EXA 8955

Owner's Manual

900 MHz Cordless Phone with Digital Answering System

3-Way Conference Operation

Uniden
Thank you for choosing the Uniden EXA 8955 cordless telephone. This phone is designed to exacting standards that provide reliability, long life and outstanding performance.

Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.

Features

- 900 MHz Extended Range
- Secure Digital Transmission
- Integrated Answering Device
- 10 Number Memory
- 32 Digit Redial
- Redial, Flash and Pause
- Pulse / Tone Dialing
- 7 Hour Talk Time
- 7 Day Standby Battery Life
- Handset Earpiece and Ringer Volume Control
- Speakerphone
- 3-Way Conference Operation
Controls and functions
1. Handset antenna
2. Headset jack cover
3. Handset battery compartment
4. Handset ring switch
5. Handset speaker
6. Talk/Batt LED
7. Talk key
8. Volume down key
9. Mute key
10. Tone key
11. Redial key
12. Pause key
13. Handset microphone
14. Mute LED
15. Volume up key
16. Flash key
17. Memory key
18. Intercom key
19. Channel key
20. Ring key
21. Handset battery contacts
22. Base microphone
23. Speaker LED
24. Status LED
25. Handset retainer clip
26. Clock key
27. Pin code key
28. Delete key
29. Greeting key
30. Repeat key
31. Skip key
32. Voice memo record key
33. Base battery contacts
34. Tone key
35. Mute key
36. Speaker key
37. Page/Intercom key
38. Base speaker
39. Volume down key
40. Volume up key
41. LED display
42. Play/Stop key
43. Base antenna
44. Answer on/off key
45. Memory key
46. Redial/Pause key
47. Flash key
48. Record time switch
49. Ring time switch
50. Ring volume switch
51. Pulse-Tone switch
52. DC power input
53. Phone jack
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Controls and Functions ..............inside front cover

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Read this first

This cordless telephone must be set up before use. Follow these steps;

**Step 1** (page 4)
Unpack the telephone and accessories.

**Step 2** (page 5 to 9)
Next, choose the best location to set up the base unit.

**Step 3** (page 10 to 11)
Then, insert the battery pack into the handset. You have to charge the battery pack for more than 12 hours before using the phone.

About the digital security code
This cordless telephone uses a digital security code to prevent unauthorized access to your base unit. This security code prevents other cordless handsets from making calls through your base unit. A random security code will be assigned automatically between your base unit and handset when you charge the battery pack for the first time.
If you want to reset the security code, see page 34.
Checking the package contents

Make sure you have received the following items in the package. If any of these items are missing or damaged, contact the **Uniden Parts Department** (see below).

- Base unit
- Handset
- AC adapter (AD-420)
- Rechargeable battery pack (BT-905)
- Telephone line cord (2)
- Wall mount adapter
- This Owner’s Manual
- Precautions and Important Safety Instructions
- Registration Card
- Beltclip

**Uniden Parts Department**

(800) 554-3988
Hours: M-F 8:30 AM to 5:00 PM CST.
We can also be reached on the web at www.uniden.com.
Setting up the base

Do the following steps.
• Choose the best location
• Connect the base unit
• Choose the dialing mode

Choose the best location
Before choosing a location for your new phone, read the INSTALLATION CONSIDERATIONS included in the PRECAUTIONS AND IMPORTANT SAFETY INSTRUCTIONS brochure. Here are some important guidelines you should consider:

Avoid heat sources, such as radiators, air ducts, and sunlight
Avoid noise sources such as a window by a street with heavy traffic
Avoid television sets and other electronic equipment
Avoid microwave ovens
Avoid excessive moisture, extremely low temperatures, dust, mechanical vibration, or shock
Avoid personal computers
Avoid other cordless telephones

Choose a central location

• You should charge your handset for 15-20 hours before using the phone.
• The location should be close to both a phone jack and continuous a power outlet which is not switchable.
• Keep the base and handset away from sources of electrical noise such as motors and fluorescent lighting.
• Be sure there is sufficient space to raise the base antenna fully vertical.
• The base can be placed on a desk, tabletop or mounted on a standard wall plate.
Connect the base unit

If you want to install the base unit on the wall, see page 8.

1 Connect the telephone line cord to the TEL LINE jack and to a telephone outlet.

2 Connect the AC adapter to the DC IN 9V jack and to a standard 120VAC wall outlet.

3 Set the base unit on a desk or tabletop and place the handset on the base unit. Then raise the antenna to a vertical position.
Use only the supplied AD-420 AC adapter. Do not use any other AC adapter.

Connect the AC adapter to a continuous power supply.

Place the base unit close to the AC outlet so that you can unplug the AC adapter easily.

If your telephone outlet isn't modular, contact your telephone company for assistance.

Choose the dialing mode

Depending on your dialing system, set the TONE/PULSE switch as follows:

<table>
<thead>
<tr>
<th>If your dialing system is</th>
<th>Set the switch to</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tone</td>
<td>TONE</td>
</tr>
<tr>
<td>Pulse</td>
<td>PULSE</td>
</tr>
</tbody>
</table>

If you aren't sure of your dialing system
Make a trial call with the TONE/PULSE switch set to TONE.
If the call connects, leave the switch as is; otherwise, set to PULSE.
Mounting the base unit on a wall

Standard wall plate mounting
This phone can be mounted on any standard telephone wall plate.

1 Snap the wall mount adapter into the notches on the base.

2 Plug the telephone line cord to the TEL LINE jack and the AC adapter to the DC IN 9V jack.

3 Plug the telephone line cord into the telephone outlet.

4 Wrap the AC adapter cord inside the molded wiring channel. Then wrap the cord around the strain relief notch.

5 Plug the AC adapter into a standard 120VAC wall outlet.

6 Raise the antenna to a vertical position.

7 Align the mounting slots on the base with the mounting posts on the wall. Push in and down until the phone is firmly seated.
Direct wall plate mounting

If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location, that could cause a hazard when inserting screws into the wall.
- Try to mount your phone within 10 - 15 feet of a working phone jack to avoid excessive cord lengths.
- Make sure the wall material is capable of supporting the weight of the base and handset.

1. Insert two mounting screws into the wall, (with their appropriate anchoring device), 3-15/16 inches apart. Allow about 3/16 of an inch between the wall and screwheads for mounting the phone.

2. Refer to steps 1 through 8 on page 8 to mount the telephone.

8. On the base unit, pull the handset retainer out of the slot. Rotate it clockwise 180 degrees.

9. Flip the retainer from front to back. Slide it back into the slot so that the lip of the retainer is up and the oval is down. The retainer holds the handset in place,
Preparing the battery pack

Charge the battery pack for more than 12-15 hours before you start using your phone.

1. Remove the battery cover.

2. Connect the battery pack connector with the correct polarity (black and red wires), then insert the battery pack into the battery compartment.

3. Slide the battery cover forward until it snaps into place.

4. Place the handset on the base. Make sure that the “status” LED of the base unit lights, and charging begins. Charge the battery for at least 12-15 hours. You can place either side up for charging the battery.

NOTE

Use only Uniden Battery BT-905.
Battery use time (per charge)
From fully charged
- Seven hours continuous use.
- Seven days when the handset is in the standby mode.

When the battery charge becomes low
When the voltage of battery pack in the handset is very low and needs to be charged, the phone is programmed to eliminate functions in order to save power. If the battery charge becomes low Battery LED blinks. If the phone is in use, the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

Cleaning the battery contacts
To maintain a good charge, it is important to clean the battery contacts on the handset and base unit about once a month. Use a pencil eraser or other contact cleaner.
Do not use any liquids or solvents.
# Making a call

## From the handset

1. Press **talk**. The **talk** LED blinks.
2. Dial the phone number.
3. To hang up, press **talk** or return the handset to the base.

## From the base

1. Press **speaker**. The **speaker** LED blinks.
2. Dial the number on the keypad.
3. When you finish the call, press **speaker** to hang up.

## Other Operations

<table>
<thead>
<tr>
<th>To</th>
<th>Do this</th>
</tr>
</thead>
<tbody>
<tr>
<td>To improve reception</td>
<td>Press <strong>chan</strong> on the handset.</td>
</tr>
<tr>
<td>To adjust the ear speaker volume</td>
<td>Press ▲ or ▼ during the call.</td>
</tr>
<tr>
<td>To temporarily switch to tone dial (When the base is set to pulse mode)</td>
<td>Press <strong>#/tone</strong>. The following numbers dialed will be sent as tone dialing.</td>
</tr>
<tr>
<td>To enter a pause within dialing sequence</td>
<td>Press <strong>pause</strong>. (Handset)</td>
</tr>
<tr>
<td></td>
<td>Press <strong>redial/p</strong>. (Base)</td>
</tr>
</tbody>
</table>
Receiving a call

From the handset

Handset on the base

1. Phone rings. The *talk* LED flashes.
2. Pick up the handset and begin speaking.
3. Press *(talk)* or return the handset to the base to finish the call.

Handset off the base

1. Phone rings. The *talk* LED flashes.
2. Press *(talk)* and begin speaking.
3. To hang up, press *(talk)* or return the handset to the base.

From the base

1. The phone rings. The *status* LED on the base flashes.
2. Press *(speaker)*.
3. Press *(speaker)* to finish the call.
Adjusting the ringer and ear speaker volume

Handset ringer tone
In the standby mode, press \textit{ringer}. Each time \textit{ringer} is pressed, the ringer tone setting changes and the selected ringer tone sounds for 2 seconds.

Handset ringer switch
This switch turns the handset ringer on or off.

Handset ear speaker volume
The phone has four ear speaker volume levels, Normal, Medium, High, and Loud. Pressing \textup{\textit{\textup{¥/CR}} or \textup{\textit{\textup{»/CR}} during a telephone call will change the ear speaker volume of the handset. This setting will remain in effect after the telephone call has ended.

When you press \textup{\textit{\textup{¥/CR}} in Loud mode or press \textup{\textit{\textup{»/CR}} in Normal mode, error sound beeps.

Base ringer switch
This switch turns the base ringer on or off.

Base speaker volume
To control the speaker volume of the base, adjust the \textup{\textit{\textup{volume\textup{\textup{¥/CR}}} and \textup{\textit{\textup{volume\textup{\textup{»/CR}}} button as desired.}}}}
Redialing a call

From the handset
The last phone number entered can be quickly redialed.

1. Press (talk). The talk LED blinks.
2. Press (redial).
3. Press (talk) or place the handset on the base to hang up.

From the base

1. Press (speaker). The speaker LED blinks.
2. To call the last number dialed from the base, press (redial/p).
3. Press (speaker) to finish the call.

NOTE
If the recently dialed number exceeds 32 digits, only the first 32 digits are retained for redialing.
Mute

You can cut off the sound from the base or the handset microphone.

When speaking on the handset

1. Press (mute) during a telephone call. The sound from the microphone is cut off.

2. To cancel mute, press (mute) or (talk).

When speaking on the base

1. Press (mute) during a telephone call. The sound from the microphone is cut off.

2. To cancel mute, press (mute), or (speaker).

When the phone is ringing

Press (mute) when the phone is ringing. The ringer sound is cut off. The ringer will sound when the next call is received.
Storing phone numbers

Your EXA 8955 stores up to 10 numbers in handset plus 10 numbers in the base.

From the handset

1. Press \textit{\textbf{mem}} while in standby mode. The \textit{talk} LED flashes.
2. Dial the number you wish to store (up to 20 digits)
3. Press \textit{\textbf{mem}} again.
4. Press \textit{0-9} on the keypad to select the memory location where you wish to store the number.
5. The \textit{talk} LED goes out and the confirmation beep indicates the number has been stored.

From the base

1. Press \textit{\textbf{memory}}.
2. Dial the number you wish to store.
3. Press \textit{\textbf{memory}}. Press \textit{0-9} on the keypad to select the memory location you wish to store the number. A confirmation beep indicates the number is stored.
**Making calls with memory dialing**

**From the handset**

1. Press *(talk)*. The talk LED blinks.
2. Press *(mem)*.
3. Select the memory location *(0 - 9)* you wish to dial.
4. Press *(talk)* or return the handset to the base to finish the call.

**From the base**

1. Press *(speaker)*. The speaker LED blinks.
2. Press *(memory)*.
3. Press the number keypad *(0 - 9)* to select the memory location you wish to dial.
4. Press *(speaker)* to finish the call.
Erasing a stored phone number

From the handset

1. Press \textit{mem} in the standby mode. The \textit{talk} LED flashes.
2. Press \textit{mem} again.
3. Enter the memory location number (0 - 9) on the keypad you wish to delete. A confirmation beep indicates the number has been erased.

From the base

1. Press \textit{memory}.
2. Press \textit{memory} again.
3. Press (0 - 9) on the keypad to select the memory location you wish to store the number. A confirmation beep indicates the number has been erased.
3-way conferencing

The Uniden EXA 8955 permits 3-way conversations between the handset, base and outside line.

When speaking on the handset

1. Press (speaker) on the base to join the 3-way conversation.
2. Press (speaker) on the base to hang up. The handset will still be connected to the outline call.

When speaking on the base

1. Press (talk) on the handset to join the 3-way conversation.
2. Press (talk) on the handset to hang up.
Using your EXA 8955 intercom

Intercom from the base to handset

1. Press (page/int’com) on the base. The handset beeps.
2. Press (int’c) or (talk) on the handset. Speak into the mouthpiece to answer the base.
3. To turn off the intercom, press (talk) on the handset or (speaker) on the base.

Intercom from the handset to base

1. Press (int’c) on the handset. The base beeps.
2. At the base, press (page/int’com) or (speaker). Speak into the base microphone to answer the page.
3. To turn off the intercom, press (talk) on the handset or (speaker) on the base.
Transferring a call

To transfer from the handset to the base

1. Press (int’c) on the handset while speaking on the handset. The line will be placed on hold, and the intercom tone will be sounded on the base.

2. Press (page/int’com) or (speaker) on the base. The intercom mode is activated and you may speak to the person at the base.

3. To complete the transfer to the base, press (talk) on the handset. To cancel the transfer, press (speaker) on the base.

To transfer from the base to the handset

1. Press (page/int’com) on the base while speaking on the speaker phone. The line will be placed on hold, and the intercom tone will be sounded on the handset.

2. Press (int’c) or (talk) on the handset. The intercom mode is activated and you may speak to the person at the handset.

3. To complete the transfer to the handset, press (speaker) on the base. To cancel the transfer, press (talk) on the handset.
The integrated answering device

The EXA8955 has a built-in answering system that answers and records incoming calls. You can also use your answering system to record a conversation, leave a voice memo message for others who use the phone, or to announce a special message to callers when you’re away from your phone.

Features

- Digital Tapeless Recording
- 15 minutes of Recording Time
- Selective Greetings (Outgoing Messages)
- Time and Day Stamp
- Remote Message Retrieval and Room Monitor
- Toll Saver
- Conversation Recording

Digital Tapeless Recording allows you to quickly review, save or delete the messages. You'll never have to worry about a tape wearing out, jamming, or resetting improperly.

The Integrated Answering System is easy and convenient to use, but please read through all of the instructions carefully.
Setting up your answering system

Turning the answering system on/off

1. To turn the answering system on, press (ans on/off). A beep tone will sound and the current greeting message is played.

2. To turn the answering system off, press (ans on/off) again.

Setting the clock

The clock on EXA8955 Answer System starts when power is applied to the base. Follow these steps to set the clock to the correct time.

1. Press and hold (clock) until a beep tone sounds.

2. First, press (▶) or (◀) until the correct day of the week is announced. (Number zero through six displays on the base as each day is announced.) Press (clock) again to select the day.

3. Next, press (▶) or (◀) until you hear the correct hour setting. Numbers 1 through 12 display on the base as each hour is announced. Press (clock) again to select the correct time.

4. Press (▶) or (◀) until you hear the correct time setting. Numbers 1 through 59 display on the base as each minute is announced. Press (clock) again to select the correct time.

5. The LED displays an A or P. Press (▶) or (◀) until you hear the correct AM/PM setting.

6. Press (clock) again to end the time/day setting. The EXA8955 announces the time that you have set.
Setting your greeting

When you receive a call, the answering system automatically plays either a preset message or your own greeting.

▼ Preset Message
The following message is prerecorded:
"Hello, no one is available to take your call. Please leave a message after the tone."

▼ Recording your personal outgoing message (Greeting)

1. Press and hold (greeting) until you hear a long tone. Start recording your message immediately after you hear the long tone end.

2. When you are finished recording your message, press (greeting) or (play). A long tone sounds and your message plays back on the phone.

▼ Choosing between two outgoing messages.

1. Press (greeting) to play the outgoing message.

2. Press (greeting) again while the message is played. This switches between the two options.
Selecting the message record time

You can set your answering system to record messages up to one or four minutes long.

One minute option:
move the \textit{REC TIME} switch to 1.

Four minutes option:
move the \textit{REC TIME} switch to 4.

\textbf{Announce only feature:}
The announce only feature plays an outgoing message, but it will not allow the caller to leave a message. Move the \textit{REC TIME} switch to the \textit{ANN} position.
The message counter LED displays “r” when system is on standby.
Prerecorded outgoing message for Announce only feature is:
"Hello, no one is available to take your call."

Selecting a PIN code

To play your messages from a remote location, you will need to enter a two-digit Personal Identification Number (PIN) code (00-99). To select a PIN, perform the following steps.

\begin{enumerate}
\item On the base, press and hold \textit{pin} button until a beep sounds and the LED displays 00.
\item To set the first number, press \textit{pin} or \textit{pin} to scroll from 00 to 90. When the desired number appears in the display, press \textit{pin}. This selects the first number.
\item To set the second number, press \textit{pin} or \textit{pin} to scroll from 0 to 9. When the desired number appears in the display, press \textit{pin}. This selects the second number and then the entered number is announced.
\end{enumerate}
Setting ring time switch

The ring time /toll saver switch allows you to set the number of rings the caller hears before the answering system plays your outgoing message. You can set the switch to answer after two rings or after four rings.

In the **TS** (Toll Saver) position, the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you call long distance to check your messages, you can hang up after third ring to avoid billing charges.
Using your answering system

Playing your message

The base LED shows the number of total messages on the display. If the display is blinking, then there are new messages waiting for you. The EXA 8955 is designed to play your new messages first. After you play your new messages you can then play your old messages.

1. Press (play). The system announces the number of new and old messages, then the incoming messages are played. The time and day each message was received is announced after the message is played, and the message counter LED displays the number of the current message.

2. When all new messages have played, a long tone is heard. The message counter LED stops flashing to indicate that all of the new messages have been reviewed.

3. After you have reviewed all your messages, you can play your old messages again. Press (play) and follow the instructions above.

To stop playing your messages, press (play) again.
Repeating a message

1. Press \textit{play} to review your message. The number of stored messages is announced.

2. After a message has played for a few seconds, press \textit{\textless \textgreater} to repeat the message.

3. Press \textit{play} at any time to stop reviewing messages and return to standby. The message counter LED shows the total number of messages still on the system.

Skipping a message

1. Press \textit{play} to review your messages. The number of messages is announced.

2. Press \textit{=} at anytime to skip to the next message.

3. Press \textit{play} at any time to stop reviewing your messages and return to standby. The message counter LED shows the total number of messages on the system.
Deleting a message

▼ Deleting individual message

1. Press \textit{play} to review your message.

2. If you decide to delete a message, press \textit{delete} anytime during the message. The system beeps and immediately goes to the next message.

3. After you have played all of your messages, a long tone sounds on the base speaker.

▼ Deleting all messages

Press and hold \textit{delete} after reviewing your messages. A tone sounds when all messages are cleared.

Voice memo

The voice memo function allows the user to record a message (up to 10 minutes) on the base.

1. Press and hold \textit{voice memo}, until you hear a long beep. The message counter LED blinks.

2. Speak into the microphone.

3. When you have finished, press \textit{voice memo} or \textit{play} to stop recording. The system returns to standby.
Recording a conversation

You can record up to 10 minutes of conversation while you are making your call from the handset.

1. During the conversation from the handset, press and hold (voice memo) on the base. The unit begins recording and the LED blinks. A beep that can be heard by both parties sounds every 15 seconds.

2. To stop the recording, press (voice memo) or (play).

You cannot record a conversation while you are speaking on the base.

NOTE

A recorded conversation is treated as a typical message and will be added to the stored messages.
Remote access away from home

You can operate your answering system from a remote location using any touch-tone telephone. Use this function to check for recorded messages, to play or delete messages, even to record a new outgoing message, and to monitor sounds in the room.

1. Call your telephone number.

2. During the answering machine is activated, press # and your PIN code.

3. The answering system announces the time and day stamp and the number of messages stored in memory. Then the message playback automatically begins.

4. You may continue to listen to your message, or you may select a command from the following chart.

<table>
<thead>
<tr>
<th>Command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td># then 1</td>
<td>Repeat</td>
</tr>
<tr>
<td># then 2</td>
<td>Playing your messages</td>
</tr>
<tr>
<td># then 3</td>
<td>Skipping a message</td>
</tr>
<tr>
<td># then 4</td>
<td>Deleting a message</td>
</tr>
<tr>
<td># then 5</td>
<td>Stop message playback</td>
</tr>
<tr>
<td># then 6</td>
<td>Answering system on</td>
</tr>
<tr>
<td># then 7</td>
<td>Voice memo record/stop</td>
</tr>
<tr>
<td># then 8</td>
<td>Outgoing message record/stop</td>
</tr>
<tr>
<td># then 9</td>
<td>Answer system off</td>
</tr>
<tr>
<td># then *</td>
<td>Room monitor</td>
</tr>
</tbody>
</table>

5. After all of your messages have played, or the playback time exceeds 4 minutes, you will hear that the intermittent beeps indicating that the system is in the command waiting mode. You may enter another command at this time from the chart above.

6. When you are finished, hang up to exit the system. The answering system automatically returns to standby.
Remote room monitor
You can call your answering system from any touch-tone phone and monitor sounds in the room where your base is installed.

1 Call your telephone number.

2 While the answering machine is activated, press # and your PIN code.

3 The answering system begins announcing the time and day.

4 Press # then 5 to stop the messages.

5 Press # then *. You hear sounds in the room where your phone is installed. After 15 seconds, the answering system returns to the command waiting mode.

6 Press # then * to monitor the room for another 15 seconds. Or select another remote function. Or hang up to exit the system. The answering system automatically returns to standby.
The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary. The first time you charge your handset, the security code is automatically set. (See page 3.) In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.

1. Remove the handset from the base unit. Press \textit{page/int’com}.
2. While the handset is producing the paging sound, hold \textit{page/int’com} while placing the handset in the base unit. The paging tone stops. Leave the handset on the base longer than 3 seconds. A new random security code is set.
Installing the beltclip

To attach the beltclip
Insert the beltclip into the holes on each side of the handset.
Press down until it clicks.

To remove the beltclip
Pull both sides of the beltclip to release the tabs from the holes.

Headset installation
Your phone may be used with an optional headset. To use this feature, simply plug any standard 2.5mm headset plug into the headset jack. Your phone is ready for hands-free conversation.
Battery replacement and handling

When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase for a replacement battery.

Power Failure

During the period that the power is off, you will not be able to make or receive calls with the telephone.

Caution

- Use the specified battery pack.
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.

Maintenance

When slightly dirty
Wipe with a soft, dry cloth.

When very dirty
Wipe with a soft cloth that has been dampened with diluted, neutral detergent. Dry with a dry cloth.

When the charging terminals become dirty
Wipe with a pencil eraser or other contact cleaner.

Caution

Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.
**Troubleshooting**

If your phone is not performing to your expectations, please try these simple steps first.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>The status light won’t come on when the handset is placed in the base unit.</td>
<td>• Make sure the AC adapter is plugged into the base unit and wall outlet.</td>
</tr>
<tr>
<td></td>
<td>• Make sure the handset is properly seated in the base unit.</td>
</tr>
<tr>
<td></td>
<td>• Make sure the charging contacts on the handset and base unit are clean.</td>
</tr>
<tr>
<td>The audio sounds weak and/or scratchy.</td>
<td>• Make sure that the base unit antenna is in a vertical position.</td>
</tr>
<tr>
<td></td>
<td>• Move the handset and or base unit to a different location away from metal objects or appliances and try again.</td>
</tr>
<tr>
<td></td>
<td>• Press (chan) to help eliminate background noise.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that you are not too far from the base.</td>
</tr>
<tr>
<td>Can’t make or receive calls.</td>
<td>• Check both ends of the base unit telephone line cord.</td>
</tr>
<tr>
<td></td>
<td>• Make sure the AC adapter is plugged into the base unit and wall outlet.</td>
</tr>
<tr>
<td></td>
<td>• Disconnect the AC adapter for a few minutes, then reconnect it.</td>
</tr>
<tr>
<td></td>
<td>• Reset the digital security code (See page 34).</td>
</tr>
<tr>
<td></td>
<td>• Make sure (talk) is pressed.</td>
</tr>
<tr>
<td>The handset doesn’t ring or receive a page.</td>
<td>• The battery pack may be weak. Charge the battery on the base unit for 12-15 hours.</td>
</tr>
<tr>
<td></td>
<td>• The handset may be too far away from the base unit.</td>
</tr>
<tr>
<td></td>
<td>• Place the base unit away from appliances or metal objects.</td>
</tr>
<tr>
<td></td>
<td>• Reset the digital security code (See page 34).</td>
</tr>
<tr>
<td><strong>Symptom</strong></td>
<td><strong>Suggestion</strong></td>
</tr>
<tr>
<td>-----------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>The answering system does not work.</td>
<td>• Make sure the base unit is plugged in.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that the answering system is turned on.</td>
</tr>
<tr>
<td>Messages are incomplete.</td>
<td>• The incoming messages may be too long. Remind callers to leave a brief message.</td>
</tr>
<tr>
<td></td>
<td>• The memory may be full. Delete some or all of the saved messages.</td>
</tr>
<tr>
<td>After a power failure, the outgoing</td>
<td>• Record your greeting again. The default messages should remain.</td>
</tr>
<tr>
<td>message is deleted.</td>
<td></td>
</tr>
<tr>
<td>No sounds on the base unit speaker</td>
<td>• Adjust the speaker volume on the base unit.</td>
</tr>
<tr>
<td>during call monitoring or message</td>
<td></td>
</tr>
<tr>
<td>playback.</td>
<td></td>
</tr>
<tr>
<td>Cannot access remote call-in features</td>
<td>• Make sure you are using the correct PIN number.</td>
</tr>
<tr>
<td>from another touch-tone phone.</td>
<td>• Make sure that the touch-tone phone you’re using can transmit the tone for at least two seconds.</td>
</tr>
<tr>
<td></td>
<td>• If it cannot, you may have to use another phone to access your message.</td>
</tr>
</tbody>
</table>
Specifications

General
The EXA 8955 complies with FCC Parts 15 and 68.
Frequency control: PLL
Modulation: Frequency shift keying
Operating temperature: 0°C to +50°C (+32°F to +122°F)

Base unit
RX frequency: 902.119 MHz to 905.016 MHz (30 channel)
TX frequency: 924.997 MHz to 927.894 MHz (30 channel)
Power requirements: 9V 350mA (from AC adapter)
Size: 8-49/64 in. (W) x 6-57/64 in. (D) x 2-37/64 in. (H)
(222.5 mm (W) x 175 mm (D) x 65.3 mm (H))
Weight: Approx. 21 oz. (Approx. 594 g)

Handset
RX frequency: 924.997 MHz to 927.894 MHz (30 channel)
TX frequency: 902.119 MHz to 905.016 MHz (30 channel)
Power requirements: Rechargeable Nickel-Cadmium battery pack
Size (without antenna): 7 in. (W) x 2-17/64 in. (D) x 2 in. (H)
(178 mm (W) x 57.6 mm (D) x 51 mm (H))
Weight: Approx. 8.6 oz. (244 g) (including battery)
Battery: BT905
Capacity 600 mAH, 3.6V
Talk mode 7 hours TYP
Standby mode 7 days TYP

Specifications, features, and availability of optional accessories are all subject to change without prior notice.

At Uniden, we’ll take care of you!
If you need any assistance with this product, please call our Customer Hotline at

1-800-297-1023

PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.
Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product.
Hours: M-F 7:00 AM to 7:00 PM CST.
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