows you to preset memory locations with a designated ring tone. When an incoming call is received and the Caller ID information matches the information in one of the memory locations, the Distinctive Ring that has been stored for that particular caller will sound.

If you have set multiple memory locations with distinctive rings, switching the setting to "Distinctive Off" will result in no distinctive ringing. All incoming calls will have a normal ring tone. Switching to "Distinctive On" will activate all programmed distinctive ring memory locations.

1) When the phone is in the standby mode, press menu/mute.
2) Press + or - to move the pointer to "Distinct. Ring", then press select/ch.
3) Press + or - to choose "Distinctive On" or "Distinctive Off".
4) Press select/ch, and you will hear a confirmation tone.
5) Press end to exit.
Adjusting the Earpiece and Handset Speaker Volume

You can select different volume levels for the handset earpiece and the handset speaker (Volume Low, Volume Medium, Volume High, and Volume Maximum). The volume can only be adjusted during a call. Press + or - to select the volume settings. When you hang up, the phone keeps the last volume setting selected.

If you press + in maximum volume level or - in lowest volume level, you will hear a beep.

Adjusting the Base Speaker Volume

The base speaker volume settings (10 levels: 0-9) can only be adjusted during a call. Press V or A on the base to select the volume setting.

If you press A in maximum volume level (9) or V in lowest volume level (0), you will hear a beep.

Mute Microphone

You can temporarily turn Off the microphone so that the person you are talking with cannot hear you.

With the handset
During a telephone call press and hold menu/mute to turn Off the microphone, and “Mute” appears on the display. Press menu/mute again to cancel muting.

With the base
During a telephone call press mute on the base to turn Off the microphone. Speaker LED on the base flashes. Press mute again, or press (talk) to cancel muting.
Tone Dialing Switch-over

Some telephone companies use equipment that requires pulse dialing (sometimes referred to as rotary dialing). If you need to enter tone dialing digits, you can switch-over to tone dialing during the call. For example, entering your bank account number after you have called your bank.

Initially make your call with the pulse dialing mode. Once your call connects, press \textit{/tone}. Enter the desired number. These digits will be sent as tone dialing. Once the call ends, the tone mode is canceled and pulse dialing mode resumes.

Traveling Out-of-Range

During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base unit, your call will terminate within 30 seconds.

Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the phone's channel for clear operation. This function works only when the phone is in use.

Press \textit{select/ch}. \textit{"Scannning"} appears on the display, indicating the phone is changing to another channel. For more information on interference, refer to “Radio Interference” on page 52.
3-Way Conferencing

The phone permits 3-way conversations between the handset, base, and an outside line.

When speaking on the handset
1) Press (talk) on the base to initiate the 3-way conversation.
2) To hang up, press (talk) on the base. The handset will still be connected to the call.

When speaking on the base
1) Press talk/flash on the handset to initiate the 3-way conversation.
2) To hang up, return the handset to the base, or press end on the handset. The base will still be connected to the call.

Find Handset

To locate the handset, press find handset on the base when the base is in the standby mode. The handset beeps for 60 seconds, and “Paging” appears on the handset display. Paging is canceled when pressing any key on the handset or find handset on the base. Additionally, if you receive an incoming call, page is canceled.

- If the handset battery is completely drained, the handset will not beep when paging.
- If you press xfer/del on the handset during the 3-way conversation, error tone sounds.
- During the 3-way conversation, all the base keys except (talk), volume V, and mute are disabled.
- If the base and handset do not connect in 30 seconds, the operation is canceled.
- 3-way conferencing is not permitted between the handset speakerphone, base speakerphone and an outside call. If you press (talk) on the base when using the handset speakerphone, you will hear a beep, and vice versa.
Transferring a Call

- If you transfer a call and it is not picked up after 5 minutes, the call will be disconnected. The handset returns to the standby mode.
- Returning the handset to the base will not cancel the transfer.
- If you transfer a call and then place the handset on the base while the transfer tone sounds, you can receive a transferred call by picking up the handset (When the AutoTalk is On).
- If you press xfer/del (or transfer) while muting, the muting is canceled.

To transfer from the handset to the base
1) Press xfer/del on the handset during a call. The call will automatically be placed on hold and the transfer tone sounds on the handset and the base.
2) Press (talk) on the base to receive a transferred call. The handset will return to the standby mode. To cancel the transfer, press talk/flash or spkr.

To transfer from the base to the handset
With the transfer key
1) Press transfer on the base during a call. The call will automatically be placed on hold and the transfer tone sounds on the handset and the base.
2) Press talk/flash or spkr on the handset. (Pick up the handset from the base, or press the number keypad, #/tone, or # (when the AutoTalk is On)). The transfer tone stops. To cancel the transfer, press transfer or (talk) on the base.

With the Speakerphone feature
When the Speakerphone is in use and the handset is on the base, a call will be transferred to the handset when you pick up the handset from the base.

For the call transfer between the second handset and the handset or the base, see “Call Transfer Feature” on page 43.
Flash and Call Waiting

If you have Call Waiting service and a call waiting tone sounds while you are on a call, press talk/flash (or flash on the base) to accept the waiting call. There is a short pause, then you will hear the new caller. To return to the original caller, press talk/flash or flash on the base again.

Voice Mail LED

The voice mail LED on the handset is designed to work with your voice mail service provided by your local telephone company. The LED flashes when you have new messages in your voice mail box. You may need to occasionally reset the indicator if it remains On after you’ve retrieved your messages. To reset the indicator, when the phone is in the standby mode, press and hold find handset on the base until the paging sound stops (about 5 seconds).
Phonebook

Phonebook allows you to dial a number using just a few key presses. Your phone stores names/numbers in the phonebook memory location, and you can search names in alphabetical order. You have a total of 100 locations that can be used for the phonebook (including the Speed dials) and Caller ID messages.

- If any of the following occurs during a phonebook operation, the operation will be canceled.
  - Press end. The phone will return to the standby mode (or the call will be disconnected).
  - Press talk/flash or spk.
  - Receive an incoming call, page, or transferring call (from the standby mode only).
  - Charge the handset
  - Receive a CIDCW (Caller ID on Call Waiting) (during a call only).
- The idle time is 30 seconds. If the handset remains idle for 30 seconds, the phone will return to the standby mode (or back to the call).

Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial

1) When the phone is in the standby mode, press #/RocketDial/. The handset displays the number of the phonebook locations used, and information on searching and storing phonebook locations.

   (1st line) The number of the phonebook locations used
   (2nd line) How to search (press the number keypad, + or -)
   (3rd line) How to enter the storing operation (press select/ch)

   Phonebook : 36
   Search [A-Z/1-9]
   Store [select]
2) Press select/ch, “Store/Edit Name” appears.

3) Store the name (up to 16 characters) by using the number keypad.
   • See the “Steps for entering names and special characters” (see page 29).
   • Use call id/→ and call id/← to move the cursor to the desired location.
   • Use xfer/del to delete characters as needed.
   • Press and hold xfer/del to delete all the characters.
   If a name is not required, go to step 4.

4) Press select/ch to store the name, “Store/Edit No.” appears.

5) Press the number keypad to enter the phone number (up to 20 digits), press select/ch to store the number.

6) “Distinctive Ring” appears. Press + or - to move the pointer to one of the Distinctive Ring options, then press select/ch.
   • If you choose not to store a “Distinctive Ring”, simply select the “No Selectn” option.

7) “Speed Dial” appears. Press + or - to move the pointer to select the Speed dial location (10 locations: SPD1-SPD10).
   • If you choose not to store the name/number as a Speed Dial, simply select the “No Selectn” option.

8) Press select/ch. You will hear a confirmation tone and “Done!” appears on the display.
Steps for Entering Names and Special Characters

Refer to the letters on the number keys to select the desired characters. With each press of a number key (0-9), the displayed character appears in the following order: Upper case letters first, lower case letters next and finally the number corresponding to the key.

<table>
<thead>
<tr>
<th>keys</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
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<td></td>
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<td>A</td>
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<td>F</td>
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<td>J</td>
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<td>O</td>
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<td>4</td>
<td>S</td>
<td>T</td>
<td>U</td>
<td>V</td>
<td>W</td>
<td>X</td>
<td>Y</td>
<td>Z</td>
<td></td>
</tr>
</tbody>
</table>

Number of times key is pressed

If you make a mistake while entering a name
Use / or call id/ to move the cursor to the incorrect character.
Press xfer/del to erase the wrong character, then enter the correct character. To delete all characters, press and hold xfer/del.
For example, to enter **Uniden**:

1) When the phone is in the standby mode, press \[\text{[RocketDial]}\].
   The handset displays the number of phonebook locations you have stored, and how to search and store the phonebook locations.

2) Press **select/ch**, "Store/Edit Name" appears.

3) Press 8 twice.

4) Press 6 five times.

5) Press 4 six times.

6) Press 3 four times, then press **call id/\rightarrow** to move the cursor to the right.

   If the next character uses the same number key, you must press **call id/\rightarrow** to move the cursor over. Otherwise, the next time you press the number key, it changes the character that was previously set.

7) Press 3 five times.

8) Press 6 five times.

9) When finished, press **select/ch**.

To continue to store the telephone number, proceed to step 5 on page 28.
Viewing the Phonebook

Your phone stores names/numbers in the phonebook memory locations, and you can search names in alphabetical order. You can view the phonebook during a call as well as when the phone is in the standby mode.

1) Press /RocketDial/-.

If you press /RocketDial/- during a call, the following screen appears.

2) Press + or -, or the number keypad to view the phonebook locations.

   a) Alphabetical order
      Ascending order: Press - to view locations. The location in the RocketDial appears first in the display. Each time - is pressed, phonebook locations appear in ascending order.
      Descending order: Press + to view locations. A name starting with a number or a mark, or <No Name> appears first. Each time + is pressed, phonebook locations appear in descending order.

   b) From a number key
      Refer to the letters on the number keys to select the first letter of the desired name. Press a number key until any name with the same initial is displayed (See the table in “Steps for Entering Names and Special Characters” on page 29). For example, to search for “Uniden”, press 8 two times. Press - or + until the name is displayed. If you press + while the first name in “U” is displayed, a name starting with “I” will appear, or if you press - while the last name in “U” is displayed, a name starting with “V” will appear.

3) Press /RocketDial/- (if you view the phonebook during a call) or end.
Making Calls Using the Phonebook

From Standby Mode
1) When the phone is in the standby mode, press \( \mathbb{I}/\text{RocketDial}/\mathbb{c} \).

2) Press + or - to view the phonebook locations (see “Viewing the Phonebook” on page 31).
3) Press \textit{talk/flash} or \textit{spkr}. The displayed number is dialed.
4) To hang up press \textit{end}.

From Talk Mode
1) Press \textit{talk/flash} or \textit{spkr}.
2) Press \( \mathbb{I}/\text{RocketDial}/\mathbb{c} \).
3) Press + or - to view the phonebook locations (see “Viewing the Phonebook” on page 31).
4) Press \textit{select/ch}. The number in the displayed phonebook location is dialed.
5) To hang up press \textit{end}.

Speed Dialing
If you select a speed dial memory location (10 locations: SPD1 - SPD0) when storing a phone number in the phonebook dial location, you can use the speed dialing feature. When the phone is in the standby mode, press and hold a number key (0-9) associated with the speed dial. The number stored in the speed dial appears, then press \textit{talk/flash} or \textit{spkr}. The phone number in the speed dial (SPD1 - SPD0) is dialed.
Editing or Erasing a Stored Name, Phone Number, Distinctive Ring, and Speed Dial

1) When the phone is in the standby mode, press [RocketDial]/-

2) Press + or -, or the number keypad to view the phonebook locations (see “Viewing the Phonebook” on page 31).

a. Editing the Stored Data
1) When the phonebook location to be edited appears, press select/ch. “Store/Edit Name” appears.

2) Follow the steps 3 to 7 under “Storing Phone Numbers, Names, Distinctive Rings, and Speed Dial” on page 28 to complete the editing operation.

3) Press select/ch. You will hear a confirmation tone and “Done!” appears on the display.

b. Deleting the Stored Data
1) When the phonebook location to be deleted appears, press xfer/del. “Delete Memory?” appears.

2) Press + to move the pointer to “Yes”.

RocketDial (One Touch Dialing)

You can store a number you dial often in the RocketDial. The rocket dialing allows you to dial a number with one key press.

Storing the RocketDial

1) When the phone is in the standby mode, press \( \texttt{RocketDial}/\).  
2) Press - once to display the RocketDial menu, then press \select/ch. Store the name, phone number, and distinctive ring by following the steps 3 to 6 under “Storing Phone Numbers, Names, Distinctive Rings and Speed Dial” on page 28.  
3) Press \select/ch. You will hear a confirmation tone and “Done!” appears in the display.

Making calls with the RocketDial

When the phone is in the standby mode, press and hold \( \texttt{RocketDial}/\). The number in the rocket location is dialed.

Deleting the RocketDial

1) When the phone is in the standby mode, press \( \texttt{RocketDial}/\).  
2) Press once - to display the RocketDial menu.  
3) Press \xfer/del.  
4) Press + to move the pointer to “Yes”.  
5) Press \select/ch or \xfer/del. You will hear a confirmation tone. “Deleted!” appears in the display.
Chain Dialing

The memory locations in the handset are not limited to phone numbers. You can also store a group of numbers (up to 20 digits), that you need to enter once your call connects. This is referred to as Chain Dialing.

An example of this is a bank account number. Store the special number in the Phonebook location (refer to “Storing Phone Numbers, Names, Distinctive Rings and Speed Dial” on page 27). Once you have called your bank, and when you are prompted to enter the account number, press \( \text{[} \text{RocketDial} \text{]} \) and use + or - to select the number in the Phonebook location, then press select/ch.
Memory Dialing (base only)

You can store 10 phone numbers in the base, and make calls with memory dialing from the base.

**Storing Phone Numbers**
1) Press `memory` in the standby mode.
2) Enter the number you wish to store. (The number cannot exceed 20 digits.)
3) Press `memory` again. Enter the memory location number (0-9) on the keypad.
   You will hear a confirmation tone.

**Making Calls with Memory Dialing**
1) Press `talk` in the standby mode.
2) Press `memory`. Enter the memory location number (0-9) to dial the number.

**Deleting the Stored Data**
1) Press `memory` in the standby mode.
2) Press `memory` again.
3) Enter the memory location number (0-9) you wish to delete. You will hear a confirmation tone.
Caller ID

You must subscribe to Caller ID service to use this feature.
When the telephone rings, the Caller ID feature allows you to view the caller's name and phone number on the display before you answer the phone. Additionally, you can dial the displayed number and store the information for memory dialing.

Make sure you have turned on the Caller ID/Call Waiting feature. (See page 15.)

Important:
Memory locations for Caller ID messages and Phonebook locations (including Speed Dials) are common, you can store up to 100 in total. A Caller ID message is not stored when you have stored 100 of the phonebook locations. The earliest Caller ID message is overwritten when you have stored 100 of the phonebook locations and Caller ID messages in total.

- If any of the following occurs during Caller ID operation, the operation will be canceled.
  - Press end. The phone will return to the standby mode (or the call will be disconnected).
  - Press talk/flash or spkr.
  - Receive an incoming call, page, or transferring call (from the standby mode only).
  - Receive a CIDCW (Caller ID on Call Waiting) (during a call only).
  - Charge the handset.
  - The idle time is 30 seconds. If the handset remains idle for 30 seconds, the phone will return to the standby mode (or back to the call).

1) When the Caller ID message is received, the display shows the caller's phone number along with the date and time. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller's name, the name will appear on the display. (up to 15 characters.)

You may receive any one of the following messages:

- When invalid data is received "Incomplete Data"
- When a private name is received "Private Name"
- When a private number is received "Private Number"
- When a unknown name is received "Unknown Name"
- When a unknown number is received "Unknown Number"

2) When you pick up the phone, the display changes to "Talk". (AutoTalk feature is set to On.)

note

- If you answer a call before the Caller ID message is received (Example: before the second ring), the Caller ID message will not appear.
- When the call is received via a telephone company that does not offer Caller ID service, the caller's phone number and name do not appear. (This includes some international calls.)
- When the call is via a private branch exchange (PBX), the caller's phone number and name may not appear.
Viewing the Caller ID List

The Caller ID list stores information for incoming calls – even unanswered calls. You can store 100 of the Caller ID messages and Phonebook locations (including Speed Dials) in total. You can view the Caller ID list during a call or when the phone is in the standby mode.

1) Press `call id/`.
   The summary screen appears. The screen shows the number of new messages and the total number of messages.

2) View the Caller ID messages by following these procedures.
   - **From new to oldest:**
     a. Press `-` to display the latest Caller ID message.
     b. Press `-` to see the previous message.
   - **From oldest to new:**
     a. Press `+` to display the earliest Caller ID message.
     b. Press `+` to see the next message.
   - **In alphabetic order:**
     Press the number keypad (2-9 and 0) to display the Caller ID messages in alphabetical order. Refer to the letters on the number keys to select the desired letter.

3) Press `call id/` (if you view the Caller ID list during a call) or `end`.

*note*

The number of calls from the same Caller ID appears next to the received time. Once you have reviewed the new message, the number will be cleared and disappears.

[38] CALLER ID
Deleting Information from the Caller ID List

Deleting a Caller ID message
1) When the phone is in the standby mode, and while the incoming Caller ID information is displayed, press xfer/del. “Delete Message?” appears.
2) Press + or - to choose “Yes” or “No”.
3) Press select/ch or xfer/del.

When the pointer is at “Yes”: You will hear a confirmation tone, and the Caller ID message is deleted. The next or previous Caller ID message is then displayed.
When the pointer is at “No”: The display returns to the Caller ID message.

Deleting all Caller ID names/numbers
1) When the phone is in the standby mode, press call id/→.
2) Press xfer/del.
3) Press + or - to choose “Yes” or “No”.
4) Press select/ch or xfer/del.

When the pointer is at “Yes”: You will hear a confirmation tone, and all stored Caller ID messages are deleted.
When the pointer is at “No”: The display returns to the summary screen.

note
Once the Caller ID data has been deleted, the information cannot be retrieved.
Using the Caller ID Message List

Calling a party from the Caller ID list

From Standby mode
1) Press call id/→. The summary screen appears. The screen shows the number of new messages and the total number of messages.
2) Use the number keypad (2-9 and 0), +, or - to view the Caller ID message list.
3) Press talk/flash or spkr. The displayed phone number dials automatically.

From Talk mode
1) Press talk/flash.
2) Press call id/→. The summary screen appears.
3) View the Caller ID message you want to dial.
4) Press select/ch. The displayed phone number will be dialed.

Long Distance calls and Area Code Setting/Cancellation
While the present Caller ID information is displayed, pressing /tone will place or remove the prefix "1" in the display to set the call for a long distance call, or pressing # will set or cancel an area code. (See page 16.)

Storing Caller ID messages in the Phonebook/RocketDial
Messages shown in the Caller ID list can be stored in the phonebook. Using the incoming call information (i.e., Caller ID list), the phone number and name of the party on the Caller ID list can be stored in memory.

1) When the phone is in the standby mode, while the incoming Caller ID information is displayed, press T/RocketDial/←.
2) Press + or - to choose "Store in PB?" (Phonebook locations) or "Store in SD?" (RocketDial location). To cancel Storing, select "Cancel".
3) Press select/ch. You will hear a confirmation tone.
   - You cannot store a Caller ID message in the phonebook if a phone number does not appear in the message.
   - You cannot set the distinctive ring or speed dial in this step. If you would like to set these options, edit the stored data.
   - Even if the memory locations are full, the message will be stored in the Phonebook, however, the message will be erased from the Caller ID List.
   - If data is already stored in the RocketDial, the old data will be overwritten by the new data.

Call Waiting Deluxe Features

Your phone gives you new options for call waiting. At the touch of a button, you can place the caller on hold, send them to your voice mail service, or conference them into your current call. You may be required to subscribe to Call Waiting and Call Waiting Deluxe to use these features. Not all features are available in all areas. Check with your local telephone company for details.

1) When you receive a Call Waiting call, press menu/mute for a list of options.
2) Press + or -, or the number keypad (1-7) to select an option. For example:

   1) Press the number 1 to hold the first caller.
   2) Press 1 to forward the call.
   3) Press 1 to conference.
   4) Press 1 to drop the first caller.
   5) Press 1 to drop the last caller.


Your phone is pre-programmed with seven call waiting options. You may select to ask the calling party to hold, send them a busy message, forward them to your voice mail, or answer and drop the first caller. You may also select to conference them into the current call or, at any time, choose to drop the first or drop the last caller. Check with your local telephone company for a full list of options.
Expanding Your Phone

Your phone supports up to 2 handsets (the original handset and the second handset). You can now place a fully featured cordless handset anywhere AC power is available to connect the handset charger. Additionally, you can transfer an outside call to another handset.

- We refer to the TXC580 handset and the TRU5865-2 handset No.2 as the second handset, and TRU5865 handset and TRU5865-2 handset No.1 as the original handset in this section.
- Before use, you need to charge the battery pack for at least 15-20 hours, and for the TXC580 handset, register the handset to the original base.

How to Distinguish the Original Handset and the Second Handset

The original handset and the second handset are identical in appearance. To distinguish the original and the second handset, place the handset in the base charger. If you charge the second handset, HS2 appears, otherwise HS1 appears. There are some restrictions on the second handset, see “Second Handset Operation” on page 44.

Registering the Second Handset

You need to register the second handset before using (for TXC580 only). To register the second handset, simply place the second handset on the original base for at least 5 seconds. The status LED on the original base will flash indicating that registration is occurring. After 5 seconds, the second handset will be registered.
Call Transfer Feature

You can transfer an outside call to the additional handset, or receive a transferred call from the additional handset.

* If you transfer a call and it is not picked up after 5 minutes, the call will be disconnected.
* For information on transferring a call between the original handset and base, see “Transferring a Call” on page 25.

**To transfer a call (to the second handset)**

1) Press `xfer/del` on the handset (or `transfer` on the base) during a call. The call will automatically be placed on hold and the transfer tone will sound.

2) When the other handset receives the call, the transfer tone stops. To cancel the transfer, press `talk/flash` or `spkr` on the handset (or `transfer` or `talk` on the base).

**To receive a transferred call (from the second handset)**

Pick up the original handset (when AutoTalk is set to On), or press `talk/flash` or `spkr` to answer the transferred call.

Additionally, you can answer the transferred call by pressing any number key, `*` (when AutoTalk is set to On).

To receive a transferred call with the base, press `talk` (talk) on the base.
Second Handset Operation

**Setting up**

- **Charging**
  - Charge the second handset for 15-20 hours before using.
  - When you charge the second handset, the display shows the name of the handset, HS2.

- **Dialing mode**
  - Dialing mode is a universal setting. When the mode is changed on the original handset, the setting for the second handset is changed as well.

- **CIDCW**
  - CIDCW setting is a universal setting. When the setting is changed on the original handset, the CIDCW setting for the second handset is changed as well.
  - CW Deluxe setting is independent from the original handset. To set the CW Deluxe setting on the second handset, do the following.
    1) When the phone is in the standby mode, press **menu/mute**.
    2) Press + or - to move the pointer to "Caller ID Setup", then press **select/ch**.
    3) Press + or - to select "CW Deluxe", then press **select/ch**.
    4) Press + or - to select "CW Deluxe On" to active CW Deluxe features, then press **select/ch**.

**Registration**

For the TRU5865-2 handset No.2, you can use it with the TRU5865-2 base without registering the handset. However, you need to register the TRU5865-2 handset No.2 each time you change the digital security code of the original base. Follow the instructions under “Registering the Second Handset” on page 42.
Operation
Making and receiving calls
• If you press talk/flash or spkr on the handset while the other handset is in use, you will hear a beep and “Unavailable” will appear. The handset will return to the standby mode.
• If you charge the second handset and pick it up at the same time when you pick the original handset from the base, the call will be transferred to the second handset.
Security code
You can change the digital security code, only from the original handset.
Memory locations (Redial memory/Dynamic memory locations)
Memory locations in the original handset and the second handset are independent.
Page
If you press any key on a handset while paging, the paging sound from the other handset will stop as well.
3-way conversation
You can initiate the 3-way conversation by using the second handset.
(You cannot use both the original handset and the second handset to initiate the 3-way conversation together.)
Caller ID
• When you receive a CIDCW during a call, the Caller ID information will not be displayed or stored in the other handset. Each handset works independently when in this mode.
• To display CIDCW on the second handset, you must turn On the CIDCW or CW Deluxe On the original unit.
Others
• You can't use or purchase the second handset as an alternative of the original handset.
• Save this owner's manual. The TXC580 owner's manual describes only the instructions specific to the second handset. For detailed operation, refer to this owner's manual (for TRU5865).
Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary. The first time you charge your handset, the security code is automatically set. (See “About the digital security code”, page 8.) In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code. To change the digital security code, de-register the code, then register a different code.

De-register the Digital Security Code
1) Remove the handset from the base. In the standby mode, press and hold xfer/del and end for 10 seconds. You will hear a confirmation tone. “De-Register?” appears.
2) Press + to select “Yes”, then select/ch. You will hear a confirmation tone, and “Deregistration Complete” appears.

• If you have not pressed any key for 30 seconds while in the de-registering operation, the phone returns to the standby mode.
• While in the de-registering operation, if you receive an incoming call, page, or transferring call, or charge the handset, or press talk/flash, spkr or end, the operation is canceled.
• While in the de-registering operation, if you receive CIDCW when the speakerphone is used, the operation is canceled.
Register the Security Code
1) Unplug the AC adapter.
2) Press and hold find handset on the base while you plug in the AC Adapter, hold find handset until the status LED on the base flashes.
   When the operation is finished “Registration Complete” appears and the status LED is turned Off. You will hear a confirmation tone and the phone returns to the standby mode.

   • You must complete the registration operation within 30 seconds, or the phone returns to the standby mode.
   • During the registration operation, you cannot receive an incoming call, page, or make a call.

Installing the Beltclip
To attach the beltclip
Insert the beltclip into the holes on each side of the handset.
Press down until it clicks.

To remove the beltclip
Pull both sides of the beltclip to release the tabs from the holes.

Headset Installation
Your phone may be used with an optional headset, the Uniden HS910. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headset may be purchased by calling the Uniden Parts Department or visiting the website. See page 9.)
Note on Power Sources

Battery replacement and handling
When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery. (See page 9)

Warning
To avoid the risk of personal injury or property damage from fire or electrical shock, only use the Uniden battery model and Uniden adapter model specifically designated for this product.

Power Failure
During the period that the power is off, you will not be able to make or receive calls with the telephone.

Caution
- Use the specified Uniden battery pack (BT-446).
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

Maintenance

When slightly dirty
Wipe with a soft, dry cloth.

When very dirty
Wipe with a soft cloth that has been dampened with diluted, neutral detergent. Dry with a dry cloth.

When the charging terminals become dirty
Wipe with a dry cloth or a pencil eraser, if necessary.
General Information

The phone complies with FCC Parts 15 and 68. Operating temperature: 0 ºC to +50 ºC (+32 ºF to +122 ºF)

AC Adapter Information
AC Adapter part number: AD-313 for the base AD-446 for the charger (TRU5865-2 only)
Input Voltage: 120V AC 60Hz 120V AC 60Hz
Output Voltage: 9V DC 400 mA 9V DC 210 mA

Battery Information
Battery part number: BT-446
Capacity: 800 mAh, 3.6V
Battery use time (per charge)
From fully charged
Talk mode duration: 4 hours
Standby mode duration: 8 days

If the handset is left off of the base, the actual Talk mode duration will be reduced respective to the amount of time the handset is off the base.

Recharge your phone on a regular basis by returning the handset to the base after each phone call. When the operating time becomes short, even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

A replacement Uniden adapter and battery may be purchased at your local Uniden dealer or by contacting the Uniden Parts Department (800) 554-3988. Hours are from 7:00 a.m. to 5:00 p.m. CST, Monday through Friday. We can also be reached on the web at www.uniden.com.

Specifications, features, and availability of optional accessories are all subject to change without prior notice.
# Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>The status LED won't illuminate when the handset is placed in the base.</td>
<td>- Make sure the AC adapter is plugged into the base and wall outlet.</td>
</tr>
<tr>
<td></td>
<td>- Make sure the handset is properly seated in the base.</td>
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<tr>
<td></td>
<td>- Make sure the charging contacts on the handset and base are clean.</td>
</tr>
<tr>
<td>The audio sounds weak and/or scratchy.</td>
<td>- Move the handset and/or base to a different location away from metal objects or appliances and try again.</td>
</tr>
<tr>
<td></td>
<td>- Press select/ch to help eliminate background noise.</td>
</tr>
<tr>
<td></td>
<td>- Make sure that you are not too far from the base.</td>
</tr>
<tr>
<td>Can't make or receive calls.</td>
<td>- Check both ends of the base telephone line cord.</td>
</tr>
<tr>
<td></td>
<td>- Make sure the AC adapter is plugged into the base and wall outlet.</td>
</tr>
<tr>
<td></td>
<td>- Disconnect the AC adapter for a few minutes, then reconnect it.</td>
</tr>
<tr>
<td></td>
<td>- Change the digital security code (See page 46).</td>
</tr>
<tr>
<td></td>
<td>- Make sure that you are not too far from the base.</td>
</tr>
<tr>
<td>The handset doesn't ring or receive a page.</td>
<td>- The battery pack may be weak. Charge the battery in the base unit for 15-20 hours.</td>
</tr>
<tr>
<td></td>
<td>- The handset may be too far away from the base unit.</td>
</tr>
<tr>
<td></td>
<td>- Place the base unit away from appliances or metal objects.</td>
</tr>
<tr>
<td></td>
<td>- Change the digital security code (See page 46).</td>
</tr>
<tr>
<td>Severe noise interference.</td>
<td>- Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</td>
</tr>
<tr>
<td></td>
<td>- Move to another location or turn off the source of interference.</td>
</tr>
<tr>
<td>The Caller ID does not display.</td>
<td>- The handset was picked up before the second ring.</td>
</tr>
<tr>
<td></td>
<td>- The call was placed through a switchboard.</td>
</tr>
<tr>
<td></td>
<td>- Call your local telephone company to verify your Caller ID service is current.</td>
</tr>
<tr>
<td>&quot;Unavailable&quot; message is displayed on the LCD screen of the handset.</td>
<td>- Make sure the other handset is not already in use. Both handsets cannot be in talk mode at the same time.</td>
</tr>
<tr>
<td></td>
<td>- Place the handset for at least 5 seconds to re-register to the main base.</td>
</tr>
<tr>
<td></td>
<td>- Make sure the handset is not too far from the main base when trying to use.</td>
</tr>
<tr>
<td>The handset doesn't communicate with the base or the other handset.</td>
<td>- Change the digital security code (See page 46).</td>
</tr>
<tr>
<td></td>
<td>- Make sure that you have registered the second handset (TXC580 only).</td>
</tr>
<tr>
<td>The second handset can't join the conversation.</td>
<td>- Only one handset at a time can talk with an outside caller. To allow a different handset to talk to the caller, transfer the call to the other handset.</td>
</tr>
<tr>
<td>If you still have a problem.</td>
<td>- Call our customer hotline at 1-800-297-1023.</td>
</tr>
</tbody>
</table>
Precautions!

Before you read anything else, please observe the following:

Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, and injury to persons:
1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
9. Never push objects of any kind into this product through cabinet slots; they may touch dangerous voltage points or short out electrical parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the product.
10. To reduce the risk of electrical shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
11. Follow all warnings and instructions marked on the product. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.
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7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
9. Never push objects of any kind into this product through cabinet slots; they may touch dangerous voltage points or short out electrical parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the product.
10. To reduce the risk of electrical shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
11. Follow all warnings and instructions marked on the product. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

Important Electrical Considerations

Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wiring and damage any device connected to it. This phone is no exception.

The FCC Wants You To Know

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed herein, voids the warranty. Your phone is not intended to be used or operated in the manner described herein.

Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variations in our testing. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

Additional Battery Safety Precautions

Caution! To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:
1. Use only the Uniden battery pack specified in the owner’s manual.
2. Do not dispose of the battery pack in a fire. The cell may explode. Check the Nickel Metal Hydride battery disposal package insert for disposal instructions.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the owner’s manual provided for this product.
6. Observe proper polarity orientation between the battery pack and battery charger.

Battery Safety Precautions

Rechargeable Nickel-Metal-Hydride Batteries Must Be Recycled or Disposed of Properly

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed herein, voids the warranty. Your phone is not intended to be used or operated in the manner described herein.

Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variations in our testing. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

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5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the owner’s manual provided for this product.
6. Observe proper polarity orientation between the battery pack and battery charger.

SAVE THESE INSTRUCTIONS!
Telephone Line Problems
The FCC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue uninterrupted service.

If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is a cause of your problem. If you determine that it is the case, you must leave it disconnected until the trouble has been corrected.

Radio Interference
Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerators, vacuum cleaner, fluorescent lighting, or electrical storms. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a water heater or major appliance.

More than One Cordless Telephone
If you want to use more than one cordless telephone in your home, it is advisable that you operate each cordless telephone on different channels. Press the channel key to select a channel that provides the clearest communication.

Cordless Telephone Privacy
Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are transmitted over the air and therefore, not entirely private. Consequently, any communications using your cordless telephone may not be private.

Installation Considerations

Selecting a Location
Before choosing a location for your new phone, there are some important guidelines you should consider:
- The location should be close to both a phone jack and continuous power outlet. (A continuous power outlet is an AC outlet which does not have a switch to interrupt its power.)
- Keep the base and handset away from sources of electrical noise such as motors or fluorescent lighting.
- The base can be placed on a desk or tabletop or mounted on a standard telephone wall plate.
- You should charge your new phone for 15-20 hours before completing the installation or using the handset.

Telephone Line Outlets
There are two types of phone outlets:

- Modular Jack
  - Most phone equipment available now uses modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have modular phone jacks, contact your local telephone company for information about their installation.

- Hardwired Jack
  - Some equipment is wired directly to a phone jack, and these types of installations require a modular jack converter. This converter, sometimes called a “pigtail” or “pigtail terminator”, can usually be purchased at most hardware stores or a telephone supply store for advice about the proper adapter or converter for your particular situation.

Connecting the Telephone Cords
Consider these safety guidelines before connecting the telephone cords:

CONNECTIONS:
- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Applying Power to the Base
This phone requires an AC outlet, without a switch to interrupt power, and the included AC adapter. To relieve strain on the DC cord when the phone is placed on a desk or table, wrap the power cord around the strain relief notch on the bottom of the base.

NOTE:
- Place the power cord so that it does not create a trip hazard or become a safety hazard.
- Plug the AC adapter into a standard 120V AC wall outlet.
- Do not use an outlet controlled by a wall switch.
- Use only the Uniden AC Adapter supplied with this phone.

One Year Limited Warranty
Important:

Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION (“Uniden”)

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonably necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) used in any manner to cause damage or damage the Product, (D) purchased from an unauthorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner’s manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will, at its option, (a) repair the Product without charge for parts and labor, (b) replace the Product with a product that is either new, in the ordinary course of business, of a like kind and quality, or (c) refund the purchase price paid by the original retail owner. Warrantor reserves the right to use new or reconditioned parts in repairing any Product to be determined defective under the terms of this warranty. This warranty does not cover or provide for the reimbursement or payment of incidental or consequential damages. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner’s manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Corporation
Parts and Service Division
4700 Amon Carter Blvd.
Fort Worth, TX 76155
(800) 297-1023, 8 a.m. to 5 p.m. CST, Monday through Friday

TRU5865_OM_B6  7/17/02  4:10 PM  Page 52
I.C. Notice

TERMINAL EQUIPMENT
NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

RADIO EQUIPMENT
The term “IC:” before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. “Privacy of communications may not be ensured when using this telephone.”
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At Uniden, we'll take care of you!

If you need any assistance with this product, please call our Customer Hotline at

1-800-297-1023

PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product.

Hours: M-F 8:00 AM to 5:00 PM CST.

For information on the accessibility features of this product, please call

1-800-874-9314 (V/TTY)

Uniden

May be covered under one or more of the following U.S. patents:

4,511,761 4,523,058 4,595,795 4,797,916 5,381,460 5,426,690
5,434,905 5,491,745 5,533,010 5,543,605 5,574,727 5,581,598
5,650,790 5,660,269 5,661,790 5,683,981 5,671,246 5,696,471
5,717,312 5,732,355 5,704,407 5,704,288 5,706,345 5,767,366
5,794,152 5,807,496 5,825,161 5,838,721 5,861,619 5,893,034
5,912,968 5,915,227 5,929,598 5,930,720 5,960,358 5,967,330
6,044,281 6,070,082 6,125,277 6,251,088
EXPAND YOUR SYSTEM!
TXC 580 HANDSET & CHARGER

Easily expand your cordless phone system by adding the TXC 580 Handset and Charger.* The TXC 580 gives you the mobility you need to stay connected with friends and family. Place this handset and charger in any convenient location, no need for an extra phone jack! Another innovation from Uniden, the company that brings you a world without wires.

* Operates with Dual Handset Cordless Systems: TRU 5865 and TRU 5845.

Optional 5.8 GHz Cordless Handset and Charging Cradle
For use with Dual Handset Cordless Systems: TRU 5865 and TRU 5845.
Digital Spread Spectrum
Call Transfer
Caller ID/Call Waiting
No Phone Jack Needed

MAXIMUM EXPANDABILITY:
2 Handsets Per System

AVAILABLE AT PARTICIPATING RETAIL STORES