Uniden®

EXA 3955

digital spread spectrum
900MHz cordless
WITH INTERCHANGEABLE FACE PLATES

owner's manual
## Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcome / Features / Terminology</td>
<td>3</td>
</tr>
<tr>
<td>Controls and Functions</td>
<td></td>
</tr>
<tr>
<td>Getting Started</td>
<td></td>
</tr>
<tr>
<td>Checking the Package contents</td>
<td>5</td>
</tr>
<tr>
<td>Setting up the Phone</td>
<td>6</td>
</tr>
<tr>
<td>Basics</td>
<td></td>
</tr>
<tr>
<td>Making and Receiving Calls</td>
<td>12</td>
</tr>
<tr>
<td>Adjusting the Handset Ringer and Earpiece Volume</td>
<td>13</td>
</tr>
<tr>
<td>Adjusting the Base Ringer</td>
<td>13</td>
</tr>
<tr>
<td>Redial</td>
<td>13</td>
</tr>
<tr>
<td>Traveling Out-of-range</td>
<td>14</td>
</tr>
<tr>
<td>Flash and Call waiting</td>
<td>14</td>
</tr>
<tr>
<td>Memory Dialing</td>
<td></td>
</tr>
<tr>
<td>Storing Phone Numbers</td>
<td>15</td>
</tr>
<tr>
<td>Making Calls with Memory Dialing</td>
<td>16</td>
</tr>
<tr>
<td>Erasing Stored Numbers</td>
<td>17</td>
</tr>
<tr>
<td>Telephone Features</td>
<td></td>
</tr>
<tr>
<td>3-way Conferencing</td>
<td>18</td>
</tr>
<tr>
<td>Intercom/Page Feature</td>
<td>19</td>
</tr>
<tr>
<td>Call Transfer Feature</td>
<td>20</td>
</tr>
<tr>
<td>Chain Dialing</td>
<td>21</td>
</tr>
<tr>
<td>Mute (Handset/Base)</td>
<td>21</td>
</tr>
<tr>
<td>Selecting a Different Channel</td>
<td>21</td>
</tr>
<tr>
<td>Tone Dialing Switch-over</td>
<td>22</td>
</tr>
<tr>
<td>The Integrated Answering Device</td>
<td></td>
</tr>
<tr>
<td>Features</td>
<td>23</td>
</tr>
<tr>
<td>Turning the Answering System On/Off</td>
<td>24</td>
</tr>
<tr>
<td>Setting up your Answering System</td>
<td>24</td>
</tr>
<tr>
<td>Using Your Answering System</td>
<td>31</td>
</tr>
<tr>
<td>Additional Information</td>
<td></td>
</tr>
<tr>
<td>Changing the Digital Security Code</td>
<td>37</td>
</tr>
<tr>
<td>Changing the Face Plate</td>
<td>38</td>
</tr>
<tr>
<td>Headset Installation</td>
<td>38</td>
</tr>
<tr>
<td>Installing the Beltclip</td>
<td>39</td>
</tr>
<tr>
<td>Maintenance</td>
<td>39</td>
</tr>
<tr>
<td>Note on Power Sources</td>
<td>40</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>41</td>
</tr>
<tr>
<td>General Information</td>
<td>43</td>
</tr>
<tr>
<td>Precautions &amp; Warranty</td>
<td>44</td>
</tr>
<tr>
<td>Index</td>
<td>46</td>
</tr>
<tr>
<td>Remote Operation Card</td>
<td>47</td>
</tr>
</tbody>
</table>
Welcome

Congratulations on your purchase of the Uniden EXA3955 cordless telephone. This phone is designed and engineered to exacting standards for reliability, long life and outstanding performance.

Note: Some illustrations in this manual may differ from the actual unit for explanation purposes.

Features

- 900 MHz Extended Range
- Integrated Telephone Answering Device (ITAD)
- 2-way Intercom
- 22 Number Memory Dialing (12 Handset & 10 Base)
- 32 Digit Redial
- Flash and Pause
- Tone/Pulse Dialing
- 10 Day Standby Battery Life
- 6 Hour Talk Time
- Handset Earpiece and Ringer Volume Control
- Speakerphone
- Voice Prompted Guidance through ITAD Setup Menu
- 20 Channel Autoscan

Terminology

AutoTalk™ allows you to answer a call by just removing the handset from the base. AutoStandby™ allows you to hang up by simply returning the handset to the base. Random Code™ protects you against misbilled calls, which might result from your phone being activated by other equipment. Random Code digital security automatically selects one of approx. 65,000 digital security codes for the handset and base. Also, AutoSecure™ electronically locks your phone when the handset is in the base.

Digital Spread Spectrum Technology utilizes a “wider frequency band” vs. a “single narrow band” used in standard digital transmissions. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

Standby Mode - The handset is not in use, is off of the base, and has not been pressed. A dial tone is not present and the display is blank.

Talk Mode - The handset is not on the base and has not been pressed enabling a dial tone.

Be sure to visit our web site: www.uniden.com

Uniden® is a registered trademark of Uniden America Corporation.
AutoTalk, AutoStandby, UltraClear Plus, Random Code, and AutoSecure are trademarks of Uniden America Corporation.
Controls and Functions

1. Handset Antenna
2. Headset Jack Cover
3. Handset Battery Compartment
4. Handset Earpiece
5. Talk/Low Batt LED
6. Vol △ (Volume Up) Key
7. Redial/p (Redial/Pause) Key
8. Vol ▽ (Volume Down) Key
9. Talk Key
10. */Tone Key
11. Mute Key
12. Mem 1 and mem 2 (One-touch Priority) Keys
13. Memory Key
14. Flash Key
15. Int’cm (Intercom) Key
16. Channel Key
17. Handset Microphone
18. Handset Charging Contacts
19. Base Speaker
20. Mute/Menu Key
21. Redial/p (Redial/Pause) Key
22. Base Charging Contacts
23. Status LED
25. Delete Key
26. Memo/Rec (Memo/Record) Key
27. \( \gg \) (Fast Forward) Key
28. \( \gg \square \) (Play/Stop) Key
29. \( \ll \) (Rewind) Key
30. Flash/Set Key
31. Memory Key
32. Base Antenna
33. \( \times \) (Tone Key)
34. \( \text{Talk Key} \)
35. Base Speaker Volume Keys
36. Int’cm/page (Intercom/Page) Key
37. Base Microphone
38. DC Power Input
39. Phone Jack
Checking the Package Contents

Make sure you have received the following items in the package. If any of these items are missing or damaged, contact the Uniden Parts Department (see below).

- Base unit
- Handset
- AC adapter
- Rechargeable battery pack
- Telephone line cord
- Beltclip
- Face plate
- This Owner's Manual
- Quick Reference Guide
- Other Printed Material

Uniden Parts Department
(800) 554-3988
Hours: M-F 7:00 AM to 5:00 PM CST.
Be sure to visit our web site: www.uniden.com
Setting up the Phone

Do the following steps:
A. Choose the best location
B. Install the battery pack
C. Connect the base unit
D. Choose the dialing mode

A. Choose the best location
Before choosing a location for your new phone, read “Installation Considerations” in “Precautions & Warranty”. Here are some important guidelines you should consider:

- The location should be close to both a phone jack and a continuous power outlet that is not switchable.
- Keep the base and handset away from sources of electrical noise such as motors, microwave ovens, and fluorescent lighting.
- Be sure there is sufficient space to raise the base antenna to a vertical position.
- The base can be placed on a flat surface such as desk, tabletop, or mounted on a standard wall plate.

[6] GETTING STARTED
B. Install the battery pack
Place the handset on the base unit and charge the battery pack for at least 15-20 hours before plugging the phone line into your phone.

Battery use time (per charge)
From fully charged:
• 6 hours continuous use.
• 10 days when the handset is in the standby mode.

Low battery alert
If the phone is not in use, talk/low batt LED flashes on the LCD and none of the keys will operate. If the phone is in use, talk/low batt LED flashes and the handset beeps. Complete your conversation as quickly as possible and return the handset to the base unit for charging.

note
• Use only the Uniden Battery supplied with your phone. Replacement batteries are also available through the Uniden Parts Department (See page 43) or www.uniden.com
• Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the base unit after each telephone call.
• If you must replace the battery pack during a telephone call, complete the replacement of the battery pack within 30 seconds, and you can return to the original call.
C. Connect the base unit

1 Connect the AC adapter to the **DC IN 9V** jack and a standard 120V AC wall outlet.

2 Set the base on a desk or tabletop. Pull back stand out for base support and place the handset on the base unit as shown.

3 Raise the antenna to a vertical position.

4 Make sure the **status** LED lights. If the LED does not light, check to see that the AC adapter is plugged in.

- **note** Use only the supplied AC adapter. Do not use any other AC adapter.
- **tip** Connect the AC adapter to a continuous power supply.

5 Connect the telephone line cord to the **TEL LINE** jack and a telephone outlet once the handset is fully charged.
D. Choose the dialing mode

Most phone systems use tone dialing, which sends DTMF tones through the phone lines. However, some phone systems still use pulse dialing such as in rural areas. The default setting is tone dialing. Depending on your dialing system, set the mode as follows:

**Base Setting only**

1. Press and hold \( \text{flash/set} \) until you hear a confirmation tone.

2. To set the dial mode for pulse dialing, press \( \# \). Or to set the dial mode for tone dialing, press \( \# \text{tone} \). A confirmation tone sounds to indicate the setting is complete.

- If you are not sure of your dialing system, set for tone dialing. Make a trial call. If the call connects, leave the setting as is, otherwise set for pulse dialing.
- If your phone system requires pulse dialing and you need to send the DTMF tones for certain situations during a call, you may “switch-over” to tone dialing (refer to “Tone Dialing Switch-over” on page 22).
Mounting the Base Unit on a Wall

Setting the handset retainer clip for wall mounting

1. On the base unit, pull the handset retainer clip out of the slot and rotate it clockwise 180 degrees.

2. Flip the retainer clip from front to back. Slide it back into the slot so that the lip of the retainer is up and the ▼ is down. The retainer holds the handset in place.

Standard wall plate mounting

This phone can be mounted on any standard wall plate.

1. Route the AC adapter cord inside the molded wiring channel as shown.

2. Plug the telephone line cord into the TEL LINE jack. Route the cord inside the molded wiring channel as shown.

3. Raise the antenna to a vertical position.

4. Align the mounting slots on the base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.

DO NOT use an outlet controlled by a wall switch.
Direct wall mounting

If you don't have a standard wall plate, you can mount your phone directly to the wall. Before doing this, consider the following:

• Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
• Try to mount your phone within 5 feet of a working phone jack to avoid excessive cord lengths.
• Make sure the wall material is capable of supporting the weight of the base and handset.
• Use #10 screws (minimum length of 1-3/8 inches) with anchoring devices suitable for the wall material where the base unit will be placed.

1 Insert two mounting screws into the wall, (with their appropriate anchoring device), 3-15/16 inches apart. Allow about 1/8 of an inch between the wall and screw heads for mounting the phone.

2 Set the retainer clip if necessary.

3 Refer to steps 1 through 4 on page 10 to mount the telephone.
## Making and Receiving Calls

<table>
<thead>
<tr>
<th></th>
<th><strong>From the Handset</strong></th>
<th><strong>From the Base</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>To answer a call</strong></td>
<td><strong>Handset On the Base</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Pick up the Handset (Auto Talk).</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Handset Off the Base</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Press any key.</td>
<td>Press 📞 (talk).</td>
</tr>
<tr>
<td><strong>To make a call</strong></td>
<td>1) Press 📞 (talk).</td>
<td>1) Press 📞 (talk).</td>
</tr>
<tr>
<td></td>
<td>2) Listen for the dial tone.</td>
<td>2) Listen for the dial tone.</td>
</tr>
<tr>
<td></td>
<td>3) Dial the number.</td>
<td>3) Dial the number.</td>
</tr>
<tr>
<td><strong>To hang up</strong></td>
<td>Press 📞, or return the handset to the base (Auto Standby).</td>
<td>Press 📞 (talk).</td>
</tr>
<tr>
<td><strong>To redial</strong></td>
<td>1) Press 📞 (talk).</td>
<td>1) Press 📞 (talk).</td>
</tr>
<tr>
<td></td>
<td>2) Listen for the dial tone.</td>
<td>2) Listen for the dial tone.</td>
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<tr>
<td></td>
<td>3) Press redial/p to dial the last number dialed.</td>
<td>3) Press redial/p to dial the last number dialed.</td>
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</tbody>
</table>

*note*

The base microphone is located under the phone. Position yourself as near to the base as possible and speak clearly.
Adjusting the Handset Ringer and Earpiece Volume

**Ringer tone and volume**
When the phone is in Standby Mode, pressing the volume key on the handset selects the handset ringer volume and tone. There are two ringer tones each with two volume levels. Continue pressing the volume key to listen to all tones and volume levels. The phone keeps the last ringer tone and volume setting selected.

**Earpiece volume**
The handset earpiece volume settings (Low, Medium, High and Maximum) can only be adjusted during a call. Press the volume repeatedly to select Low, Medium, High, or Maximum. When you hang up, the phone keeps the last volume setting selected.

(Maximum High Medium Low)

Adjusting the Base Ringer
There are three ringer selections: High, Low and Off. Select a ringer tone by using the mute/menu key on the base unit. (See “Setting the Base Ringer Volume”, page 28).

Redial
The redial/p key redials the last number dialed. The redialed number can be up to 32 digits long. The redial memory function in the handset and base are independent from one another.
Traveling Out-of-Range

During a call, as you begin to move your handset too far from your base unit, noise increases. If you pass the range limits of the base unit, your call will terminate within 30 seconds.

Flash and Call Waiting

If you have “Call Waiting” service and a call waiting tone sounds while you are on a call, press (flash) to accept the waiting call. There is a short pause, then you will hear the new caller. To return to the original caller, press (flash) again.
Storing Phone Numbers

Memory Dialing allows you to dial a number using just a few key presses. Your EXA3955 stores up to 12 numbers in the handset plus 10 numbers in the base.

With the Handset

Your EXA3955 has 10 memory locations and 2 one-touch priority dial memory locations.

1. Remove the handset from the base.
2. Press \textit{memory}. You will hear a beep and the \textit{talk/low batt} LED flashes.
3. Enter the phone number, up to 20 digits. If a pause is needed during the dialing sequence, press \textit{redial/p} to insert a pause. Each pause counts as a digit and represents a two second delay in time between digits as they are sent.
4. Press \textit{memory} again.
5. Enter the memory location (0-9) on the keypad or press \textit{mem 1} or \textit{mem 2}. A tone indicates that the number is stored. If you enter a number in a location that has a previously stored number it will overwrite the existing number without warning.

\textbf{note}

- The pause button counts as one digit. Pressing \textit{redial/p} more than once increases the length of pause between numbers.
- You must press a key within 20 seconds or the phone will return to standby.
MEMORY DIALING

• The 10 memory locations in the base are independent locations from the handset.

• The 10 memory locations are represented by the numbers 0-9 on the keypad. If you store a number in one of these locations, then attempt to store a different number in the same location later, the new number will overwrite the previous one.

With the Base

1. Press (memory). (Status LED blinks.)
2. Dial the number you wish to store. (The phone number cannot exceed 20 digits.)
3. Press (memory). Enter the memory location number (0-9) on the keypad. The status LED stops blinking. A confirmation tone sounds and the number is stored.

Making Calls with Memory Dialing

With the Handset

From the Memory Location
1. Press (talk), then press (memory).
2. Enter a memory location (0-9) on the keypad. Then the stored number is automatically dialed.

From the One-touch Priority Dial
Your phone is equipped with two “One-touch priority dial” keys for instant dialing. If you stored phone numbers in the one-touch priority dial memory (mem 1 or mem 2), you can dial the phone numbers instantly. To use the one-touch priority dial, simply press (talk), then press (mem 1) or (mem 2).
With the Base

1. Press (talk key).
2. Press (memory). Enter the memory location number (0-9) and the number is dialed instantly.

Erasing Stored Numbers

With the Handset

1. Remove the handset from the base unit.
2. Press (memory) twice.
3. Press the memory location (0-9), or (mem 1) or (mem 2). A tone indicates that the stored number is erased from memory.

With the Base

1. Press (memory). (Status LED blinks.)
2. Press (memory) again.
3. Enter the memory location number (0-9) of the number you wish to delete. The status LED stops blinking. A confirmation tone indicates the number has been erased.
3-way Conferencing

The Uniden EXA3955 permits 3-way conversations between the handset, base and an outside line.

When speaking on the handset

1. Press \( \text{\texttrade} \) on the base unit to initiate the 3-way conversation.
2. To hang up, press \( \text{\texttrade} \) on the base. The handset will still be connected to the call.

When speaking on the base

1. Press \( \text{\texttrade} \) on the handset to initiate the 3-way conversation.
2. To hang up, return the handset to the base, or press \( \text{\texttrade} \) on the handset. The base will still be connected to the call.
Intercom/Page Feature

**Intercom from the base to the handset**
1. Press `int cm/page` on the base. The handset beeps. (If no answer, press `int cm/page` again to cancel.)
2. Press any key on the handset to answer.
3. To turn off the intercom, press `talk` on the handset or `off` on the base.

**Intercom from the handset to base**
1. Press `int cm` on the handset. (If no answer, press `int cm` again to cancel.)
2. At the base, press `int cm/page` or `off` to answer. Speak into the base microphone.
3. To turn off the intercom, press `talk` on the handset or `off` on the base.

*note* If the page is not answered within one minute, the paging sounds stop automatically.
Call Transfer Feature

To transfer from the handset to the base

1. Press \texttt{int/cm} on the handset. The caller is put on hold and the intercom tone sounds on the base.

2. Press \texttt{int/cm/page} or \texttt{\textbackslash t} on the base. The intercom mode is activated, but the caller is still on hold.

3. To transfer the call to the base, press \texttt{\textbackslash t} on the handset. To cancel the transfer, press \texttt{\textbackslash t} on the base.

To transfer from the base to the handset

1. Press \texttt{int/cm/page} on the base. The caller is put on hold and the intercom tone sounds on the handset.

2. Press any key on the handset. The intercom mode is activated, but the caller is still on hold.

3. To transfer the call to the handset, press \texttt{\textbackslash t} on the base. To cancel the transfer, press \texttt{\textbackslash t} on the handset.
Chain Dialing

The memory locations on the handset and base are not limited to phone numbers, you may want to store in memory a group of numbers (up to 20 digits) that you need to enter once your call connects. This is referred to as Chain Dialing.

Mute (Handset/Base)

You can temporarily turn off the microphone so that the person you are talking with cannot hear you. During a telephone call press (mute) (handset). Press (mute/menu) (base) to turn off the microphone. Press mute again to cancel the mute feature.

Selecting a Different Channel

If you encounter interference while using your phone, you can manually change the phone’s channel for clear operation. Interference can come from appliances or other phones in your home (see “Troubleshooting” on page 41).

During the course of a conversation, if you hear static or noise which makes it difficult to hear, press (channel). The talk/low batt LED flashes, indicating the phone is changing to another channel.
Tone Dialing Switch-over

Some telephone companies use equipment that require pulse dialing (sometimes referred to as rotary dialing). If you need to enter tone dialing digits, you can switch-over to tone dialing during the call. An example of this could be entering your bank account number after you have called your bank. The digits of your bank account can be entered using DTMF tones.

Initially make your call with the pulse dialing mode. Once your call connects, press *tone*. Enter the desired number (like in the example above, the bank account number). These digits will be sent as tone dialing. This special number can be stored in a memory location. This is referred to as Chain Dialing (See page 21). Once the call ends, the tone mode is canceled and pulse dialing resumes.
The Integrated Answering Device

The EXA3955 has a built-in answering system that answers and records incoming calls. You can also use your answering system to record a conversation, leave a voice memo message, or to announce a special outgoing message to callers when you’re away from your phone.

Features

- Digital Tapeless Recording
- 15 Minutes of Recording Time
- Call Screening
- Selectable Outgoing Messages
- Voice Prompts for Menu Setup Guidance
- Time and Day Announcement
- Remote Message Retrieval
- Toll Saver
- Conversation Recording
- Voice Memo

Digital Tapeless Recording allows you to quickly review, save, or delete the messages you choose. You will never have to worry about a tape wearing out, jamming, or resetting improperly.

The Integrated Answering System is easy and convenient to use, but please read through all of the instructions carefully.
Turning the Answering System On/Off

1 To turn the answering system on, press \( \text{ans on/off} \). The current greeting message will be played and you will hear a tone. The message counter displays the number of messages stored in memory. If the display flashes, then there are new messages waiting for you.

2 To turn the answering system off, press \( \text{ans on/off} \). After the announcement “Answer off” the message counter display will no longer be illuminated.

Setting up your Answering System

Using the Menu Mode

The Menu mode allows you to set the following Answering System functions.

- To scroll through the menu options, repeatedly press \( \text{mute/menu} \). The system returns to standby after the last menu option. A confirmation tone sounds to indicate standby mode.
- If any of the following occurs during menu setup, the handset returns to standby. Start over with menu function prior to the interruption.
  - Press \( \text{talk} \)
  - Press \( \text{talk} \)
  - 20 seconds lapse of time
- The idle time default setting is 20 seconds. If the handset remains idle for 20 seconds, an error tone sounds and the system returns to standby.
- You can use volume \( \text{△}/\text{▼} \) to adjust the announcement volume level during a voice prompt/guidance.

For your convenience, voice prompts will guide you through the menu setup mode.
Setting Your Outgoing Message (Greeting)
When you receive a call, the answering system automatically plays either a preset message or your own greeting.

▼Preset message
The following message is prerecorded:
“Hello, no one is available to take your call. Please leave a message after the tone.”

▼Recording a personal outgoing message (Greeting)
1. Press (mute/menu).
   You hear the announcement “Greeting message”, and the message counter displays [ -- ]. The current greeting message will be played on the base speaker.

2. Press (memo/rec) to start recording your message. Start your recording after the announcement “Record your greeting after the tone”.

3. When you are finished recording your greeting, press (memo/rec), (flash/set) or (flash/set). You will hear a confirmation tone and your recorded greeting plays back for you.

▼Choosing between the two outgoing messages
Press (mute/menu). Then press (3) or (4) when the outgoing message is played. This switches between the pre-recorded greeting or the personal greeting. Press (flash/set) to select the greeting of your choice. A confirmation tone is heard.

• You can record a greeting up to 30 seconds long.
• Position yourself as near to the base as possible and speak clearly when recording your outgoing message.
• To exit menu mode, press (flash/set).
• To delete the personal Greeting, press (flash/set), and the system announces “Your greeting has been deleted”.

THE INTEGRATED ANSWERING DEVICE [ 25 ]
Setting the Time

The clock on the EXA3955 answering system starts when power is applied to the base. Follow these steps to set the clock to the correct time.

1. Press \( \text{mute/menu} \) twice.
   The system announces the current time. The message counter displays [---].

2. Press \( \text{flash/set} \) to select the day of the week.
   You hear the current day and the number ([0] through [6]) is displayed on the base.

3. Press \( \text{or} \) or \( \text{or} \) until the correct day is announced and the corresponding number is displayed.

4. Press \( \text{flash/set} \) to select the day.

5. Press \( \text{or} \) or \( \text{or} \) until you hear the correct hour setting. The numbers [1] through [12] are displayed on the base as each hour is announced.

6. Press \( \text{flash/set} \) to select the hour.

7. Press \( \text{or} \) or \( \text{or} \) until you hear the correct minute setting. The numbers [00] through [59] are displayed on the base as each minute is announced.

8. Press \( \text{flash/set} \) to select the minute.

\[\text{note}\]

- Normally the idle time for the menu mode is 20 seconds before the system returns to standby. However for setting the time, the idle time is extended to two minutes.
- Press and hold \( \text{or} \) or \( \text{or} \) to quickly scroll through numbers on the display.
9 Press \( \text{ or } \) \( \) until you hear the correct AM or PM setting. The message counter displays \( A \) or \( P \).

10 Press \( \text{ for } \) to select the AM/PM setting.

A confirmation tone sounds, then the day and time are announced for your review.

**Setting a Personal Security Code**

To play your messages from a remote location, you will need to enter a two-digit Personal Identification Number (PIN) code (00-99). To select a PIN, perform the following steps:

1 Press \( \text{ three times. } \)
   The current PIN code is announced as it is displayed on the base.

2 Press \( \text{ to change the PIN code. The system announces current PIN code. } \)

3 Press \( \text{ or } \) \( \) until the desired number appears.

4 Press \( \text{ to select the PIN code. } \)
   A confirmation tone sounds, system announces the new PIN code.

To exit the menu mode, press \( \text{ if desired. } \)

---

The PIN code is set to “80” when you purchase the EXA3955.
Setting the base ringer volume

You have three ringer options. One allows you to turn the base ringer off. The other two are volume levels.

1 Press \textit{mute/menu} four times. You hear the current ringer option ([\textbf{H}] High, [\textbf{L}] Low, [\textbf{O}] off), and it is displayed on the base.

2 Press \textit{flash/set} to change the ringer volume.

3 Press \textit{\#} or \textit{\#} until the desired ringer option appears.

4 Press \textit{flash/set} to select the ringer option. The system announces new ringer volume.

To exit the menu mode, press \textit{\#\#} if desired.

Adjusting the speaker volume level

Adjust the volume of the base speaker by pressing the \textit{volume} keys on the base. Press \textbf{\#} for louder or \textbf{\#} for softer.

The numbers 0-9 are displayed on the base indicating the volume levels. 0 being the softest and 9 being the loudest.
Setting the Ring Time
The ring time setting allows you to set the number of rings the caller hears before your answering system plays the outgoing message. You can set the ring time to answer after two, four, or six rings. Setting 5 (Toll Saver), the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you make a long distance call to check your messages, you can hang up after the second ring to avoid billing charges.


2 Press \textit{flash/set} to change the ring time.

3 Press \textup{<} or \textup{>} until the desired ring time appears.

4 Press \textit{flash/set} to select the new ring time. A confirmation tone sounds, the system announces the new ring time.
Selecting the message record time
You have three record time options. The options “1 minute”, or “4 minutes” set the duration for recording the incoming messages. “Announce only” answers the call with the preset greeting or your personal greeting but prevents the caller from leaving a message.

1 Press \(\text{mute/menu}\) six times.
   You hear the current recording time ([] 1 minute, [Y] 4 minutes, [R] Announce only), and it is displayed on the base.
2 Press \(\text{flash/set}\) to change the recording time.
3 Press \(\text{or }\) until the desired time appears.
4 Press \(\text{flash/set}\) to select the new recording time.
A confirmation tone sounds, the system announces the new record time.

\(\text{Announce only feature}\)
The Announce only feature plays a prerecorded outgoing message or your own personal outgoing message, but it will not allow the caller to leave a message. To set “Announce only”, follow the steps above.

To choose between the prerecorded message or your own personal greeting, press \(\text{mute/menu}\), then \(\text{or }\) when the outgoing message is played. Press \(\text{flash/set}\) to select the greeting of your choice.
A confirmation tone sounds. If you want to use your own greeting, you may want to change your greeting to omit the prompt to leave a message. Refer to “Recording a personal outgoing message” (Greeting) on page 25.
The following message is prerecorded:
“Hello, no one is available to take your call. Please call again.”
Using your Answering System

The message counter displays the number of messages stored in memory. If the display flashes, then there are new messages waiting for you. The EXA3955 is designed to play your new messages first. After you play all your new messages, you can then play your old messages.

Playing your messages

1 Press \( \text{D} \). The system announces the number of new and old messages while the message counter displays only the number of new messages. The time and day that each message was received is announced after the message is played. The message counter will then display the number of current stored messages.

When all new messages have been played, you hear a beep. The system returns to standby.

2 After you have reviewed your new messages, you can play your old messages by again pressing \( \text{D} \). Once you have listened to a new message, it then becomes an old message. The old messages will be played in the order in which they were received.

note

- To stop playing your messages, press \( \text{D} \) again at any time.
- When the answering system is full, \( \text{R} \) is displayed on the base, and the system announces "No remaining time". You should delete some messages so that the system can record new messages. (Refer to “Deleting a message” on page 33.)
Repeating a message
1 Press \( \text{[0]} \) to review your messages. The number of stored messages is announced.
2 After a message has played for a few seconds, press \( \text{[0]} \) to replay the message. If you have several messages, press \( \text{[0]} \) repeatedly until you return to the message you want to replay.
3 Press \( \text{[0]} \) at any time to stop reviewing messages and return to standby. The message counter shows the number of messages stored in memory.

To quickly scroll backwards through the messages, press and hold \( \text{[0]} \).

Skipping a message
1 Press \( \text{[0]} \) to review your messages. The number of messages is announced.
2 Press \( \text{[0]} \) at anytime to skip to the next message. Each time \( \text{[0]} \) is pressed, the system scans forward one message. If you have several messages, press \( \text{[0]} \) repeatedly to find the message you want to play.
3 Press \( \text{[0]} \) at any time to stop reviewing your messages and return to standby. The message counter shows the number of messages stored in memory.

To quickly scroll forward through the messages, press and hold \( \text{[0]} \).
Deleting a message
To maintain maximum record time, delete the old messages.
1 Press (review messages).
2 Press (delete) anytime during the message to delete the message.
3 You hear a beep and the message is deleted.

To delete all messages, press and hold (delete) after reviewing your messages in the standby mode. If there are new messages, you can not delete all messages.

When you try to delete all messages without first listening to your new messages, you hear several short beeps followed by an announcement “Please playback all messages”. This protects you from accidentally erasing messages you have not yet reviewed.

Voice memo
The voice memo function allows the user to record messages (up to 10 minutes).
1 Press and hold (memo/rec). You hear a beep. The message counter displays [ -- ].
2 Start your recording after the announcement “Record your message after the tone”.
3 When you have finished, press (stop) or (memo/rec) to stop recording. The system returns to standby.

note
• When you press (delete), you are permanently deleting the message. Once deleted, the message cannot be replayed.

• The voice memo function is completely independent of the greeting message.

• The voice memo messages are recorded as incoming messages.
Recording a conversation

You can record up to a 10 minute conversation while you are using your phone.

1 During a conversation from the handset, press and hold (memorerec) at the base. The unit begins recording and the message counter displays [--].

A beep, that can be heard by both parties, sounds during recording.

If you receive a call waiting tone while recording a conversation, press (flash/set) to accept the waiting call. The original caller is put on hold.

2 To stop recording, press (>) or (memorerec).

Remote access away from home

You can operate your answering system from a remote location using any touch-tone telephone. Use this function to check for recorded messages, to play or delete messages, even to record a new greeting message.

1 Call your telephone number.

2 During the greeting message, press (#) and enter your PIN code. (See “Setting a Personal Security Code”, page 27).

3 The answering system announces the number of messages stored in memory. You hear “To play incoming messages, press pound two. For help, press pound zero”. You will hear intermittent beeps.
4 You may select a command from the following chart:

<table>
<thead>
<tr>
<th>Command</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td># then 1</td>
<td>Repeat a Message</td>
</tr>
<tr>
<td># then 2</td>
<td>Playing your Messages</td>
</tr>
<tr>
<td># then 3</td>
<td>Skipping a Message</td>
</tr>
<tr>
<td># then 4</td>
<td>Deleting a Message</td>
</tr>
<tr>
<td># then 5</td>
<td>Stop Message Playback</td>
</tr>
<tr>
<td># then 6</td>
<td>Answering System On</td>
</tr>
<tr>
<td># then 7</td>
<td>Memo Record/Stop *</td>
</tr>
<tr>
<td># then 8</td>
<td>Greeting Message Record/Stop *</td>
</tr>
<tr>
<td># then 9</td>
<td>Answer System Off</td>
</tr>
<tr>
<td># then 0</td>
<td>Help Guidance</td>
</tr>
</tbody>
</table>

* For Memo Record and Greeting Message Record function, the first time you enter the corresponding command, it starts the Recording function. If you want to stop the recording, enter the command again.

5 After the command was finished, you hear intermittent beeps indicating that the system is in the command waiting mode. You may enter another command at this time from the chart above.

6 When you are finished, hang up to exit the system. The answering system automatically returns to standby.
Turn on the answering system remotely
If you have forgotten to turn on your answering system, you can turn it on remotely from any touch-tone telephone.

1 Call your telephone number.

2 Wait ten rings until the system answers. You hear a beep.

3 Press # and then enter your PIN code. The answering system announces the number of messages stored in memory. You hear “To play incoming messages, press pound two. For help, press pound zero”.

4 Press # then 0 to turn the answering system on.

5 Hang up the phone and subsequent calls will be answered by the system.
Changing the Digital Security Code

The digital security code is an identification code used to connect the handset and the base unit. Normally, setting the code is not necessary. The first time you charge your handset, the security code is automatically set. In the rare situation that you suspect another cordless telephone is using the same security code, you can change the code.

1. Remove the handset from the base unit.
   Press and hold (int/cm/page) on the base.

2. While the handset is emitting the paging sound, replace the handset to the base unit and continue to hold the (int/cm/page) for 3 seconds. Release the (int/cm/page). The paging tone stops. Leave the handset on the base for more than 3 seconds. A new random, security code is set.

Note:
If the handset battery pack is completely discharged or the battery pack is removed, the digital security code will be lost. If this happens, a new security code is set automatically next time the battery pack is charged.
Changing the Face Plate

To remove the Face plate

To attach the Face plate

Headset Installation

Your phone may be used with an optional headset, the Uniden HS910. To use this feature, insert headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headsets may be purchased by calling the Uniden Parts Department or visiting the website. See Page 5.)

[38] ADDITIONAL INFORMATION
Installing the Beltclip

To attach the beltclip
Insert the beltclip into the holes on each side of the handset. Press down until it clicks.

To remove the beltclip
Pull both sides of the beltclip to release the tabs from the holes.

Maintenance

When slightly dirty
Wipe with a soft, dry cloth.

When very dirty
Wipe with a soft cloth that has been dampened with diluted, neutral detergent.
Dry with a dry cloth.

When the charging terminals become dirty
Wipe with a dry cloth or a pencil eraser, if necessary.

Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.
Note on Power Sources

Battery replacement and handling

When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery. (See Page 43.)

Power Failure
During the period that the power is off, you will not be able to make or receive calls with the telephone.

RECYCLING NICKEL-CADMIUM BATTERIES
NICKEL-CADMIUM BATTERIES MUST BE DISPOSED OF PROPERLY.

Nickel-cadmium cells are used in the battery pack. Please take your used nickel-cadmium battery packs to a store that recycles nickel-cadmium batteries.

Caution
- Use the specified battery pack.
- Do not remove the battery from the handset to charge it.
- Never throw the battery into a fire, disassemble it, or heat it.
- Do not remove or damage the battery casing.
## Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first.

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
</tr>
</thead>
</table>
| The *status* LED won’t light when the handset is placed in the base unit. | • Make sure the AC adapter is plugged into the base unit and wall outlet.  
• Make sure the handset is properly seated in the base unit.  
• Make sure the charging contacts on the handset and base unit are clean. |
| The audio sounds weak and/or scratchy.                                 | • Press \( \text{<channel>} \) during a call to help eliminate background noise.  
• Make sure that the base unit antenna is in a vertical position.  
• Move the handset and/or base unit to a different location away from metal objects or appliances and try again.  
• Make sure that you are not too far from the base. |
| Can’t make or receive calls.                                           | • Check both ends of the base unit telephone line cord.  
• Make sure the AC adapter is plugged into the base unit and wall outlet.  
• Disconnect the AC adapter for a few minutes, then reconnect it.  
• Reset the digital security code (See page 37).  
• Make sure \( \text{<DER>} \) is pressed. |
| The handset doesn’t ring or receive a page.                           | • The battery pack may be weak. Charge the battery on the base unit for 15 - 20 hours.  
• The handset may be too far away from the base unit.  
• Place the base unit away from appliances or metal objects.  
• Reset the digital security code (See page 37). |
| Severe noise interference                                              | • Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.  
• Move to another location or turn off the source of interference. |
<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>The answering system does not work.</td>
<td>• Make sure the base unit is plugged in.</td>
</tr>
<tr>
<td>The answering system does not answer calls.</td>
<td>• Make sure the answering system is turned on.</td>
</tr>
<tr>
<td>Messages are incomplete.</td>
<td>• Set the record time to either the one minute or four minute option.</td>
</tr>
<tr>
<td></td>
<td>• The memory may be full. Delete some or all of the saved messages.</td>
</tr>
<tr>
<td>After a power failure, the outgoing message is deleted.</td>
<td>• The incoming messages may be too long. Remind callers to leave a brief message.</td>
</tr>
<tr>
<td></td>
<td>• The memory may be full. Delete some or all of the saved messages.</td>
</tr>
<tr>
<td></td>
<td>• Remind callers to speak loud enough and clearly when leaving a message.</td>
</tr>
<tr>
<td></td>
<td>• Long pauses in the callers message may cause the system to stop recording.</td>
</tr>
<tr>
<td>No sound on the base unit speaker during call monitoring or message playback.</td>
<td>• Record your personal outgoing message again. The default message should remain.</td>
</tr>
<tr>
<td>Cannot access remote call-in features from another touch-tone phone.</td>
<td>• Adjust the speaker volume on the base unit.</td>
</tr>
<tr>
<td></td>
<td>• Make sure you’re using the correct PIN code.</td>
</tr>
<tr>
<td></td>
<td>• Make sure that the touch-tone phone you’re using can transmit the tone for at least two seconds. If it cannot, you may have to use another phone to access your messages.</td>
</tr>
<tr>
<td>If you still have a problem.</td>
<td>• Call our customer hotline at 1-800-297-1023.</td>
</tr>
</tbody>
</table>
General Information

The EXA3955 complies with FCC Parts 15 and 68.
Operating Temperature: 0°C to +50°C (+32°F to +122°F)

AC Adapter Information
- AC Adapter part number: AD-312
- Input Voltage: 120V AC 60Hz
- Output Voltage: 9V DC 350 mA

Battery Information
- Battery part number: BT-905
- Capacity: 600 mAH, 3.6V
- Battery Use Time (per charge)
  - From fully charged:
    - Talk Mode duration 6 hours
    - Standby Mode duration 10 days

With normal usage, the battery should last about one year.

Replacement batteries may be purchased at your local Uniden dealer or by
contacting the Uniden Parts Department (800) 554-3988. Hours are from 7:00 a.m.
to 5:00 p.m. Central Standard Time, Monday through Friday. We can also be reached
on the web at www.uniden.com

Specifications, features, and availability of optional accessories are all subject
to change without prior notice.
Important Safety Instructions

When using your telephone equipment, these basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Use a dry cloth for cleaning without liquid or aerosol cleaners.
4. Do not use this product near water; for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings must not be blocked or covered. This product should not be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated in the operating instructions. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be damaged by persons walking on it.
9. Do not overload wall outlets and extension cords, as this can result in the risk of fire or electrical shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
   A. When the power supply cord is damaged or frayed.
   B. If the product has been exposed to rain or water.
   C. If the product does not operate normally when following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive repair work by a qualified technician.
   D. If the product has been dropped or the cabinet has been damaged.
   E. If the product exhibits a distinct change in performance.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.

Additional Battery Safety Precautions

Caution! To reduce the risk of fire or injury to persons by the battery, read and follow these instructions:

1. Use only the appropriate type and size battery pack specified in the owner's manual.
2. Do not dispose of the battery pack in a fire. The cell may explode. Check the nickel-cadmium battery disposal package insert for disposal instructions.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
5. Change the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in the owner's manual provided for this product.
6. Observe proper polarity orientation between the battery pack and battery charger.

SAVE THESE INSTRUCTIONS!

Important Electrical Considerations

Unplug all electrical appliances when you know an electrical storm is approaching. Lightning can pass through your household wiring and damage any device connected to it. This phone is no exception.

Warnings!

Please do not attempt to unplug any appliance during an electrical storm.

The FCC Wants You To Know

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product. The equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)

Range

Your new phone is designed to achieve the maximum possible range by transmitting and receiving according to the highest specifications set forth by the FCC. We have rated this phone to operate at a maximum distance with the qualification that the range depends upon the environment in which the telephone is used. Many factors limit range, and it would be impossible to include all the variables in our rating. The Maximum Range rating of this phone is meant to be used as a means of comparison against other range claims.

Telephone Line Problems

The FCC has granted the telephone company the right to disconnect service in the event that your phone causes problems on the telephone line. Also, the telephone company may make changes in facilities and services which may affect the operation of your unit. However, your telephone company must give adequate notice in writing prior to such actions to allow you time for making necessary arrangements to continue uninterrupted service. If you are having trouble with your telephone service, you must first disconnect your phone to determine if it is the cause of your problem. If you determine that it is the cause, you must leave it disconnected until the trouble has been corrected.
Radio Interference
Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical system. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that the antenna on the unit is fully extended when needed.

In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel. Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

More Than One Cordless Telephone
If you want to use more than one cordless telephone in your home, they must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

Cordless Telephone Privacy
Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are encrypted. Consequently, any communications using your cordless telephone may not be private.

Installation Considerations
Selecting a Location
Before choosing a location for your new phone, there are some important guidelines you should consider:
- The location should be close to both a phone jack and a continuous power outlet. (A continuous power outlet is an AC outlet which does not have a switch to interrupt its power.)
- Keep the base and handset away from sources of electrical noise such as motors or fluorescent lighting.
- Be sure there is sufficient space to fully extend the base antenna.
- The base can be placed on a desk or tabletop or mounted on a standard telephone wall plate.
- You should charge your new phone for 15-20 hours before completing the installation or using the handset.

Telephone Line Outlets
There are two types of phone outlets:

Modular Jack
Most phone equipment available now uses modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have modular phone jacks, contact your local telephone company for information about their installation.

Hardwired Jack
Some equipment is wired directly to a phone jack, and these types of installations require a modular jack converter. This type of installation is not difficult; however, you should contact your Uniden telephone dealer or a telephone supply store for advice about the proper adapter or converter for your particular situation.

Connecting the Telephone Cords
Consider these safety guidelines before connecting the telephone cords:

Caution!
- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected.

Applying Power to the Base
This phone requires an AC outlet, without a switch to interrupt power, and the included AC adapter. To relieve strain on the cord when the phone is placed on a desk or table, wrap the power cord around the strain relief notch on the base of the phone.

Adapter Safety Features
If the AC adapter furnished with this phone has a polarized line plug (a plug having one blade wider than the other), this plug will fit into the power outlet only one way. If you are unable to insert the plug fully into the outlet, try reversing the plug.

Do not alter the shape of the blades of the polarized plug!

Note: If you cannot plug the AC adapter into the outlet, contact someone about replacing the outlet.

Plug the AC Adapter into a standard 120 VAC wall outlet.

Do not use an outlet controlled by a wall switch.

Use only the Uniden AC Adapter supplied with this phone.

One Year Limited Warranty
Important: Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Corporation
Parts and Service Division
4700 Amon Carter Blvd.
Fort Worth, TX 76155
(800) 297-1023, 7 a.m. to 7 p.m. Central, Monday through Friday
Index

0 - 9
3-way conferencing ....... 19

A
Announce only feature ....... 30
Answering system ......... 23
Deleting a message ......... 33
Playing your messages .... 31
Recording a conversation ..... 34
Remote access ............ 34
Repeating a message ..... 32
Skipping a message ....... 32
Turning on/off ............. 24

B
Base location ............... 6
Base ringer ................. 13, 28
Base speaker volume .... 28
Battery pack
Preparing and charging ... 7
Replacement and handling 43
Beltclip .................... 39

C
Chain dialing ............ 21
Channel ............... 21
Clock .................... 26
Connection ............ 8

D
Dialing mode .......... 9
Digital security code .... 37

E, F, G, H
Earpiece volume ........ 13
Face plate ............... 38
General information .... 43
Greeting ................. 25
Headset installation .... 38

I, J, K, L
Important Safety
Instructions ............ 44
Intercom ............... 20

M, N, O
Maintenance ............ 39
Making a call ............ 12
Memory dialing
Erasing ................ 18
Making calls ............ 16
Storing ................. 15
Menu setup mode ...... 24
Mute .................... 21
Outgoing message ...... 25

P, Q
Package contents ........ 5
Playing a message ...... 31
Precautions ............ 44

R
Receiving a call .......... 12
Record time ............ 30
Redialing a call ........ 12

Remote access ............. 34
Repeating a message ..... 32
Ringer volume ............ 28

S
Setting up
Base unit ................. 9
Handset ................. 7
Skipping a message ..... 32

T, U, V, W, X, Y, Z
Transferring a call ..... 21
Troubleshooting ........ 41
Voice memo ............. 33
Warranty ............... 45

[ 46 ] ADDITIONAL INFORMATION
Remote Operation Card

Remote access away from home
1. Call your phone number from a touch-tone phone.
2. During the outgoing message, press # and enter your PIN code. The answering system announces the number of messages stored in memory and the help guidance. The phone waits for you to enter a command.
3. To quit, hang up the phone.

Turn on the answering system remotely
1. Call your phone and let it ring 10 times until you hear a beep.
2. Press # and then enter your PIN code.
3. Press # then 5 to stop the announcement.
4. Press # then 6 to turn the answering system on.
Remote Operation Card

<table>
<thead>
<tr>
<th>Task</th>
<th>Key</th>
</tr>
</thead>
<tbody>
<tr>
<td>Repeat a Message</td>
<td>#1</td>
</tr>
<tr>
<td>Playing your Messages</td>
<td>#2</td>
</tr>
<tr>
<td>Skipping a Message</td>
<td>#3</td>
</tr>
<tr>
<td>Deleting a Message</td>
<td>#4</td>
</tr>
<tr>
<td>Stop Message Playback</td>
<td>#5</td>
</tr>
<tr>
<td>Answering System On</td>
<td>#6</td>
</tr>
<tr>
<td>Memo Record/Stop</td>
<td>#7</td>
</tr>
<tr>
<td>Greeting Message Record/Stop</td>
<td>#8</td>
</tr>
<tr>
<td>Answer System Off</td>
<td>#9</td>
</tr>
<tr>
<td>Help Guidance</td>
<td>#0</td>
</tr>
</tbody>
</table>
At Uniden, we’ll take care of you!

If you need any assistance with this product, please call our Customer Hotline at

1-800-297-1023

PLEASE DO NOT RETURN THIS PRODUCT TO THE PLACE OF PURCHASE.

Our Uniden representatives will be happy to help you with any matters regarding the operation of this unit, available accessories, or any other related matters.

Thank you for purchasing a Uniden product.
Hours: M-F 7:00 a.m. to 7:00 p.m. CST.
www.uniden.com