Uniden
OWNER'S MANUAL

2.4 GHz
EXTENDED RANGE WITH ONE TOUCH ROCKETFIAL™

EXP 2240 SERIES
Introduction

The Uniden EXP2240 Series (EXP2240/EXP2241/EXP2243) 2.4 GHz cordless phones are designed and engineered to exacting standards for reliability, long life, and outstanding performance.

Features

- 2.4 GHz Extended Range Technology
- Pulse/Tone Dialing
- One Touch RocketDial™ Number
- 7 Hours Talk Time
- 10-Number Memory Dialing
- Handset Volume Control
- 20 Channel Autoscan
- 14 days Standby Time
- 24 Digit Redial
- AutoTalk™
- AutoStandby™
- Hearing Aid Compatible

The EXP2240 Series features include AutoTalk and AutoStandby. AutoTalk allows you to answer a call by just removing the handset from the base so you don’t have to waste time pushing buttons. AutoStandby allows you to hang up by simply returning the handset to the base.

The UltraClear Plus™ true compander circuitry virtually eliminates background noise. This innovative technology provides you with the best possible reception during all your conversations.

To protect you against misbilled calls which might result from your phone being activated by other equipment, the EXP2240 Series has Random Code™ digital security which automatically selects one of approx. 260,000 digital security codes for the handset and base. Also, the AutoSecure™ feature electronically locks your phone when the handset is in the base.

RocketDial™ is a one-touch speed dial key that automatically dials your most important or frequently called number. The number dialed, is a preset number stored by the user.

Be sure to visit our web site: www.uniden.com

Uniden® is a registered trademark of Uniden America Corporation.

AutoTalk, AutoStandby, UltraClear Plus, Random Code, AutoSecure, and RocketDial are trademarks of Uniden America Corporation.

As ENERGY STAR® Partner, Uniden has determined that this product or product models meets the ENERGY STAR® guide lines for energy efficiency. ENERGY STAR® is a U.S. registered mark.

Controls and Functions

1. Handset earpiece
2. talk/batt low LED - indicates when phone is in use or the battery is low
3. flash - accesses call waiting (if available)
4. talk - answers or places calls
5. #/tone - switches to tone dialing in pulse dial mode
6. redial/p - redials the last number / adds a timed pause in a memory dialing sequence.
7. Handset Microphone
8. m - enters or recalls numbers in memory
9. RocketDial™ - one touch priority key
10. end - hangs up a phone call / mutes the ringing tone temporarily
11. v - sets the ringer tone and earpiece volume
12. channel - selects another channel for clearer reception
13. Battery Charging Contacts
14. Status LED
15. find handset - locates the handset
Included with Your Phone

- Base
- AC Adapter
- Handset
- Telephone Cord
- Rechargeable Battery

Setting up the Phone

Do the following steps:
A. Choose the best location
B. Install the battery pack
C. Connect the base unit
D. Choose the dialing mode

A. Choose the best location
Before choosing a location for your new phone, read the INSTALLATION CONSIDERATIONS included in the PRECAUTIONS AND IMPORTANT SAFETY INSTRUCTIONS. Here are some important guidelines you should consider:

- Be sure there is sufficient space to raise the base antenna to a vertical position.
- The location should be close to both a phone jack and a continuous power outlet which is not switchable.
- Keep the base and handset away from sources of electrical noise such as motors and fluorescent lighting.
- The base can be placed on a desk, tabletop, or mounted on a standard wall plate.

B. Install the battery pack

Charge the battery pack for at least 15-20 hours before plugging the phone line into your phone.

1) Press in on the battery cover release and slide the cover down until it comes off.
2) Connect the battery pack connector observing correct polarity (black and red wires) to the jack inside the battery compartment. Do not exert any force on this connection. It could cause damage to the battery or handset. The plastic connector will fit together only one way. Once you are certain that you have made a good connection, then insert the battery pack into the battery compartment. Do not pinch the wires.
3) Securely close the battery compartment cover by sliding it up until it snaps into place.
4) Place the handset on the base. Be sure there is sufficient space to raise the base antenna to a vertical position.

**NOTE:** Use only the Uniden Battery (BT-905) supplied with your phone. Replacement batteries are also available through the Uniden Parts Department.

**Battery use time (per charge)**

- From fully charged
  - Seven hours continuous use
  - Fourteen days when the handset is in the standby mode

**Low Battery Alert**

When the battery pack is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the phone is not in use, the talk/batt low LED flashes when the battery pack is low.

If the phone is in use, the talk/batt low LED flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base for charging.

**Cleaning the Battery Charging Contacts**

To maintain a good charge, it is important to clean the battery contacts on the handset and base unit with a dry cloth or a pencil eraser about once a month. Do not use any liquids or solvents.

**NOTE:** Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the base unit after each telephone call.

C. Connect the base unit

1) Connect the AC adapter to the **DC IN 9V** jack and a standard 120V AC wall outlet.

2) Wrap the cord inside the molded wiring channel as shown.

3) Set the base unit on a desk or tabletop, and place the handset on the base unit.

4) Make sure the status LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the base charging contacts.

**NOTICE:** Place the power cord so it does not create a trip hazard or where it could become chafed and create a fire or electrical hazard.

**NOTES:**
- Use only the supplied AD-310 AC adapter. Do not use any other AC adapter.
- Connect the AC adapter to a continuous power supply.
- Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.

After installing the battery pack in the handset, charge your handset at least 15-20 hours before plugging into the phone line. Once the handset battery pack is fully charged, connect the telephone line cord to the base and telephone wall outlet.
5) Connect the telephone line cord to the **TEL LINE** jack and a telephone outlet once the handset is fully charged.

**TIP:** If your telephone outlet isn’t modular, contact your telephone company for assistance.

D. Choose the dialing mode

Most phone systems use tone dialing which sends DTMF tones through the phone lines. However, some phone systems still use pulse dialing such as in rural areas. The default setting is tone dialing. Depending on your dialing system, set the mode as follows:

1) Press and hold **flash** until you hear a confirmation tone.

2) To set the dial mode for pulse dialing, press **#**. Or to set the dial mode for tone dialing, press **#**/tone. A confirmation tone sounds to indicate the setting is complete.

• If you are not sure of your dialing system, set for tone dialing. Make a trial call. If the call connects, leave the setting as is, otherwise set for pulse dialing.

• If your phone dialing system requires pulse dialing and you need to send DTMF tones for certain situations during a call, you may "switch-over" to tone dialing. (Refer to "Tone Dialing Switch-over").

**NOTE:** Make sure your battery pack is fully charged before choosing the dial mode.

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### Using Your Phone

#### Making and Receiving Calls

<table>
<thead>
<tr>
<th></th>
<th>Handset On Base</th>
<th>Handset Off Base</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Answer call</strong></td>
<td>When the phone rings, remove the handset from the base. (AutoTalk)</td>
<td>Press <strong>talk</strong>, any number key, <strong>#</strong>/tone, or <strong>#</strong>.</td>
</tr>
<tr>
<td><strong>Make call</strong></td>
<td>1) Remove the handset from the base and press <strong>talk</strong>. 2) The <strong>talk/batt low</strong> LED flashes and turns on. 3) Listen for the dial tone. 4) Dial the number.</td>
<td>1) Press <strong>talk</strong>. 2) The <strong>talk/batt low</strong> LED flashes and turns on. 3) Listen for the dial tone. 4) Dial the number.</td>
</tr>
<tr>
<td><strong>Hang up</strong></td>
<td>Press <strong>end</strong> or return the handset to the base. (AutoStandby)</td>
<td></td>
</tr>
<tr>
<td><strong>Redial</strong></td>
<td>1) Remove the handset from the base and press <strong>talk</strong>. 2) Listen for the dial tone. 3) Press <strong>redial/p</strong> to dial the last dialed number.</td>
<td>1) Press <strong>talk</strong>. 2) Listen for the dial tone. 3) Press <strong>redial/p</strong> to dial the last dialed number.</td>
</tr>
<tr>
<td><strong>Ringer Mute</strong></td>
<td>None</td>
<td>Press <strong>end</strong> when ringing.</td>
</tr>
</tbody>
</table>

**NOTES:**
- The **redial/p** key redials the last number dialed.
- The redialed number can be up to 24 digits long.
Terminology

Throughout this manual, terms such as Standby and Talk Mode are used. Below is the terminology explanation.

- **Standby Mode** - The handset is not in use, off the base, and talk has not been pressed. A dial tone is not present.
- **Talk Mode** - The handset is off the base and talk has been pressed enabling a dial tone.

Adjusting the Ringer and Earpiece Volume

**Ringer tone**

When the phone is in standby mode, pressing the `v` key on the handset selects the handset ringer tone. There are two ringer tones. Continue pressing the `v` key to listen to all tones. The phone keeps the last ringer tone setting selected.

**Earpiece volume**

The handset earpiece volume settings (Low, Medium and High) can only be adjusted during a call. Press `v` repeatedly to select Low, Medium and High. When you hang up, the phone keeps the last volume setting selected.

**Ringer Mute**

The end key can be used to temporarily mute the ringer tone. When the handset is off the base and the phone is ringing, press the `end` key and the ringer tone will be temporarily silenced. The ringer tone will return to normal starting with the next incoming call.

Tone Dialing Switch-over

Some telephone companies use equipment that requires pulse dialing (sometimes referred to as rotary dialing). If you need to enter tone dialing digits, you can switch-over to tone dialing during the call. For example, entering your bank account number after you have called your bank.

Initially make your call with the pulse dialing mode. Once your call connects, press `*tone`. Enter the desired number. These digits will be sent as tone dialing. This special number can be stored in a memory location. This is referred to as Chain Dialing. Once the call ends, the tone mode is canceled and pulse dialing mode resumes.

**NOTE**: The tone feature only applies when the dial mode is set to pulse.

Traveling Out-of-Range

During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base unit, your call will terminate within 1 minute.

Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the phones channel for clear operation. This function works only when the phone is in use.

Press `channel`. The `talk/batt low` LED flashes, indicating the phone is changing to another channel.
To locate the handset (while it's off the base), press find handset on the base. The handset beeps for 60 seconds. Paging is canceled when pressing any key, find handset on the base or return the handset to the base.

Flash and Call Waiting

If you have “call waiting” service and a call waiting tone sounds while you are on a call, press flash to accept the waiting call. There is a short pause, then you will hear the new caller. To return to the original caller, press flash again.

NOTE: You must subscribe through your local telephone company to receive Call Waiting Service.

Storing a Phone Number in Memory

Your EXP2240 Series has 10 memory locations for storing important telephone numbers.

1) Remove the handset from the base.
2) Press m. The talk/batt low LED flashes.
3) Enter the phone number, up to 16 digits. If a pause is needed during the dialing sequence, press redial/p to insert a pause. Each pause counts as a digit and represents a two second delay in time between digits as they are sent.
4) Press m again.
5) Enter the memory location (0-9) on the keypad. Memory 1 is reserved for RocketDial. You can store data in this location by pressing 1. A tone indicates that the number is stored. If you enter a number in a location that has a previously stored number it will overwrite the existing number without warning.

NOTES: • The pause button counts as one digit. Pressing redial/p more than once increases the length of pause between numbers.
• You have 30 seconds after pressing m to enter the number you wish to store. Otherwise, the handset will beep rapidly.
• You cannot store numbers in RocketDial.

Dialing a Stored Number

Using the memory location features

1) Press talk, then press m.
2) Enter the memory location (0-9) on the keypad. The stored number automatically dials.

NOTE: If you select a memory location that does not have a stored number, the handset will beep rapidly and the phone will not dial.
One-touch RocketDial

Your phone is equipped with “One-touch RocketDial” for instant dialing. It is used to dial the phone number stored in memory location 1. (See “Storing a Phone Number in Memory”.)

To instantly dial the phone number stored in memory location 1, simply press RocketDial. (There is no need to press talk. The phone will automatically dial.) If you press RocketDial, and a phone number is not stored in memory location 1, the phone will beep rapidly and will not dial.

Chain Dialing

The memory locations on the handset are not limited to phone numbers. You can also store a group of numbers (up to 16 digits) that you need to enter once your call connects. This is referred to as Chain Dialing.

An example of this is a bank account number. Once you have called your bank, and are prompted to enter the account number, simply press m and the location number where the special number has been stored.

Store your special number in memory as you would a phone number. (Refer to “Storing a Phone Number in Memory”.)

Erasing a Stored Number from Memory

1) Remove the handset from the base unit.
2) Press m twice.
3) Press the memory location (0-9). A tone indicates that the stored number is erased from memory.

NOTE: You cannot erase the phone numbers by using the RocketDial. This is the number stored in memory location 1.

Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary.

The first time you charge your handset, the security code is automatically set. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.

1) Remove the handset from the base unit. Press and hold find handset on the base.
2) The handset begins emitting a paging sound. While holding find handset for at least 3 seconds, place the handset on the base unit. The paging sound stops. Leave the handset on the base for more than 3 seconds. A new random security code is set.

NOTE: If the handset battery pack is completely discharged or the battery pack is removed, the digital security code will be lost. If this happens, a new security code is set automatically next time the battery pack is charged.
Troubleshooting

If your EXP2240 Series cordless telephone is not performing to your expectations, please try these simple steps.

NOTE: Do not attempt to service this unit yourself. Servicing must be performed by qualified personnel.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>The status LED won't illuminate when the handset is placed in the base.</td>
<td>• Make sure the AC adapter is plugged into the base and wall outlet.</td>
</tr>
<tr>
<td></td>
<td>• Make sure the handset is properly seated in the base.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that the charging contacts on the handset and on the base are clean.</td>
</tr>
<tr>
<td>The audio sounds weak and/or scratchy.</td>
<td>• Move the handset and/or base to a different location away from metal objects or appliances and try again.</td>
</tr>
<tr>
<td></td>
<td>• Press channel to help eliminate background noise.</td>
</tr>
<tr>
<td>Can't make or receive calls.</td>
<td>• Check both ends of the telephone line cord.</td>
</tr>
<tr>
<td></td>
<td>• Make sure the AC adapter is plugged into the base and a wall outlet.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that the base antenna is in the vertical position.</td>
</tr>
<tr>
<td></td>
<td>• Disconnect the AC adapter for a few minutes, then reconnect it.</td>
</tr>
<tr>
<td></td>
<td>• Change the digital security code. (See page 7)</td>
</tr>
<tr>
<td></td>
<td>• Make sure that the handset is not too far from the base.</td>
</tr>
<tr>
<td>Handset doesn't ring or receive a page.</td>
<td>• The Nickel-Cadmium battery pack may be weak. Charge the battery for 15-20 hours.</td>
</tr>
<tr>
<td></td>
<td>• The handset may be too far away from the base.</td>
</tr>
<tr>
<td></td>
<td>• Place the base away from appliances or metal objects.</td>
</tr>
<tr>
<td></td>
<td>• Change the digital security code. (See page 7)</td>
</tr>
<tr>
<td></td>
<td>• Move to another location or turn off the source of interference.</td>
</tr>
<tr>
<td>Severe noise interference</td>
<td>• Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</td>
</tr>
<tr>
<td>If you still have a problem</td>
<td>• Call our customer hotline at 1-866-297-1023</td>
</tr>
</tbody>
</table>
Precautions!

Before you read anything else, please observe the following:

Warning! Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

9. To reduce the risk of electric shock, do not disassemble this product.

8. Observe proper polarity orientation between the battery pack and the battery charger.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

6. Exercise care in handling the battery in order not to short the battery terminals. Shorting the battery terminals may cause damage to the battery or cause the battery to explode.

5. Charge the battery pack provided with or identified for use with this product only. Using another charger may damage the battery or cause the battery to explode.

4. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.

3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.

2. Follow all warnings and instructions marked on the product.

1. Read and understand these operating and maintenance (servicing) instructions in the literature accompanying the appliance. The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying the appliance.

Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons:

1. Read and understand all instructions.

2. Follow all warnings and instructions marked on the product.

3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.

4. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.

5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.

6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should not be placed in a built-in installation unless proper ventilation is provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by persons walking on it.

9. Do not overload wall outlets and extension cords, as this can result in a risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

11. To reduce the risk of electric shock, do not disassemble this product.

Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect measurements can cause electric shock when the appliance is subsequently used.

12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

A. When the power supply cord is damaged or frayed.
B. If liquid has been spilled into the product.
C. If the product has been exposed to rain or water.
D. If the product does not operate normally when following the operating instructions. (Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive repair work by a qualified technician.)
E. If the product has been dropped or the cabinet has been damaged.
F. If the product exhibits a distinct change in performance.

13. Do not use the telephone to report a gas leak in the vicinity of the leak.

Important Electrical Considerations

Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wiring and damage any device connected to it. This phone is no exception.

Warning! Please do not attempt to unplug any appliance during an electrical storm.

The FCC Wants You To Know

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner’s manual, could void your authority to operate this product. The equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)

Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, (Consult the state public utility commission, public service commission or corporation commission for information.)

Telephone Line Problems

The FCC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue service at your location.

If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is the cause of your problem. If you determine that it is the case, you must leave it disconnected until...
More Than One Cordless Telephone

If you want to use more than one cordless telephone in your home, they must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

Cordless Telephone Privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio-receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

Installation Considerations

Selecting a Location

Before selecting a location for your new phone, there are some important guidelines you should consider:

• The location is one where the base can be placed on a desk or tabletop or mounted on a wall.

• Be sure there is sufficient space to fully extend the base antenna.

• Keep the base and handset away from sources of electrical noise such as motors or fluorescent lighting.

• The base can be placed on a desk or table or mounted on the wall. Mounting on the wall will conserve space and reduce the chance of the phone being accidentally knocked over.

• You should allow a minimum of 15-20 feet between the base and a large metal object such as a window.

• Be sure there is sufficient space to fully extend the base antenna.

Telephone Line Outlets

There are two types of telephone wall outlets:

a. Modular Jack

b. Standard Telephone Wall Plate

Selecting a Location

These are the most common types of outlets:

Modular Jack

Most new telephone installations use modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. This type of jack is found on standard telephone wall plates which are found in most homes and offices.

Standard Telephone Wall Plate

Some equipment is wired directly to a phone jack, and these types of installations require a modular jack converter. This type of installation is often used for connections to a telephone company for information about their installation.

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May be covered under one or more of the following U.S. patents:
4,511,761  4,523,058  4,595,735  4,797,916  5,387,440  5,426,690
5,034,005  5,681,745  5,593,010  5,643,605  5,674,727  5,847,598
5,610,770  5,660,289  5,661,640  5,665,861  5,671,288  5,696,471
5,717,312  5,732,355  5,754,407  5,758,289  5,769,345  5,787,356
5,794,152  5,807,466  5,820,161  5,838,721  5,863,818  5,893,936
5,912,964  5,915,227  5,929,598  5,930,720  5,960,354  5,987,330
6,048,281  6,070,062  6,125,277  6,253,098

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