Welcome

The Uniden TRU3466 2.4 GHz Cordless phones are designed and engineered to exacting standards for reliability, longlife, and outstanding performance.

Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.

Features

- 2.4 GHz Extended Range
- 2-Line Operation with Intercom
- Caller ID and Call Waiting Caller ID
- 80 Number Caller ID Memory
  (40 for each line)
- 30 Number Memory Dialing
- 32 Digit Redial
- Flash and Pause
- Tone/Pulse Dialing
- 10 Days Standby Battery Life
- 6 Hour Talk Time
- Handset Earpiece and Ringer Volume Control
- Speakerphone
- 3-Way and 4-Way Conference Operation
- 2-Way Page/Intercom

The TRU3466 features include AutoTalk™ and AutoStandby™. AutoTalk allows you to answer a call by just removing the handset from the base so you don’t have to waste time pushing buttons or flipping switches. AutoStandby allows you to hang up by simply returning the handset to the base.

To protect you against misbilled calls which might result from your phone being activated by other equipment, the TRU3466 has Random Code™ digital security which automatically selects one of over 65,000 digital security codes for the handset and base. Also, the AutoSecure™ feature electronically locks your phone when the handset is in the base.

Be sure to visit our web site: www.uniden.com

Uniden® is a registered trademark of Uniden America Corporation.
AutoTalk, AutoStandby, Random Code, and AutoSecure are trademarks of Uniden America Corporation.
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Read This First

This cordless telephone must be set up before use. Follow these steps:

**Step 1 (page 5)**
Unpack the telephone and accessories.

**Step 2 (page 6)**
Next, choose the best location to set up the base unit.

**Step 3 (page 7 to 10)**
Then, insert the battery pack into the handset. Connect the base unit. You must charge the battery pack for 15-20 hours before plugging into the telephone line and using the phone.

**Step 4 (page 11 to 12)**
Finally, set the Caller ID options and store your area code in the memory to use the Caller ID service.

*Note:* Skip the area code setting if your calling area requires 10-digit dialing.

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**About the digital security code**

This cordless telephone uses a digital security code to prevent unauthorized access to your base unit. This security code prevents other cordless handsets from making calls through your base unit.

A random security code will be assigned automatically between your base unit and handset when you charge the battery pack for the first time.

If you want to reset the security code, see page 40.

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**Tip**
To realize the full capabilities of your two-line phone, contact the phone company requesting a two-line subscription.
Checking the Package Contents

Make sure you have received the following items in the package. If any of these items are missing or damaged, contact the Uniden Parts Department (see below).

- Base unit
- Handset
- AC adapter (AD-313)
- Rechargeable battery pack (BT-800)
- Telephone line cord
- Beltclip

Also included
- This Owner’s Manual
- Quick Reference Guide
- Other Printed Material

Uniden Parts Department at (800) 554-3988
Hours: M-F 7:00 a.m. to 5:00 p.m. CST.
We can also be reached on the web at www.uniden.com
Setting up the Phone

Do the following steps:
A. Choose the best location  C. Connect the base unit
B. Install the battery pack  D. Choose the dialing mode

A. Choose the best location
Before choosing a location for your new phone, read the INSTALLATION CONSIDERATIONS included in the PRECAUTIONS AND IMPORTANT SAFETY INSTRUCTIONS brochure. Here are some important guidelines you should consider:

- The location should be close to both a phone jack and a continuous power outlet which is not switchable.
- Keep the base and handset away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- Be sure there is sufficient space to raise the base antenna to a vertical position.
- The base can be placed on a desk or tabletop.
- If your second phone line has a separate modular jack, place your phone so you can access both jacks.

Avoid heat sources, such as radiators, air ducts, and sunlight
Avoid television sets and other electronic equipment
Avoid noise sources such as a window by a street with heavy traffic
Avoid microwave ovens
Avoid excessive moisture, extremely low temperatures, dust, mechanical vibration, or shock
Avoid personal computers
Avoid other cordless telephones

Choose a central location
B. Install the battery pack

Charge the battery pack for at least 15-20 hours before plugging the phone line into your phone.

1) Press in on the battery cover release and slide the cover down until it comes off.

2) Connect the battery pack connector observing correct polarity (black and red wires) to the jack inside the battery compartment. Do not exert any force on this connection. It could cause damage to the battery or handset. The plastic connector will fit together only one way. Once you are certain that you have made a good connection, then insert the battery pack into the battery compartment. Do not pinch the wires.

3) Securely close the battery compartment cover by sliding it up until it snaps into place.

4) Place the handset in the base unit.
Battery use time (per charge)
From fully charged
- Six hours continuous use.
- Ten days when the handset is in the standby mode.

Low battery alert
When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is not in use, “Low Battery” flashes on the LCD and none of the keys will operate.
If the phone is in use, “Low Battery” flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

Cleaning the charging contacts
To maintain a good charge, it is important to clean the battery contacts on the handset and base unit with a dry cloth or a pencil eraser about once a month.
Do not use any liquids or solvents.
C. Connect the base unit

1) Connect the AC adapter to the **DC IN 9V** jack and a standard 120V AC wall outlet.

2) Set the base on a desk or tabletop, and place the handset in the base unit as shown.

3) Raise the antenna to a vertical position.

4) Make sure the **status** LED lights. If the LED does not light, check to see that the AC adapter is plugged in and the handset makes good contact with the base charging contacts.

- Use only the supplied AD-313 AC adapter. Do not use any other AC adapter.
- Connect the AC adapter to a continuous power supply.
- Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.
After installing the battery pack in the handset, **charge your handset at least 15-20 hours before plugging into the phone line.** Once the handset battery pack is fully charged, connect the telephone line cord to the base and telephone wall outlet.

5) Connect the telephone line cord to the **TEL LINE 1-2** or **TEL LINE 2** jack and a telephone outlet once the handset is fully charged.

**D. Choose the dialing mode**

Most phone systems use tone dialing which sends DTMF tones through the phone lines. However some phone systems still use pulse dialing such as in rural areas. The default setting is tone dialing. Depending on your dialing system, set the mode as follows:

1) Press and hold **flash** on the base until you hear a confirmation tone.

2) To set the dial mode for pulse dialing, press **#**
   Or to set the dial mode for tone dialing, press *** /tone**. A confirmation tone sounds to indicate the setting is complete.

- If you aren’t sure of your dialing system, make a trial call.
  If the call connects, leave the setting as is; otherwise, set for pulse dialing.
- If your phone system requires pulse dialing and you need to send DTMF tones for certain situations during a call, you may “switch-over” to tone dialing. (Refer to “Tone Dialing Switch-over” on page 16.)
Setting Caller ID Options

There are three Caller ID setup options available; they are AutoTalk, CIDCW (Caller ID on Call Waiting), and Area Code. See page 12 for Area Code setup instructions.

AutoTalk allows you to answer the phone without pressing line 1. If the phone rings when AutoTalk is on, simply remove the handset from the base and the phone automatically answers the call. Or if the handset is not on the base, press any key to answer the call. If the phone rings when AutoTalk is off, you must press line 1 to answer the call.

**Caller ID on Call Waiting (CIDCW)** performs the same as regular Caller ID on a call waiting number. You must subscribe to CIDCW from your phone company in order to use this feature.

To change your Caller ID options:

1) When the phone is in the standby mode, press and hold cid/hold until the Caller ID setting screen appears.

2) Press */#/tone or #/> to select “Line1” or “Line2”.

3) Press ▲/up/intcm or ▼/down/conf. The following screen appears.

4) Press ▲/up/intcm or ▼/down/conf. to move the cursor to the selection that you would like to change. Press the select/channel key to toggle between “On” and “Off”.

5) After you have made your selections, press cid/hold and return the handset to the base.
Entering Your Area Code

If you enter your 3-digit area code number in the “Area Code” option, your local area code does not appear in the Caller ID messages. Do not program this option, if your calling area requires 10-digit dialing. When reviewing Caller ID messages, you will see only the local seven digit number. For calls received from outside your local area code, you will see a full 10-digit number.

1) When the phone is in the standby mode, press and hold cid/hold until the Caller ID setting screen appears.
2) Press */<tone or #/> to select “Line 1” or “Line 2”.
3) Press A/up/intcm to select “Area Code”.
4) Press select/channel.
5) Use the dial buttons (0 to 9) to enter the 3-digit area code.
6) Press select/channel. A tone sounds and the displayed area code is entered.
7) Press cid/hold to complete the setting. Or return the handset to the base unit. The handset returns to standby mode.

When the area code has already been stored in memory, the stored area code will be displayed. To change it, use the delete/volume and number keypad to enter the new area code. Then press select/channel. To complete the setting, press cid/hold or return the handset to the base unit.

note

If your calling area requires 10-digit dialing, do not program this option.
Making and Receiving Calls

**Basic 2-line operation**

<table>
<thead>
<tr>
<th>To answer a call</th>
<th>Handset On Base</th>
<th>Handset Off Base</th>
<th>Base Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pick up the handset (When the AutoTalk is set to on) or pick up the handset and press <strong>line1</strong>.</td>
<td>Press any key (When the AutoTalk is set to on) or press <strong>line1</strong>.</td>
<td>Press <strong>line1</strong> or <strong>line2</strong>.</td>
<td></td>
</tr>
</tbody>
</table>

| To make a call | 1) Pick up the handset. 2) Press **line1**. 3) Listen for the dial tone. 4) Dial the number. | 1) Press **line1**. 2) Listen for the dial tone. 3) Dial the number. | 1) Press **line1**. 2) Listen for the dial tone. 3) Dial the number. |

| To hang up | Press **line1**, or return the handset to the base (Auto Standby). | Press **line1**. |

For clarity, the instructions in this owner’s manual designates line 1 unless the procedure requires using line 2. The same instructions apply to line 2.

**Terminology**

Throughout this manual, terms such as Standby and Talk Mode are used. Below is the terminology explanation.

- **Standby Mode** - The handset is not in use, off the base and **line1** or **line2** has not been pressed. A dial tone is not present.
- **Talk Mode** - The handset is off the base and **line1** or **line2** has been pressed enabling a dial tone.
Adjusting the Handset Ringer and Earpiece Volume

**Ringer volume**
When the phone is in standby mode, pressing the `delete/volume` on the handset selects the handset ringer volume. There are two ringer volume levels. Press `delete/volume` key to listen to volume levels. The phone keeps the last ringer volume setting selected.

**Ringer off**
During the standby mode or tone/volume setting, press and hold `delete/volume` until the phone beeps and "Ringer off" appears.
To turn the ringer back on, simply press `delete/volume`. "Ringer High" appears.

**Earpiece volume**
The handset earpiece volume settings (Low, Medium, High and Maximum) can only be adjusted during a call. Press `delete/volume` repeatedly to select Low, Medium, High or Maximum. When you hang up, the phone keeps the last volume setting selected.

**Base ringer volume**
The ringer control for the base of your TRU3466 allows you turn the ringer off or to select LO/HI volume for each line.

**Base speaker volume**
To control the speaker volume of the base, adjust the volume control switch as desired.
Redialing a Call

The last three phone numbers dialed can be quickly redialed.

**Redialing from Standby Mode**

**From the Handset**

1) Press redial/pause. The phone number that was last dialed appears on the display.

2) Press redial/pause again. Each press of redial/pause will display one of the last three numbers dialed.

3) Press line1. The “Line1” appears on the display, then the volume setting is displayed.

4) The selected number is dialed. After about 5 seconds, the call-time display appears.

5) To hang up, press the selected line key or place the handset on the base. The call-time will be displayed for about 5 seconds.

**tip**

The redial memory function in the handset and base are independent from one another.

**note**

- If the number exceeds 32 digits, only the first 32 digits are retained for redialing.
- Press and hold delete/volume to delete the displayed redial number.
- Refer to terminology explanation on Page 13, if necessary.
Tone Dialing Switch-over

Some telephone companies use equipment that require pulse dialing (sometimes referred to as rotary dialing). If you need to enter tone dialing digits, you can switch-over to tone dialing during the call. An example of this could be entering your bank account number after you have called your bank. The digits of your bank account can be entered using DTMF tones.

Initially make your call with the pulse dialing mode. Once your call connects, press */tone for the handset, or */tone for the base. Enter the desired number (like in example above the bank account number). These digits will be sent as tone dialing. This special number can be stored in a memory location. This is referred to as Chain Dialing (See page 31). Once the call ends, the tone mode is canceled and pulse dialing mode resumes.
Traveling Out-of-Range

During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base unit, your call will terminate within 30 seconds.

Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the channel for clearer operation. Interference can come from appliances or other phones in your home. This function works only when the phone is in use.

The select/channel on the handset allows you to choose between 35 different channels. During the course of a conversation, if you hear static or noise which makes it difficult to hear, press select/channel. The following screen appears and the phone changes to a different channel. For more information on interference, refer to “Technical Information” on page 45.

Flash and Call Waiting

If you have “Call Waiting” service and a call waiting tone sounds while you are on a call, press flash to accept the waiting call. There is a short pause, then you will hear the new caller. To return to the original caller, press flash again.

You must subscribe through your local telephone company to receive Call Waiting Service.
Answering a Call from the Base

1) The base rings. The corresponding line 1 LED on the base flashes.
2) Press line 1 and speak.
3) When you finish the call, press line 1 to hang up.

Answering a Call from the Handset

1) The handset rings and the following screen appears:
2) Press line 1 to answer your call.
3) When you finish the call, press line 1 on the handset, or return the handset to the base.

note
If you have the AutoTalk feature on, and the handset is on the base, just pick up the handset and speak. Each line setting is independent for this feature.
Making a Call from the Base

1) Press **line 1**.
2) Dial the number on the keypad, or use one of the memory features. (See “Making Calls with Memory Dialing”, page 30.)
3) When you finish the call, press **line 1** to hang up.

Making a Call from the Handset

**Dialing from talk mode**

1) Pick up the handset.
2) Press **line 1**.
3) Dial the number on the keypad. Or use one of the memory features. (See “Making Calls with Memory Dialing”, page 30.)
4) When you finish the call, press **line 1** or, return the handset to the base.

**Dialing from Standby**

To call a number while the handset is in standby mode, dial the number on the keypad, or use one of the memory features. Press **line 1**. (See “Making Calls with Memory Dialing”, page 30.)
Placing a Call on Hold

Use either the keypad on the handset or the keypad on the base.

1) To place line 1 on hold at the base, press hold. The line 1 LED turns from green to red.

2) To place line 1 on hold at the handset, press cid/hold. The following screen appears:

3) To pick up the call that is holding, press line 1 on the base or handset.

Using the Speakerphone Mute Feature

Your TRU3466 allows you to mute your conversation from the base. This prevents the party you are speaking to from hearing what you, or someone else in the room, is saying.

For example, to use this privacy feature while using line 1.

1) Press mute. The line 1 LED flashes red. You can hear the party on line 1, but they cannot hear you.

2) When you are ready to continue your conversation with the party on line 1, press mute again or line 1. The line 1 LED changes to green.
2-Line Operation

The handset and the base can be used on separate telephone lines at the same time. For example, if the handset is on a call with line 1, you can make, or receive calls at the base on line 2.

The line 1 LED on the base flashes green to indicate line 1 is in use at the handset.

When line 1 is in use at the base, the LCD screen displays the following:

![LCD screen showing line 1 in use]

**Extension In Use**

The Extension In Use feature prevents accidental interruption of ongoing telephone conversations.

If you attempt to make a call and another phone is in use on line 1, the handset LCD indicates an extension is in use. (The line 1 LED at the base blinks.) If you press line 1, you will hear a beep. This warns you the line is in use. To make your call, you must use line 2.

**Note**

- When you attempt to make a call, the TRU3466 informs you if a line is currently in use.
- If you want to join a conversation on an extension currently in use, press line 1 or line 2 twice.
3-Way Conferencing

This feature lets you add a third party to your conversation from either the handset or the base.

For example, to add a party to the current call on line 1 at the base:

1) Press hold to place the caller on hold. The line 1 LED turns from green to red.

2) Press line 2

3) Dial the number of the person you want to add to the conversation. When the person answers, you can speak privately before bringing the original caller back on the line.

4) Press conference to bring the original call back on line. The line 1 and line 2 LEDs are green.

   If the third person’s number is busy or doesn’t answer, press line 2 to hang up. Return to the original call by pressing line 1.

5) To remove either caller from your conversation, ask one of the parties to hang up. Press the corresponding line button to end the call.

   Follow steps 1-5 to conference using the handset. When you return the handset to the base, all calls are disconnected.

note

The flash feature does not function when the phone is in conferencemode.
4-Way Conferencing

A fourth person, at either the handset or the base, may be added to a conference call.
For example, to add a fourth party at the handset to an ongoing conference call at the base:

1) Press **hold**. The **line 1** and **line 2** LEDs turn red.
2) Press **page/int'com** on the base to contact the handset.
3) Press **~up/intcom** on the handset. Speak to answer the page.
4) Press **conference** at the base or **~down/conf** at the handset to bring the party at the handset in on the call. The **line 1** and **line 2** LEDs are green.

The following screen appears:

5) To remove either caller from your conversation, ask one of the parties to hang up. Press the corresponding line button to end the call.

*tip*

- When the base is paged, the base will ring even when the RING VOL switch is set to OFF.
- The person at the handset can join the conversation by pressing the line number currently in use.
Using Your TRU3466 Intercom

Paging from the base to handset
1) Press page/int'com on the base.
The handset beeps. (If no answer, press page/int'com on the base again to disconnect.)

2) Press any key on the handset.
   Speak into the mouthpiece to answer the page.

3) To turn off the intercom, press page/int'com on the base or ▲/up/intcm on the handset.

Paging from the handset to base
1) Press ▲/up/intcm on the handset. (If no answer, press ▲/up/intcm on the handset to disconnect.)

2) At the base, press page/int’com
   Speak into the base microphone to answer the page.

3) To turn off the intercom, press page/int’com at the base or ▲/up/intcm on the handset.
Call Transfer Feature

To Transfer from the Handset to the Base
1) Press \( \text{\textasciitilde} \text{/up/intcm} \) on the handset. The caller is put on hold and the intercom tone sounds on the base.
2) Press \( \text{page/int'com} \) on the base. The intercom mode is activated, but the caller is still on hold.
3) To transfer the call to the base, press \( \text{\textasciitilde} \text{/up/intcm} \) on the handset. To cancel the transfer, press \( \text{page/int'com} \) on the base.

To Transfer from the Base to the Handset
1) Press \( \text{page/int'com} \) on the base. The caller is put on hold and the intercom tone sounds on the handset.
2) Press \( \text{\textasciitilde} \text{/up/intcm} \) on the handset. The intercom mode is activated, but the caller is still on hold.
3) To transfer the call to the handset, press \( \text{page/int'com} \) on the base. To cancel the transfer, press \( \text{\textasciitilde} \text{/up/intcm} \) on the handset.

Using the Speakerphone

You may use the phone as a speakerphone to answer calls by pressing \text{line 1} on the base. To hang up, press \text{line 1} again.

The base microphone is located under the phone. Position yourself as near to the base as possible and speak clearly.

If the handset is on the base, you may use either the base keypad or memory dialing to place a call.
Storing a Phone Number and Name

Memory Dialing allows you to dial a number using just a few key presses. TRU3466 series stores up to 30 names/numbers in the handset and 10 numbers in the base.

With the Handset

1) Press and hold memory until "Memory Store" is displayed.

2) Press ▲/up/intcm and ▼/down/conf. or enter a number (01-30) to select the memory location where you would like to store the number.

3) Press select/channel.
The following screen appears and a cursor flashes indicating that the display is ready for the name to be entered.

If this screen appears, the selected memory location is already stored. Then you must either change the entry in this location, clear the entry in this location, or select “Go back” to choose another location.

4) To enter a name (up to 13 characters), use the number keys.
   • See "Steps for Entering Names and Special Characters". (See pages 28-29.)
   • Use #/► and */◄/tone to move the cursor to the desired locations.
   • Use delete/volume to delete characters as needed.
   • Press and hold delete/volume to delete all the characters.
   • If a name is not required, go to step 5.
5) Press select/channel. “Store Number” is displayed. The cursor flashes indicating that the display is ready for the number to be entered.

6) Use the number keys to enter the phone number. The phone number cannot exceed 20 digits.
   • Use redial/pause to enter a pause in the dialing sequence. The display shows a “P”. Each pause counts as one digit and represents a two second delay of time between the digits as they are sent.
   • Use delete/volume to delete digits as needed.

7) Press select/channel. The handset beeps and displays the confirmation screen. Memory storage is complete. For example, if you store a name and number into memory location number 7, the display shows “Memory 07 Stored”. After about 2 seconds, “Memory Store” is displayed. Repeat steps 2-7 to store more numbers.

8) Press memory to return to standby mode.
Steps for Entering Names and Special Characters

Refer to the letters on the number keys to select the desired characters. With each press of a numeric key, the displayed character appears in the following order: Upper case letters first, lower case letters next and finally the number corresponding to the key.

<table>
<thead>
<tr>
<th>keys</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
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<td>7pqrs</td>
<td>P Q R p q r s 7</td>
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<td>9wxyz</td>
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<tr>
<td>0</td>
<td>* # - &amp;  ( ) (blank) 0</td>
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</tbody>
</table>

If you make a mistake while entering a name

Use */#/tone or #/tone to move the cursor to the incorrect character. Press delete/volume to erase the wrong character, then enter the correct character. To delete all characters, press and hold delete/volume.
For example, to enter **Uniden**:

1) Pick up the handset. Press and hold **memory**.
2) Enter a two-digit number or press **up/intcm, down/conf.** to select a memory location number.
3) Press **select/channel**.
4) Press **8** twice.
5) Press **6** five times.
6) Press **4** six times.
7) Press **3** four times, then press **#/>** to move the cursor to the right.

**Note**: If the next character uses the same number key, you must press **#/>** to move the cursor over. Otherwise the next time you press the number key, it changes the character that was previously set.
8) Press **3** five times.
9) Press **6** five times.
10) When finished, Press **select/channel**.

To continue to store the telephone number, proceed to step 6 on page 27.

**With the base**

1) Press **memory**.
2) Enter the number you wish to store.
3) Press **memory**. Enter the memory location number (0-9) on the keypad.

A confirmation tone indicates the number is stored.
Making Calls with Memory Dialing

Follow the steps below to dial a number using a programmed memory location:

With the handset

1) Press memory. The handset displays your programmed memory locations.
2) Press ▲/up/intcm and ▼/down/conf. or enter a number (001-30) to select the memory location you would like to dial.
3) Press line1. The number is dialed.

Display a programmed number

Use #/↑ and * /↓/tone to toggle between the names display and the numbers display.

<table>
<thead>
<tr>
<th>Program name</th>
<th>Program number</th>
</tr>
</thead>
<tbody>
<tr>
<td>01 UNIDEN CORP</td>
<td>01 8002371823</td>
</tr>
<tr>
<td>02 JOHN DOE</td>
<td>02 5452630</td>
</tr>
<tr>
<td>03 MOM AND DAD</td>
<td>03#8175551212</td>
</tr>
</tbody>
</table>

When the stored phone number has 14 or more digits, “” is displayed next to the 12th digit. Press #/↑ to see the extra digits and * /↓/tone to return.

With the base

1) Press line 1.
2) Press memory. Enter the memory location number (0-9), to dial the number.
Chain Dialing

The memory locations on the handset and the base are not limited to phone numbers. You may want to store in memory a group of numbers (up to 20 digits) that you need to enter once your call connects. This is referred to as Chain Dialing.

An example of this is a bank account number. Once you have called your bank, when you are prompted to enter the account number, simply press memory and then the location where the special number has been stored.

Store your special number with identifying name in memory as you would a phone number. (Refer to “Storing a Phone Number and Name” on page 26.) Enter a pause as necessary in the sequence.

A pause counts as one digit and represents a two second delay in time between digits as they are sent.

Editing a Stored Name and/or Phone Number

1) Press and hold memory until “Memory Store” is displayed.
2) Press up/intcm and down/conf. or enter a number (01-30) to select the memory location you would like to edit.
3) Press select/channel. The following screen appears with the memory location number that you have selected in the display.
4) Press ▲/up/intcm or ▼/down/conf. to select "Edit Memory", then press select/channel.
   The following screen appears.
   The cursor flashes indicating that the display is ready for the name to be edited. When a name has not been stored, the cursor appears at the beginning of the second line.

5) Use the number keys, */tone, #/dir, or delete/volume to edit the name.
   (See page 26.) To edit only the phone number, skip this step.

6) Press select/channel. The following screen appears.
   The cursor flashes indicating that the display is ready for the number to be edited.

7) Use the number keys, redial/pause or delete/volume to edit the phone number.
   The phone number cannot exceed 20 digits. (See page 27.) If you don’t want to change the phone number, skip this step.

8) Press select/channel. The handset beeps and displays the confirmation screen. The memory storage is complete.
   For example, if you store a name and number into memory location number 1, the display shows few "Memory01 Stored". After a few seconds, "Memory Store" is displayed.

9) Press memory to return to standby mode.
Erasing a Stored Name and Phone Number

1) Press and hold memory until "Memory Store" is displayed.

2) Press \( \Delta / \text{up/intcm} \) and \( \nabla / \text{down/conf.} \) or enter a number (01-30) to select the memory location you would like to edit.

3) Press select/channel. The following screen appears with the memory location number that you have selected in the display.

4) Press \( \nabla / \text{down/conf.} \) to move the pointer down to "Delete Memory".

5) Press select/channel. The following confirmation screen appears.

6) Press \( \Delta / \text{up/intcm} \) to move the pointer to "Yes".

7) Press select/channel or delete/volume. The following screen appears.

8) After a few seconds the display returns to the "Memory Store" screen. You may delete the information in another memory location (return to step 2) or press memory to return to standby.
Call (Line 1)
UNIDEN CORP
800-297-1823

Caller ID

You must subscribe to Caller ID from your phone company to use this feature.
When the telephone rings, the Caller ID feature allows you to review the caller’s name and phone number on the display before you answer the phone. At the second ring, the handset displays the phone number of the incoming call and the name. If your Caller ID service is number only, the name does not appear.

If a name or number is not available, the display shows a message such as "Unknown Number", "Unknown Name", "Private Number", "Private Name", etc.

Additionally, you can dial the displayed number and store the information for memory dialing. Make sure you have turned on the Caller ID/Call Waiting feature (see page 11).

When the Telephone Rings

1) When the Caller ID message is received, the display shows the caller’s name and phone number. The incoming call information is stored in the Caller ID record. If the Caller ID service includes the caller’s name, the caller’s name appears on the display (up to 15 letters).

[34] CALLER ID FEATURES
Here are some typical displays:

- **When the phone number and name data are received**
  
  **Call (Line 1)**  
  UNIDEN CORP  
  800-237-1023  

- **When a private name is received**
  
  **Call (Line 1)**  
  Private Name  
  800-237-1023  

- **When an unknown name is received**
  
  **Call (Line 1)**  
  Unknown Name  
  800-237-1023  

- **When invalid data is received**
  
  **Call (Line 1)**  
  Incomplete Data  

- **When a private number is received**
  
  **Call (Line 1)**  
  UNIDEN CORP  
  Private Number  

- **When an unknown number is received**
  
  **Call (Line 1)**  
  UNIDEN CORP  
  Unknown Number  

2) When you pick up the phone, the display changes to "Line 1" or "Line 2". (AutoTalk feature is set to on.)

**note**  
Data errors appear as "■"

### Viewing the Caller ID Message List

The Caller ID list stores information for up to 80 (40 for each line) incoming calls - even unanswered calls.

To review your Caller ID names/numbers, follow the steps below:

1) Press cid/hold  
The following screen appears:

```
#:Line1 Line2  
NEW 00 62  
TTL 03 04  
```

2) Use */#/tone, #/# to select "Line 1" or "Line 2" for Caller ID.

**note**  
- If you have no Caller ID name/numbers, then the total is shown as "00".
- Once a Caller ID message has been viewed, it is no longer considered a new message.
CALLER ID FEATURES

You can place a call from the Caller ID list. The TRU3466 stores up to 80 (40 for each line) messages.

1) Press cid/hold. The Caller ID summary screen shows the number of new callers and total number of calls.

2) Use */tone or #/tone to select “Line1” or “Line2” caller ID.

3) Press cid/hold to display the latest Caller ID message for that line.

4) Press cid/hold to scan backwards. Or press A/up/intcm to scan forward.

5) Press cid/hold to return to standby.

Using the Caller ID List

Calling a Caller ID name/number

You can place a call from the Caller ID list. The TRU3466 stores up to 80 (40 for each line) messages.

1) Press cid/hold. The Caller ID summary screen shows the number of new callers and total number of calls.

2) Use */tone or #/tone to select “Line1” or “Line2” caller ID.

3) Press cid/hold to scan backwards.
   Press A/up/intcm to scan forward through the list.

4) Select the name/number that you would like to dial.

5) Press line1. The number automatically dials.

note

• For long distance calling, insert a “1” by pressing 1 on the keypad before pressing line 1.
Long Distance calls and Area Code setting/Cancellation
Press 1 while the incoming call information is displayed will set or cancel a long distance call. Pressing 3 will set or cancel an area code setting.

Storing a Caller ID number in a memory location

1) Press cid/hold. The Caller ID summary screen shows the number of new callers and total number of calls.
2) Use */4/tone or #/4 to select “Line1” or “Line2” Caller ID.
3) Press A/up/intcm or V/down/conf. to find the name/number that you would like to store.
4) Press memory to store the selected message. The following screen appears:

5) The “Select Location” screen appears. Use the A/up/intcm and V/down/conf. to select a blank memory location where you would like to store the number. (If you want to replace an existing number with the Caller ID number, skip to step 7).
6) Press select/channel. A confirmation tone sounds. The number is programmed.
7) If you choose to replace an existing number with the Caller ID number, press select/channel. The following screen appears:

8) Use the A/up/intcm to move the cursor to “Yes”. Press select/channel. A confirmation tone sounds. The number is programmed.

CALLER ID FEATURES

- You cannot make a call from the Caller ID list if your TRU3466 is connected to a private branch exchange (PBX).
- If you select “No”, then the Caller ID screen returns.

CALLER ID FEATURES [ 37 ]
Deleting Information from the Caller ID List

The TRU3466 stores up to 80 messages (40 messages each line). If the phone receives the 41st message for a line, the oldest one in the list is automatically deleted. Caller ID data can also be deleted manually.

Deleting a Caller ID message

To delete a single Caller ID message, follow the steps below.

1) Press cid/hold. The Caller ID summary screen shows the number of new callers and total number of calls.

2) Use */<tone or #/> to select "Line1" or "Line2" Caller ID.

3) Select the number that you would like to delete. Press ↑/up/intcm or ↓/down/conf. to find the name/number.

4) Press delete/volume. The following screen appears:
   If you select "No", the Caller ID screen returns.

5) Press select/channel or delete/volume. A confirmation tone sounds. The Caller ID screen returns with the next name/number displayed.

6) Press cid/hold to return to standby.

---

[38] CALLER ID FEATURES
Deleting all Caller ID names/numbers

To delete all of your Caller ID messages, follow the steps below.

1) Press cid/hold. The Caller ID summary screen shows the number of new callers and total number of calls.

2) Press delete/volume to delete names/numbers on line 1. The following screen appears:

3) Use the ▲/up/intcm to move the cursor to "Yes".

4) Press delete/volume or select/channel. A confirmation tone sounds. The following screen appears:

5) Repeat steps 2 through 4. All your Caller ID messages are deleted.

Using CIDCW (Caller ID with Call Waiting)

1) During a call, when you hear the Call Waiting tone, check the handset display for the name and number of the incoming calls.

2) Press flash to accept the incoming call. (See "Flash and Call Waiting", page 18.)
Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary.

The first time you charge your handset, the security code is automatically set. (See page 4.) In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.

1) Remove the handset from the base unit.

2) Press and hold page/int'com on the base.

3) While the handset is emitting a paging sound, place the handset on the base unit. The paging sound stops. Leave the handset on the base for more than 3 seconds or until the status LED stops flashing.

A new random security code is set.
Installing the Beltclip

To attach the beltclip
Insert the beltclip into the holes on each side of the handset. Press down until it clicks.

To remove the beltclip
Pull both sides of the beltclip to release the tabs from the holes.

Headset Installation

Your phone may be used with an optional headset, the Uniden HS910. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headset may be purchased by calling the Uniden Parts Department or visiting the web site. See Page 5.)

If you are using an optional headset, you must still use the handset keypad for phone operations.

Note

Use only Uniden HS910 headset specifically designed for Uniden phones.
Note on Power Sources

Battery replacement and handling
When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery.

Power Failure
During the period that the power is off, you will not be able to make or receive calls with the telephone.

Caution
- Use the specified battery pack.
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

Maintenance

When slightly dirty
Wipe with a soft, dry cloth.

When very dirty
Wipe with a soft cloth that has been dampened with diluted, neutral detergent. Dry with a dry cloth.

When the charging terminals become dirty
Wipe with a dry cloth or a pencil eraser, if necessary.

Caution
Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.

RECYCLING NICKEL-CADMIUM BATTERIES

Nickel-cadmium cells are used in the battery pack. Please take your used nickel-cadmium battery packs to a store that recycles nickel-cadmium batteries.

TRU3466 ENG 8/8/01 12:19 PM Page 42
## Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
</tr>
</thead>
</table>
| The status LED won’t light when the handset is placed in the base unit.| • Make sure the AC adapter is plugged into the base unit and wall outlet.  
• Make sure the handset is properly seated in the base unit.  
• Make sure the charging contacts on the handset and base unit are clean. |
| The audio sounds weak and/or scratchy.                                  | • Press select/channel during a call to help eliminate background noise.  
• Make sure that the base unit antenna is in a vertical position.  
• Move the handset and/or base unit to a different location away from metal objects or appliances and try again.  
• Make sure that you are not too far from the base. |
| Can’t make or receive calls.                                            | • Check both ends of the base unit telephone line cord.  
• Make sure the AC adapter is plugged into the base unit and wall outlet.  
• Disconnect the AC adapter for a few minutes, then reconnect it.  
• Change the digital security code (See page 40).  
• Make sure line 1 or line 2 is pressed. |
| The handset doesn’t ring or receive a page.                            | • The battery pack may be weak. Charge the battery on the base unit for more than 15-20 hours.  
• The handset may be too far away from the base unit.  
• Place the base unit away from appliances or metal objects.  
• Change the digital security code (See page 40). |
| Severe noise interference.                                             | • Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.  
• Move to another location or turn off the source of interference. |
| The Caller ID/CIDCW does not display.                                  | • The handset was picked up before the second ring.  
• The call was placed through a switchboard or private PBX.  
• Call your local telephone company to verify your Caller ID service is current.  
• Make sure that the CIDCW option is set to “On”.  
• Charge the handset. |
General Information

The phone complies with FCC Parts 15 and 68.
Operating temperature: 0°C to +50°C (+32°F to +122°F)

**AC Adapter Information**
- AC Adapter part number: AD-313
- Input Voltage: 120V AC 60Hz
- Output Voltage: 9V DC 400 mA

**Battery Information**
- Battery part number: BT-800
- Capacity: 800 mAh, 3.6V
- Battery use time (per charge)
  - From fully charged
    - Talk mode duration: 6 hours
    - Standby mode duration: 10 days

*note* If the handset is left off of the base, the actual Talk mode duration will be reduced respective to the amount of time the handset is off the base.

Recharge your phone on a regular basis by returning the handset to the base after each phone call. When the operating time becomes short, even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

Replacement batteries may be purchased at your local Uniden dealer or by contacting the Uniden Parts Department (800) 544-3988. Hours are from 7:00 a.m. to 7:00 p.m. Central Time, Monday through Friday. We can also be reached on the web at www.uniden.com

Specifications, features, and availability of optional accessories are all subject to change without prior notice.
Technical Information

The FCC wants you to know!
Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner’s manual, could void your authority to operate this product. The equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)

Below is some information that might concern you while using your new phone.

Range
Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variables in our rating. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

Telephone Line Problems
The FCC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue uninterrupted service.

If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is the cause of your problem. If you determine that it is the cause, you must leave it disconnected until the trouble has been corrected.

Radio Interference
Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base
not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that the antenna on the unit is fully extended when needed.

In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

More Than One Cordless Telephone
If you want to use more than one cordless telephone in your home, they must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

Cordless Telephone Privacy
Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcasted over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.
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ADDITIONAL INFORMATION [47]
Memo
Memo
At Uniden, we’ll take care of you!

If you need any assistance with this product, please call our Customer Hotline at

**1-800-297-1023**

**PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.**

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product.

Hours: M-F 7:00 AM to 7:00 PM CST.